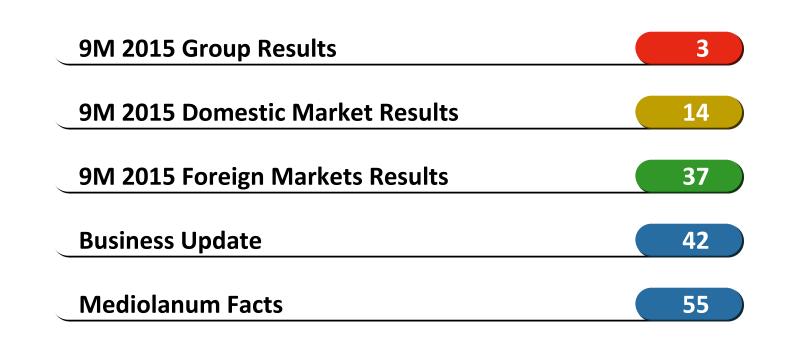
November 5, 2015



# **9M 2015 RESULTS & BUSINESS UPDATE**









<b>Income Statement</b>
€mn

4

9M 2015 Group

 $\bigcirc$ 

	9M15	9M14	Change
Entry fees	80.0	74.0	+8%
Management fees	611.9	494.6	+24%
Performance fees	178.8	119.9	+49%
Banking service fees	65.3	72.2	-10%
Other fees	28.1	25.4	+11%
Total commission income	964.0	786.1	+23%
Net interest income	187.5	174.5	+7%
Net income on investments at fair value	(2.0)	(1.3)	+58%
Net financial income	185.5	173.2	+7%)
Insurance revenues ex U-L commissions	35.1	43.4	-19%
Equity contribution (Mediobanca & Banca Esperia)	19.1	15.5	+23%
Net income on other investments	(5.3)	14.6	n.s.
o/w Impairment on loans	(9.0)	(12.0)	-25%
Other revenues	21.0	21.7	-3%
Total Revenues	1,219.6	1,054.6	+16%
Acquisition costs	(370.1)	(325.0)	+14%
Other commission expenses	(43.7)	(39.8)	+10%
G&A expenses	(358.9)	(340.2)	+5%
Amortisation & depreciation	(18.3)	(15.7)	+17%
Provisions for risks & charges	(47.2)	(21.8)	+117%
Total Costs	(838.2)	(742.5)	+13%
PROFIT BEFORE TAX	381.4	312.1	+22%)
Income tax	(70.0)	(65.2)	+7%
NET INCOME	311.4	246.9	+26%





Interim Dividend per share Total amount of dividends

Ex-dividend date Payment date

16 eurocents € 118 mn

> November 23 November 25





Entry fees (€ 6 mn higher YoY) reflected the higher gross inflows, offsetting the downward trend resulting from the increase in average investment size

Management fees (€ 117 mn higher YoY) continued at a very high level thanks to our supportive net inflows, despite the strong decrease in M.F. assets in Q3 (€ - 2 bn) due to the market downturn

Performance fees (€ 59 mn higher YoY) were satisfactory for the 9M, despite a lackluster Q2 & a dismal Q3, thanks to strong equity markets & dollar in Q1

Net Interest Income (€ 13 mn higher YoY) is in line with our guidance of slight growth due to lower cost of funding & increase in loan book offsetting negative impact from lower fixed-income yields

Equity contribution (€ 4 mn YoY) benefitted from Mediobanca's Q4 & Q1 positive contribution

Net Income on Other Investments (€ 20 mn lower YoY): unlike last year, no capital gains were realized on the treasury's AFS portfolio in the period

G&A expenses (€ 19 mn higher YoY) ran short of guidance thanks to cost savings from operating efficiencies, and a more measured pace in the implementation of some investment projects.

**Provisions for risks & charges** (€ 25 mn more YoY) were impacted by the lawsuit-related provision in Spain in Q1 & 2 network–related provisions connected to the decrease in turnover assumptions & in the discount rate.

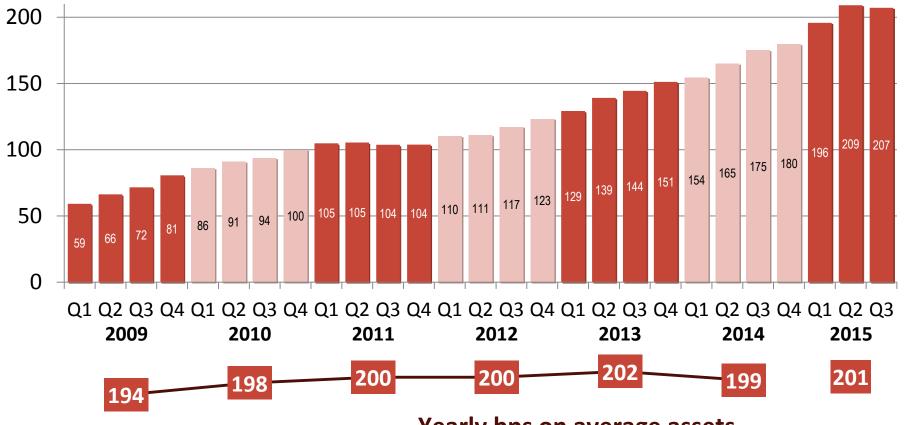
#### Income Statement by Quarter € mn

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	Q114	Q214	Q314	Q414	Q115	Q215	Q315
Entry fees	24.1	26.7	23.2	22.9	27.6	30.9	21.5
Management fees	154.5	165.0	175.1	179.5	195.7	209.0	207.1
Performance fees	31.3	55.3	33.3	56.2	132.9	26.4	19.5
Banking service fees	22.6	28.6	20.9	28.3	22.1	21.0	22.1
Other fees	8.0	8.9	8.5	8.7	9.6	10.5	8.1
Total commission income	240.5	284.5	261.1	295.7	387.9	297.8	278.3
Net interest income	58.5	57.4	58.6	59.3	61.0	63.8	62.7
Net income on investments at fair value	(1.0)	0.7	(1.0)	(7.3)	(3.4)	3.6	(2.2)
Net financial income	57.6	58.1	57.5	51.9	57.6	67.4	60.5
Insurance revenues ex U-L commissions	14.8	10.8	17.8	13.7	17.5	11.7	5.9
Equity contribution (Mediobanca & Banca Esperia)	5.7	1.4	8.4	3.2	(0.9)	7.7	12.3
Net income on other investments	17.2	2.0	(4.5)	52.3	(2.7)	(2.0)	(0.5)
o/w Impairment on loans	(2.4)	(3.8)	(5.8)	(5.3)	(5.1)	(1.1)	(2.8)
Other revenues	5.1	8.9	7.7	6.1	6.3	6.9	7.9
Total Revenues	340.8	365.6	348.1	422.9	465.7	389.5	364.4
Acquisition costs	(102.3)	(108.3)	(114.3)	(122.4)	(123.0)	(130.4)	(116.6)
Other commission expenses	(12.7)	(13.5)	(13.6)	(13.6)	(17.9)	(12.8)	(13.1)
G&A expenses	(108.1)	(120.6)	(111.5)	(127.7)	(121.0)	(124.8)	(113.0)
Amortisation & depreciation	(4.9)	(5.3)	(5.4)	(6.6)	(5.6)	(6.4)	(6.2)
Provisions for risks & charges	(7.1)	(8.8)	(5.9)	(11.7)	(24.9)	(9.5)	(12.9)
Total Costs	(235.2)	(256.5)	(250.8)	(282.1)	(292.4)	(283.8)	(261.9)
PROFIT BEFORE TAX	105.7	109.1	97.3	140.8	173.3	105.7	102.4
Income tax	(24.8)	(25.1)	(15.4)	(67.0)	(35.9)	(15.6)	(18.5)
NET INCOME	80.9	84.0	81.9	73.8	137.4	90.0	84.0

#### 8 Quarterly Commission Income from Mgmt Fees € mn



Yearly bps on average assets

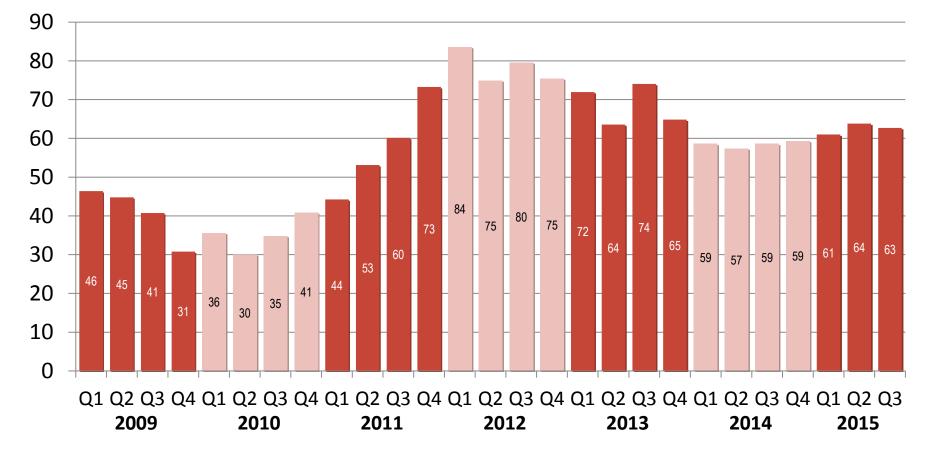
**9M 2015** 

Group

(m)

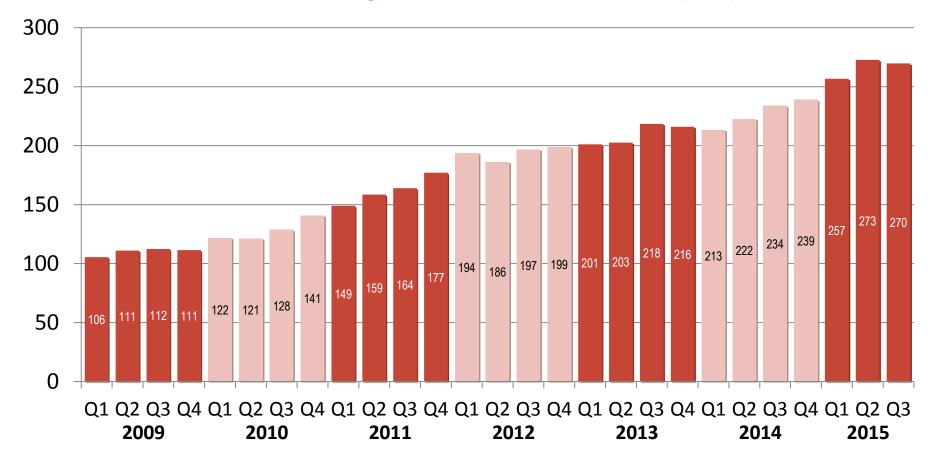






### **10** Quarterly Recurring Revenues

**Commission Income from Management Fees + Net Interest Income (€ mn)** 



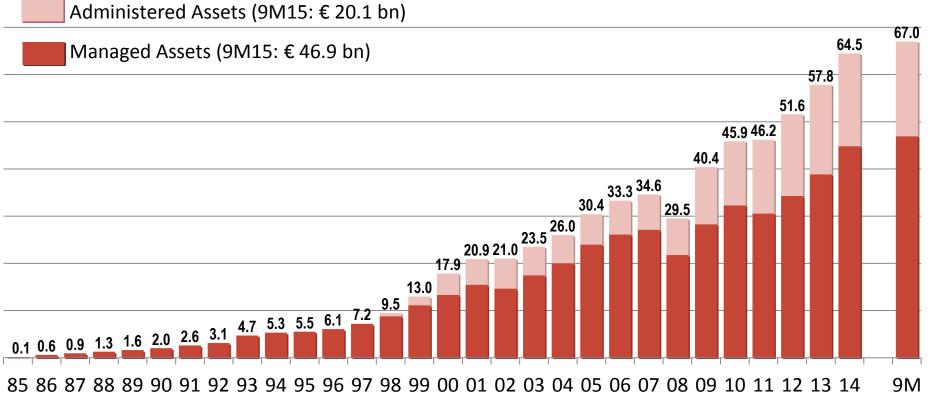
**9M 2015** 

Group

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11 AUA Trend € bn





12

### Assets under Administration € mn



	30/09/15	31/12/14	Change	30/09/14	Change
Mutual Funds & U-L Policies	37,456.9	35,332.8	+6%	33,765.1	+11%
'Freedom' Life Policies	573.1	974.3	-41%	1,095.3	-48%
Other Life Insurance products	1,869.9	2,147.0	-13%	2,277.8	-18%
Banking*	14,968.7	14,578.9	+3%	14,599.1	+3%
Italy – Banca Mediolanum	54,868.6	53,033.0	+3%	51,737.3	+6%
Italy – Banca Esperia (Mediolanum's share)	8,311.8	7,957.0	+4%	7,969.1	+4%
Mutual Funds & U-L Policies	1,757.2	1,501.2	+17%	1,424.3	+23%
Other Insurance Products	293.5	386.6	-24%	372.4	-21%
Banking*	1,251.5	1,095.3	+14%	999.6	+25%
Spain – Banco Mediolanum	3,302.2	2,983.1	+11%	2,796.2	+18%
Mutual Funds & U-L Policies	360.9	366.0	-1%	346.4	+4%
Other Insurance Products	32.0	38.6	-17%	37.2	-14%
Banking	83.7	79.4	+5%	85.3	-2%
Germany – B. A. Lenz & Gamax	476.6	484.0	-2%	469.0	+2%
ASSETS UNDER ADMINISTRATION	66,959.2	64,457.1	+4%	62,971.5	+6%

\* Retail only







Total Regulatory Capital Held	1,134	1,053
Total Required Capital	769	745
o/w Required Capital – Banks	539	512
o/w Solvency Margin – Insurance companies	230	233
EXCESS CAPITAL	365	308

CAPITAL RATIOS* (Mediolanum Banking Group)		
Total Capital Ratio	18.8%	18.4%
Common Equity Tier 1 Ratio	18.8%	18.4%

\*Preliminary data subject to change



5	<b>Income Statement</b>
	€mn



	9M15	9M14	Change
Entry fees	70.4	67.2	+5%
Management fees	580.5	470.7	+23%
Performance fees	166.2	114.4	+45%
Banking service fees	51.2	58.8	-13%
Other fees	27.0	24.3	+11%
Total commission income	895.3	735.4	+22%
Net interest income	172.6	156.5	+10%
Net income on investments at fair value	(2.4)	(1.8)	+32%
Net financial income	170.3	154.7	+10%
Insurance revenues ex U-L commissions	23.3	27.9	-16%
Equity contribution (Mediobanca & Banca Esperia)	19.1	15.5	+23%
Net income on other investments	(5.0)	15.0	n.s.
o/w Impairment on loans	(8.7)	(11.6)	-25%
Other revenues	18.6	20.3	-8%
Total Revenues	1,121.6	968.9	+16%
Acquisition costs	(345.2)	(301.7)	+14%
Other commission expenses	(31.4)	(29.0)	+8%
G&A expenses	(317.9)	(302.8)	+5%
Amortisation & depreciation	(16.9)	(14.4)	+17%
Provisions for risks & charges	(34.7)	(21.0)	+65%
Total Costs	(746.0)	(668.8)	+12%
PROFIT BEFORE TAX	375.6	300.0	+25%)
Income tax	(69.6)	(62.1)	+12%
NET INCOME	306.0	237.9	+29%

#### 16 Income Statement by Quarter € mn



	Q114	Q214	Q314	Q414	Q115	Q215	Q315
Entry fees	22.0	24.5	20.8	20.5	24.9	27.5	18.1
Management fees	148.4	155.9	166.4	170.6	186.1	198.3	196.1
Performance fees	30.1	52.9	31.4	52.5	123.3	24.3	18.6
Banking service fees	18.3	24.1	16.4	23.2	17.5	16.5	17.2
Other fees	7.7	8.5	8.1	8.5	9.2	10.1	7.7
Total commission income	226.4	265.9	243.1	275.4	361.0	276.5	257.8
Net interest income	52.8	51.2	52.5	53.8	56.1	58.6	57.9
Net income on investments at fair value	(1.2)	0.6	(1.2)	(7.5)	(3.7)	3.6	(2.2)
Net financial income	51.7	51.7	51.3	46.3	52.4	62.2	55.7
Insurance revenues ex U-L commissions	9.2	5.4	13.3	8.9	11.8	7.6	3.9
Equity contribution (Mediobanca & Banca Esperia)	5.7	1.4	8.4	3.2	(0.9)	7.7	12.3
Net income on other investments	17.2	2.1	(4.4)	49.5	(2.8)	(1.8)	(0.4)
o/w Impairment on loans	(2.3)	(3.6)	(5.7)	(4.5)	(5.1)	(0.9)	(2.7)
Other revenues	4.6	8.5	7.1	5.5	5.8	5.9	6.9
Total Revenues	314.9	335.0	318.9	388.7	427.2	358.1	336.2
Acquisition costs	(96.1)	(99.2)	(106.3)	(113.2)	(114.6)	(121.9)	(108.7)
Other commission expenses	(9.4)	(9.8)	(9.7)	(9.8)	(12.6)	(9.6)	(9.1)
G&A expenses	(96.3)	(108.4)	(98.1)	(113.1)	(107.6)	(110.9)	(99.4)
Amortisation & depreciation	(4.5)	(4.9)	(5.0)	(6.2)	(5.2)	(5.9)	(5.8)
Provisions for risks & charges	(7.0)	(8.6)	(5.4)	(11.0)	(13.5)	(8.7)	(12.5)
Total Costs	(213.3)	(231.0)	(224.6)	(253.2)	(253.4)	(257.0)	(235.6)
PROFIT BEFORE TAX	101.6	104.1	94.3	135.5	173.8	101.1	100.6
Income tax	(23.6)	(24.3)	(14.1)	(65.4)	(37.2)	(14.9)	(17.5)
NET INCOME	78.0	79.7	80.2	70.1	136.6	86.2	83.1

17	Acquisition Costs in detail
	€mn



	9M15	9M14	Change
One-time commissions	81.2	78.1	+4%
Ongoing commissions	190.4	153.0	+25%
Total commissions	271.6	231.1	+18%
Incentives on individual net inflows	31.2	22.1	+41%
Contests & bonuses	10.3	13.1	-21%
Reimbursement of costs for customer events	12.5	14.8	-16%
Total incentives & bonuses	54.0	49.9	+8%
Costs related to the agency agreement	19.5	20.7	-5%
TOTAL ACQUISITION COSTS	345.2	301.7	+14%

<b>Total</b>	Net	Inflows
€ mn		



	9M15	9M14	Change
directly into Mutual Funds	+2,211.9	+2,766.2	-20%
through 'MyLife' U-L policy	+1,699.1	+913.2	+86%
through other U-L policies	-151.7	-179.4	-15%
Mutual Funds Inflows	+3,759.3	+3,500.0	+7%
Other Life Insurance policies	-347.8	-590.2	-41%
Managed Assets Inflows	+3,411.5	+2,909.8	+17%
3rd-party Structured Bonds	-294.6	-250.4	+18%
Managed Assets incl. Structured Bonds	+3,116.8	+2,659.4	+17%
Cash deposits	+561.6	+1,231.4	-54%
Repurchase agreements	+21.6	+90.1	-76%
Mediolanum bonds	-95.7	-19.6	+389%
Other securities under custody	-188.2	-357.1	-47%
Administered Assets Inflows	+299.4	+944.8	-68%
'Freedom' Life Policies (change in assets)	-401.2	-627.0	-36%
Administered Assets incl. 'Freedom' accts.	-101.8	+317.8	n.s.
BANCA MEDIOLANUM	+3,015.0	+2,977.2	+1%
BANCA ESPERIA (Mediolanum's share)	+164.5	+426.0	-61%
TOTAL NET INFLOWS	+3,179.5	+3,403.2	-7%

#### **Mutual Funds** 19 **Net Inflows by Category** € bn – including Unit-Linked policies **9M14 9M15** € +3,500.0 mn € +3,759.3 mn +769 +741 -35 -9 -16 +1,264 -8 +541 +1,063 +1,836 -66 +1,181 **Equity Balanced Money** Bond Valore Bond Valore Other

**Equity Balanced Money** Other mkt Attivo

Attivo



mkt

### 20 Mutual Funds Net Inflows by Product € mn



	9M15	9M14	Change
'Best Brands' funds of funds (IRL)	+1,712.0	+945.1	+81%
'Challenge' mutual funds (IRL)	-46.5	-118.9	-61%
'Fondi Italia' mutual funds (ITA)	+223.0	+1,937.4	-88%
3rd-party stand-alone funds	+380.1	+74.3	+411%
Other	-56.7	-71.7	-21%
DIRECT NET INFLOWS INTO MUTUAL FUNDS	+2,211.9	+2,766.2	-20%
'MyLife' U-L policy	+1,699.1	+913.2	+86%
Other U-L policies	-151.7	-179.4	-15%
TOTAL NET INFLOWS INTO MUTUAL FUNDS	+3,759.3	+3,500.0	+7%





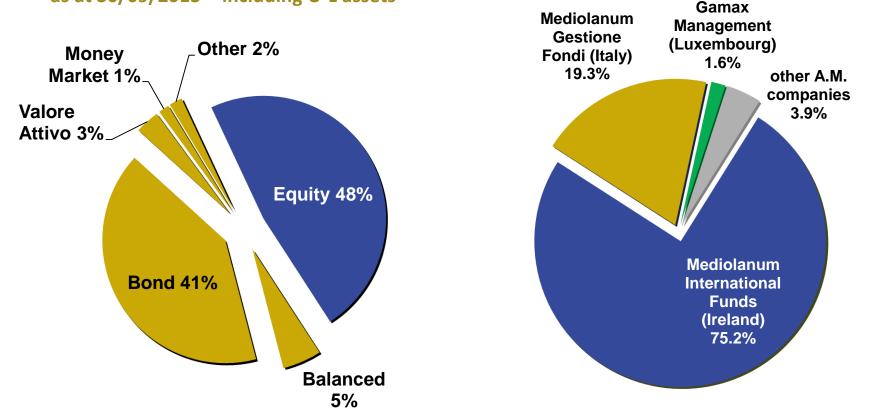
	9M15	9M14	Change
'Best Brands' funds of funds (IRL)	4,349.9	2,940.9	+48%
'Challenge' mutual funds (IRL)	574.1	413.3	+39%
'Fondi Italia' mutual funds (ITA)	1,292.9	2,488.7	-48%
3rd-party stand-alone funds	429.4	82.1	+423%
Other	52.3	17.0	+207%
DIRECT GROSS INFLOWS INTO MUTUAL FUNDS	6,698.7	5,941.9	+13%
'MyLife' U-L policy	1,782.5	915.3	+95%
Other U-L policies	745.2	741.4	+1%
TOTAL GROSS INFLOWS INTO MUTUAL FUNDS	9,226.5	7,598.7	+21%



## Assets\* by category and A.M. company

9M 2015 Domestic Market





\*Flexible funds are classified according to their equivalent risk level

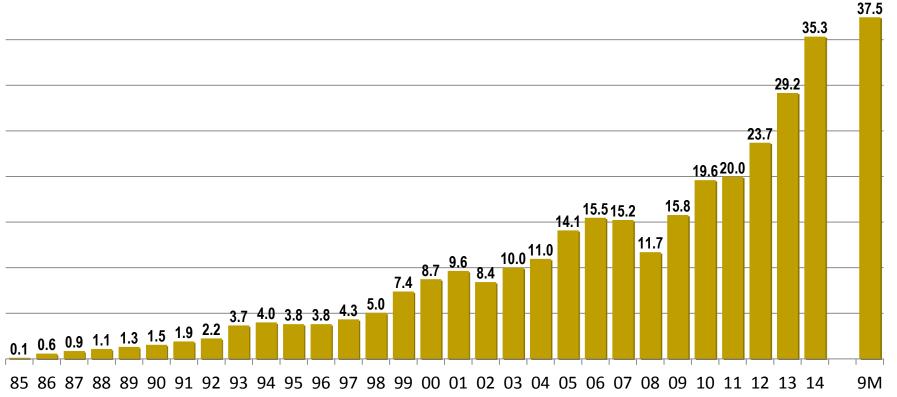
### 23 Mutual Funds Assets under Management € mn



	30/09/15	31/12/14	Change	30/09/14	Change
'Best Brands' funds of funds (IRL)	15,363.7	13,819.0	+11%	13,181.6	+17%
'Portfolio' funds of funds (IRL)	375.8	459.8	-18%	469.6	-20%
'Challenge' mutual funds (IRL)	12,475.1	13,386.6	-7%	13,091.7	-5%
Funds of Hedge Funds (IRL)	134.1	166.2	-19%	174.5	-23%
'Fondi Italia' mutual funds (ITA)	6,755.5	6,311.8	+7%	5,954.9	+13%
'Real estate' fund (ITA)	312.9	416.2	-25%	422.0	-26%
3rd-party stand-alone funds	522.3	161.6	+223%	87.1	+500%
Other	780.0	367.2	+112%	376.7	+107%
Adj. for own mutual funds in FoFs & Managed accts.	(436.8)	(508.9)	-14%	(522.3)	-16%
'MyLife' U-L policy	3,063.5	1,539.9	+99%	908.2	+237%
Other U-L policies	10,899.2	11,374.3	-4%	11,122.2	-2%
Adj. for own mutual funds in U-L policies	(12,788.4)	(12,160.8)	+5%	(11,501.0)	+11%
ASSETS IN MUTUAL FUNDS & U-L	37,456.9	35,332.8	+6%	33,765.1	+11%

### 24 Mutual Funds AUM Trend € bn – including U-L assets









	9M15	9M14	Change
Securities trading fees	15.2	25.6	-41%
o/w 3rd-party structured bonds	7.8	17.7	-56%
Service fees	36.0	33.2	+9%
Fee income	51.2	58.8	-13%
Net Interest Income	165.8	151.7	+9%
Net income on investments at fair value	(2.3)	(7.0)	-67%
o/w unrealised	(2.3)	(7.7)	-69%
Net financial income	163.5	144.7	+13%
Net income on other investments	(5.0)	11.9	n.s.
Other fees & Other revenues	9.4	9.0	+4%
BANKING REVENUES	219.1	224.4	-2%





	9M15	FY14
Total Cost of Funding	0.68%	1.07%
Retail Cost of Funding	1.13%	1.63%
Total Interest Income	1.62%	2.08%
Retail Interest Income	2.80%	3.03%
TOTAL SPREAD	0.94%	1.01%
Spread on Retail	1.66%	1.39%





	9M15	9M14	Change
Mortgages	4,544	3,974	+14%
Personal & Commercial Loans	1,057	782	+35%
Lines of credit	416	403	+3%
Total Loans	6,017	5,159	+17%
% on total loans	B.Mediolanu	m It	alian Banks*
Gross non-performing loans	1.4%		<b>17.5%</b> as at 30/06/2015
Net non-performing loans	0.7%		10.8%

as at 31/12/2014 last available update

\* Sources: Bank of Italy – Statistical Bulletin III 2015 & Financial Stability Report No. 1 2015



Average initial LTV



	9M15	9M14	FY14
Mortgage Portfolio			
Total Value	4,543.6	3,973.7	4,161.1
Average rate	2.54%	2.80%	2.75%
Average residual LTV	58%	55%	56%
New Business			
Total amount granted	668.9	650.6	907.8
Average rate	2.20%	3.00%	2.85%
Average amount granted	143	130	132

62%

59%

59%



# Banking Assets under Administration

29

30/09/15 31/12/14 30/09/14 Change Change Cash Deposits 11,941.4 11,379.8 +5% 11,161.1 +7% 22.0 **Repurchase agreements** 0.4 123.1 -82% n.s. Mediolanum bonds 171.2 272.1 -37% 337.3 -49% 3rd-party structured bonds 1,011.9 1,044.2 -3% 1,052.8 -4% Other securities under custody 1,822.1 1,882.4 -3% 1,924.9 -5%

BANKING ADMINISTERED ASSETS 14,968.7 14,578.9 +3% 14,599.1 +3%

Banca Mediolanum Balance Sheet € mn – as at 30/09/2015		9M Domestic M
	Liabilities	Assets
Retail	12,206	6,017
Treasury	11,321	17,035
o/w interbank / intra-group deposits & repos	1,949	1,149
o/w ECB refinancing	0	0
o/w MTS refinancing	9,372	9,185
o/w securities (bonds)		6,701
Other liabilities / assets	1,770	2,246
TOTAL	25,297	25,297

30

9M 2015

larket

Operating Liquidity (24hr) : € 8,900 mn

### 31 Mediolanum Group Bond Portfolio € mn – as at 30/09/2015



	Mediolanum (	Mediolanum Group		anum	Mediolanum	Vita
	Book value	AD	Book Value	AD	Book Value	AD
Italian Govies	17,831	1.0	16,403	0.8	1,286	2.9
Italian Financials	869	1.9	615	1.0	240	4.4
Spanish Govies	745	2.0	702	1.9	41	3.3
Spanish Financials	14	1.3	0		14	1.3
Core Europe Govies*	-95	2.2	-95	2.2	0	
Greek Govies	0		0		0	
Portuguese, Irish Govies	0		0		0	
Other Financials	77	2.3	22	1.9	55	2.4
Other Corporate	43	4.1	10	1.3	32	5.1
Other ABS	6	3.9	6	3.9	0	
TOTAL	19,490	1.1	17,663	0.9	1,668	3.1

AD = average duration weighted by absolute nominal value

\* includes: Austria, Belgium, Finland, France, Germany, Luxembourg & Holland





	9M15	9M14	Change
Premiums less Amounts paid & change in reserves	23.3	27.9	-16%
Commission income	316.8	226.4	+40%
Net Interest Income	8.5	9.4	-9%
Net income on investments at fair value	(0.1)	5.2	n.s.
o/w unrealised	0.3	2.2	-87%
Net financial income	8.5	14.6	-42%
Net income on other investments	0	3.1	n.s.
Other revenues	9.2	11.2	-18%
INSURANCE REVENUES	357.8	283.1	+26%

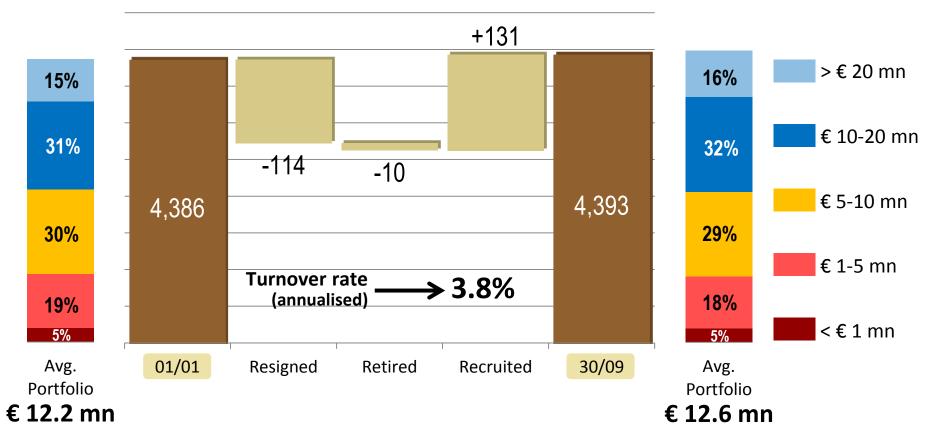


### 33 Insurance Life – Policyholders' Assets € mn

	30/09/15	31/12/14	Change	30/09/14	Change
Traditional	1,293.4	1,265.2	+2%	1,241.9	+4%
Index-linked	576.6	881.8	-35%	1,035.9	-44%
Unit-linked pension plans	5,023.0	5,025.7	-0%	4,836.5	+4%
Unit-linked endowment policies	3,643.1	3,896.3	-6%	3,845.9	-5%
Unit-linked investment policies	5,296.5	3,992.2	+33%	3,347.9	+58%
Unit-linked	13,962.7	12,914.2	+8%	12,030.4	+16%
o/w equity	62.0%	68.6%	-10%	69.0%	-10%
LIFE ASSETS (EX-'FREEDOM')	15,832.6	15,061.3	+5%	14,308.2	+11%
'Freedom' Life policies	573.1	974.3	-41%	1,095.3	-48%

### 34 Banca Mediolanum Family Banker<sup>®</sup> Network

Change in headcount and split by average portfolio – Year 2015

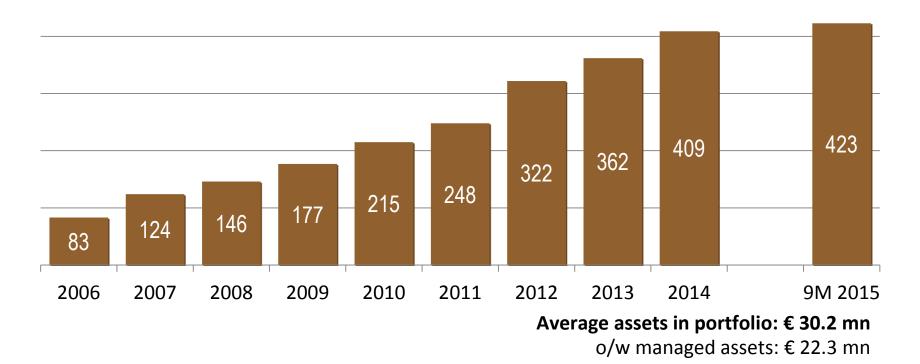




## 35 Banca Mediolanum Focus on 'Private Bankers'\*



as at 30/09/2015



\* 'Private Bankers' are a subset of Family Bankers who mainly deal with affluent & HNW customers





	9M15	9M14	Change	vs.FY14
Statutory Net Income	5.4	8.7	-38%	
Equity contribution in Mediolanum's P&L*	(0.5)	4.5	n.s.	
Assets under Administration	16,624	15,938	+4%	+4%
% in Managed Assets	49.4%	48.6%	+2%	-1%
Net Inflows	+329	+852	-61%	
o/w Managed Assets Inflows	+151	+363	-58%	
Private Bankers	88	80	+10%	+4%
Clients	4,392	3,976	+10%	+3%

\*reflects adjustments to Esperia's financial statements made after the closing of Mediolanum's FY accounts.







	9M15	9M14	Change	vs.FY14
Net Income excluding non-recurring items	18.8	15.2	+24%	
Net impact of settlement of past (inherited) litigation	(7.8)		n.s.	
Net Income	11.0	15.2	-28%	
Managed Assets	2,050.7	1,796.6	+14%	+9%
Administered Assets	1,251.5	999.6	+25%	+14%
Total Assets	3,302.2	2,796.2	+18%	+11%
Gross Inflows into Managed Assets	647.6	595.8	+9%	
Net Inflows into Managed Assets	+265.0	+282.9	-6%	
Net Inflows into Administered Assets	+182.5	+39.9	+357%	
Total Net Inflows	+447.4	+322.8	+39%	
Family Bankers (Mediolanum model)	739	709	+4%	+4%
Traditional agents	35	38	-8%	-5%
Total Sales Network	774	747	+4%	+3%
Total Customers	102,782	92,490	+11%	+7%





	9M15	9M14	Change	vs.FY14
Net Income	(5.6)	(6.3)	-11%	
Managed Assets	392.9	383.7	+2%	-3%
Administered Assets	83.7	85.3	-2%	+5%
Total Assets	476.6	469.0	+2%	-2%)
Gross Inflows into Managed Assets	50.3	50.5	-0%	
Net Inflows into Managed Assets	-13.4	-10.3	+31%	
Net Inflows into Administered Assets	+4.3	+12.0	-64%	
Total Net Inflows	-9.2	+1.7	n.s.	
Total Sales Network	49	53	-8%	-18%
Total Customers	4,618	4,475	+3%	+5%

### 40 Germany – Bankhaus August Lenz Highlights € mn



	9M15	9M14	Change	vs.FY14
Net Income	(9.4)	(7.5)	+25%	
Managed Assets	201.2	180.6	+11%	+3%
Administered Assets	83.7	85.3	-2%	+5%
Total Assets	284.9	265.9	+7%	+4%
Gross Inflows into Managed Assets	37.3	43.2	-14%	
Net Inflows into Managed Assets	+16.5	+15.1	+9%	
Net Inflows into Administered Assets	+4.3	+12.0	-64%	
Total Net Inflows	+20.8	+27.1	-23%	
Total Sales Network	49	53	-8%	-18%
Total Customers	4,618	4,475	+3%	+5%







Net Income	3.8	1.2	+209%	
Assets under Management	191.7	203.1	-6%	-8%
Gross Inflows	13.0	7.3	+79%	
Net Inflows	-29.9	-25.4	+18%	



43 Banca Mediolanum		m	Business Update
September 2015 Net Inflows € mn	Sept '15	2015 YTD	2014 YTD
directly into Mutual Funds	+183	+2,212	+2,766
through 'MyLife' U-L policy	+85	+1,699	+913
through other U-L policies	+10	-151	-179
Mutual Funds Inflows	+278	+3,759	+3,500
Other Life Insurance policies	-14	-348	-590
Managed Assets Inflows	+264	+3,411	+2,910
3rd-party Structured Bonds	-2	-295	-250
Managed Assets incl. Structured Bonds	+262	+3,117	+2,659
Administered Assets Inflows	-113	+299	+945
'Freedom' Life Policies (change in assets)	-21	-401	-627
Administered Assets incl. 'Freedom' accts.	-134	-102	+318
BANCA MEDIOLANUM	+128	+3,015	+2,977

# 44 Italian Sales Networks Ranking by Net Inflows



€ thousands - totals by Group	January to September 2015		
	Total Net Inflows	o/w Managed Assets	o/w Mutual Funds*
Finecobank	3,403,177	1,887,174	1,399,578
Azimut	3,072,799	2,625,256	1,091,223
Banca Mediolanum	3,017,363**	<b>3,413,838</b> **	2,201,804
Banca Generali	3,015,959	2,695,113	734,900
Allianz Bank	2,813,075	2,445,311	15,664
Banca Fideuram (incl. Sanpaolo)	2,810,983	3,002,537	-3,220,538
Deutsche Bank (Finanza & Futuro)	1,240,885	653,512	309,593
UBI (IW Bank)	615,136	487,236	378,069
Credem	386,580	337,582	100,790
Veneto Banca	65,463	58,888	35,068
Consultinvest	53,561	51,073	70,124
Monte dei Paschi di Siena (Widiba)	52,714	-136,326	-149,999
Banca Pop. Vicenza (Banca Nuova)	27,484	67,391	55,502

\* not including those underlying Unit-Linked policies
\*\* accounts for approximately € -301 mn in maturities of discontinued Index-Linked policies

source: Assoreti

# 45 Italian Sales Networks Ranking by Net Inflows

€ thousands - totals by Group



FY 2014		
Total Net Inflows o/	w Managed Assets	o/w Mutual Funds*
4,140,178 <sup>**</sup>	4,153,558 <sup>**</sup>	3,480,548
4,023,691	4,188,990	554,873
3,615,021	3,525,833	1,288,317
3,598,368	2,989,628	2,446,576
3,006,698	2,781,215	-120,345
2,462,645	3,725,723	-1,393,990
1,912,312	1,430,741	996,694
666,445	452,517	403,108
548,665	560,523	330,413
191,729	168,128	44,499
95,918	101,635	94,586
76,133	75,077	140,208
-697,283	-446,125	-312,422
	<b>4,140,178**</b> 4,023,691 3,615,021 3,598,368 3,006,698 2,462,645 1,912,312 666,445 548,665 191,729 95,918 76,133	Total Net Inflowso/w Managed Assets4,140,178**4,153,558**4,023,6914,188,9903,615,0213,525,8333,598,3682,989,6283,006,6982,781,2152,462,6453,725,7231,912,3121,430,741666,445452,517548,665560,523191,729168,12895,918101,63576,13375,077

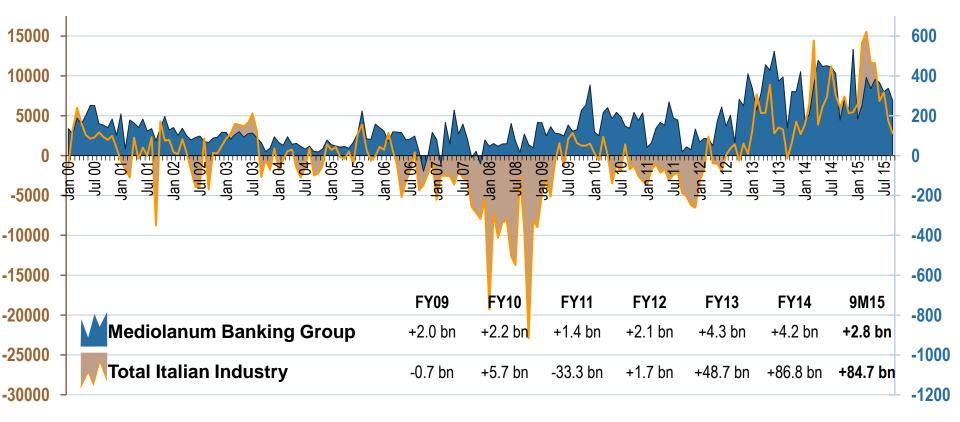
\* not including those underlying Unit-Linked policies

\*\* accounts for approximately € -601 mn in maturities of discontinued Index-Linked policies

source: Assoreti



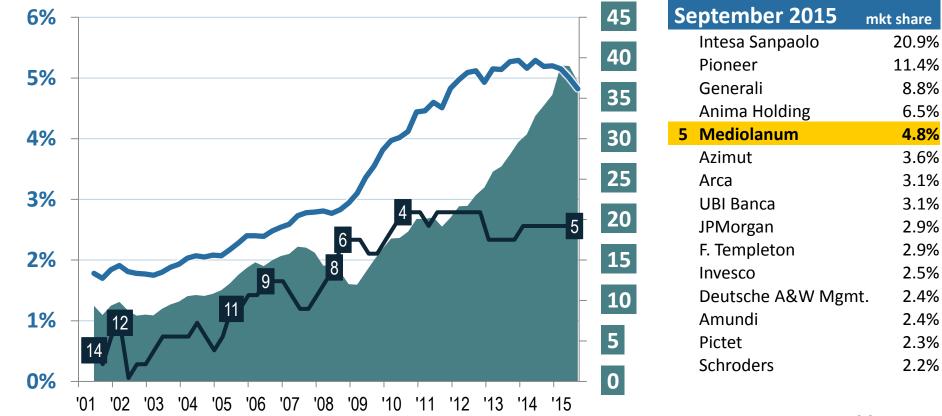




\*including Managed Accounts & Unit-Linked policies source: Assogestioni monthly reports; total figures integrated with quarterly reports

# 47 Mutual Funds AuM Mediolanum's <u>Market Share</u>, Assets, <u>Rank</u>





source: Assogestioni monthly reports

# 48 Mediolanum Asset Management Companies Net Average Return

As at 30/09/2015 – NAV-weighted average on a monthly basis

	Net return	Ranking*
Year-to-date	-1.24%	13
1-year	-0.19%	10
2-year	8.04%	6
3-year	12.45%	6
4-year	28.81%	2
5-year	21.59%	2
Since March 2009 (market low)	57.63%	1

Calculations are performed on the published unit value, which is net of management and performance fees, for all funds of each A.M. group with publicly available data.

It is well known that customer behaviour can have a greater impact on investment return than fund performance, as it can result in inflows/outflows at inappropriate times. This impact is best captured with a NAV-weighted average on a monthly basis.

\*Ranking includes: Allianz, Anima, Arca, Amundi, Azimut, Banca Generali, Banco Popolare, BNP Paribas, Credem, Fideuram (also included in Intesa Sanpaolo), Intesa Sanpaolo, Mediolanum, UBI Banca, Unicredit.

Source: Mediolanum, based on Morningstar Direct data

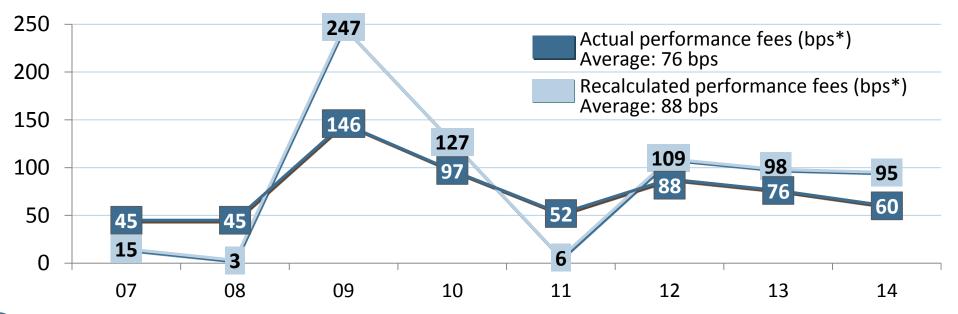
**Current Issues** 

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# 49 Addressing the 'Performance Fees Issue' Backtesting Results



What group performance fees would have been applying the rules currently used for Italy-based funds to all funds

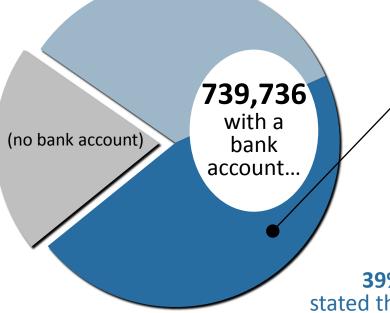


As expected, a longer accrual period coupled with a higher percentage in the calculation formula would increase short-term volatility - with a comparable or better result in the long run.

\* calculated only on those funds subject to performance fees



# **930,204** primary account holders:

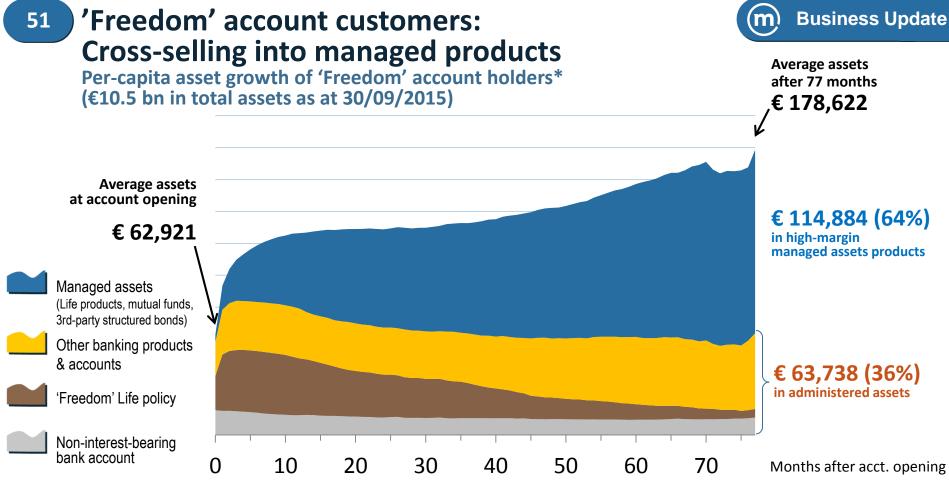




...58% of which use Mediolanum as their primary banking institution

426,269 vs. 393,573 as at 30/09/2014

In a 2013 survey, **39%** of Mediolanum customers with a bank account stated they don't have a relationship with any other bank



\*all households who opened a 'Freedom' or 'Freedom+' as their first current account with Mediolanum, excluding those with a balance <u>permanently</u> below € 15,000

### 52 Banca Mediolanum Focus on high-remuneration deposits

Deposits in € mn as at 30/09/2015 – rates offered as at 01/10/2015

<pre>'Freedom+' balances above € 15,000 (current offer*: 1.00%)</pre>	3,001
'InMediolanum' time deposits & lock-ins on current accounts (current offer*: 1.25%)	3,341
Launched May 2011 as an aggressive move to acquire customers & assets.	
First product openable online by customer autonomously (27% of new customers).	
<b>'Double Chance' accounts</b> (current offer*: <b>1.75% to 5%</b> according to destination asset class)	548
Temporary accounts with gradual automatic transfer of balance to a managed product.	
The benefit of dollar-cost averaging with a high yield on yet-to-be-invested assets.	
Total high-remuneration deposits	6,891
Low- or no-remuneration deposits	5,051
Includes 'Freedom' & 'Freedom+' assets below € 15,000 and all other current accounts	
TOTAL CASH DEPOSITS	11,941

**Business Update** 

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\* Actual impact on Net Interest Income depends upon average rates offered during the year

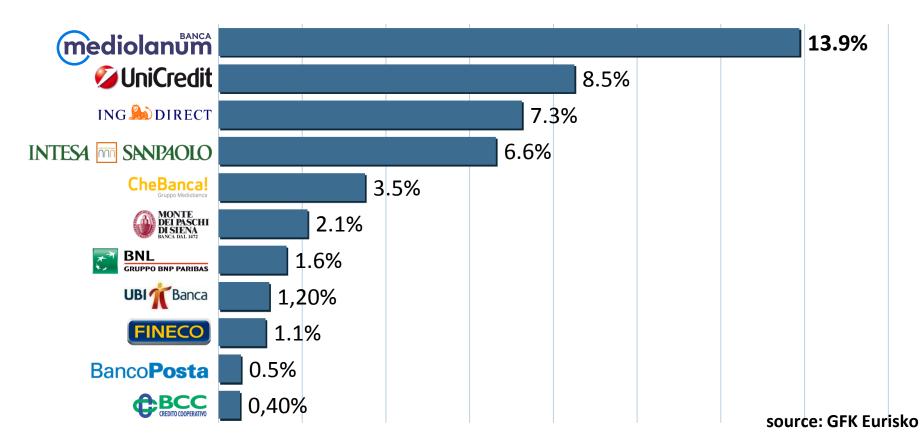


source: GFK Eurisko

# 54 Mediolanum's advertising The most memorable in the banking industry



Spontaneous recall of bank advertising in Italy – Jan-Sept 2015

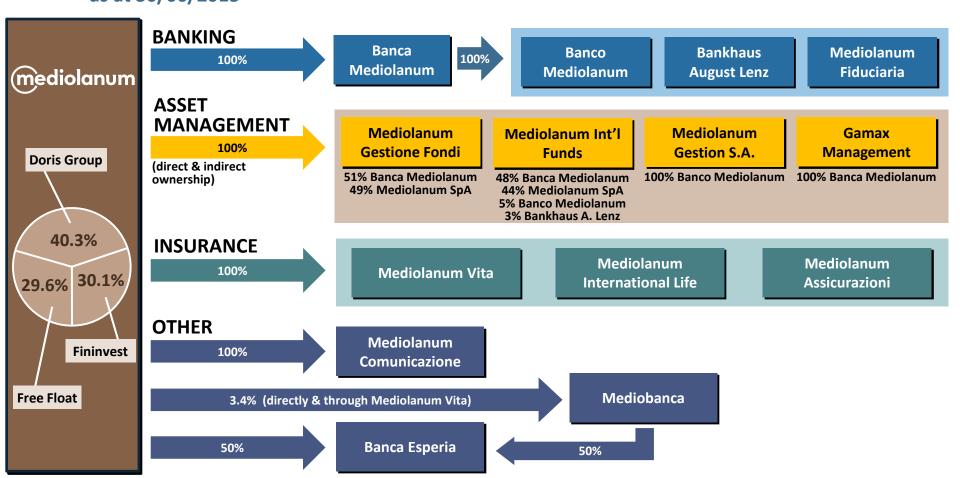




#### **Mediolanum Shareholders & Group Structure** 56







# 57 Mediolanum's Integrated Business Model

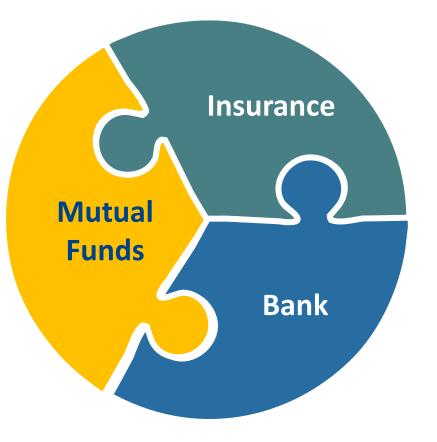


We and our Family Bankers view the company as a single entity, providing solutions that best fit the needs of the customer, whether it be in the form of a mutual fund, an insurance policy or a bank product

The Bank (est. 1997) has a special role as the place where customer savings are naturally built

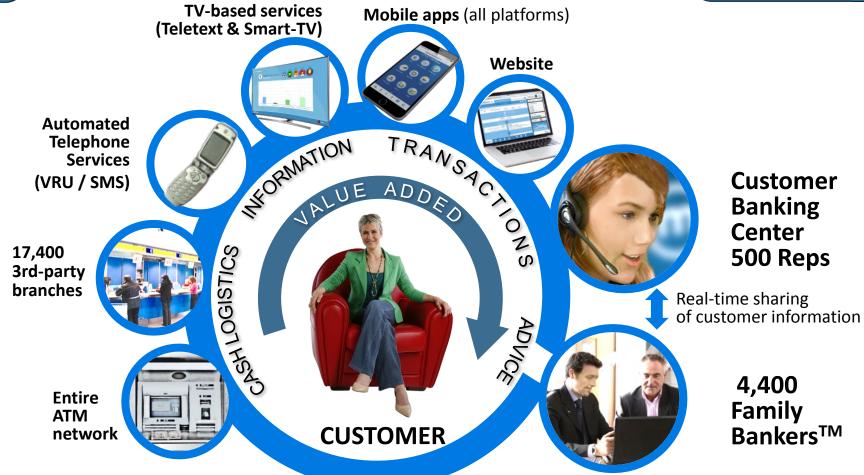
It is also where service quality is more readily appreciated & compared

Therefore, it represents the mandatory point of entry for all new customers



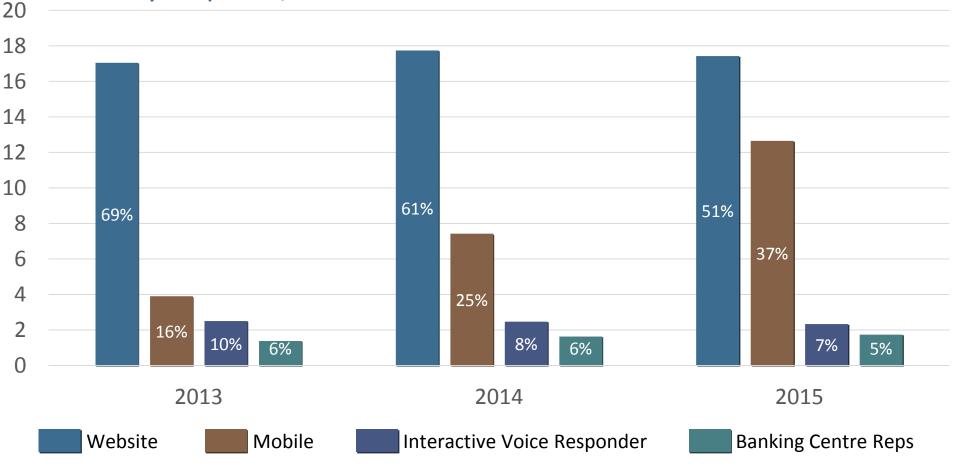
# 58 Mediolanum's Multi-channel Banking Model





# 59 Direct Channel Access Trend

January to September, millions of accesses



**Mediolanum** 

Facts

 $\mathbf{m}$ 



# 60 Mediolanum's model combines the advantages of traditional and direct banks

### Family Bankers: the human touch

- Self-employed tied agents with entrepreneurial approach
- Extensively trained to tackle every household financial need
- Share Mediolanum's view that banking services are an effective acquisition & retention tool





Willing to provide professional advice anytime, anywhere



Equally competent across all product lines



Unlike the typical FA, offer assistance also with everyday banking needs



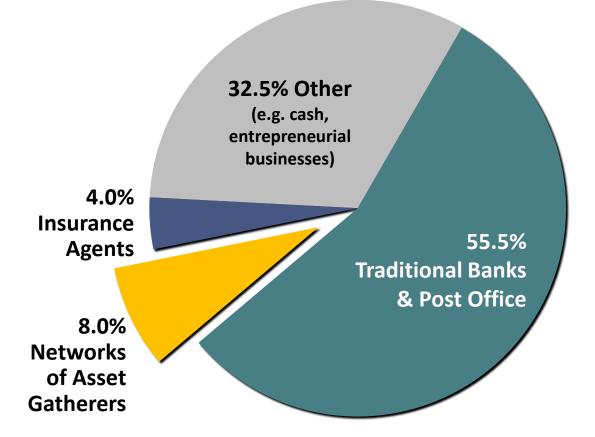
Synergy, not competition, between human and direct channels

## **Customers: freedom in banking**

Top-quality and valuable direct banking services associated with a human relationship

# 61 Italian Household Financial Assets

as at 31/12/2014 – real estate not included



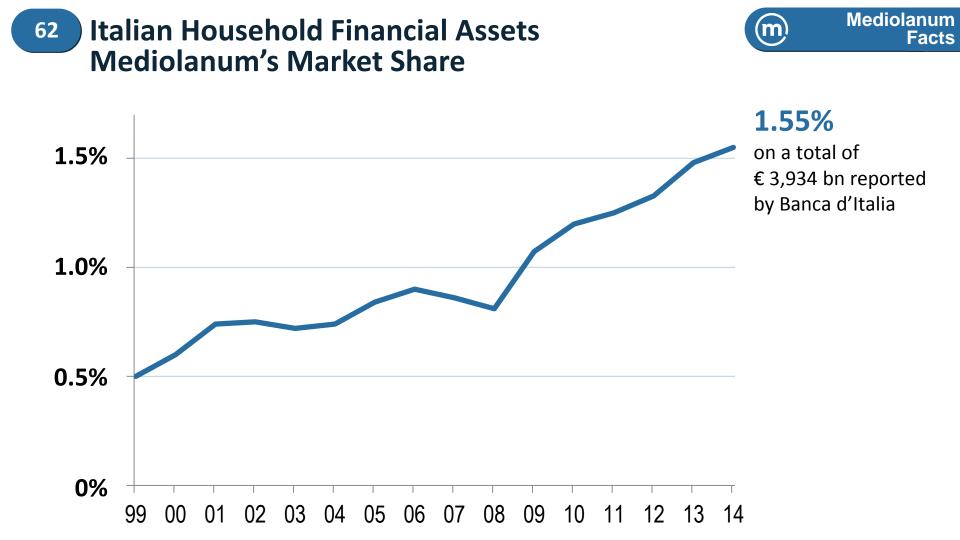
Source: Bank of Italy / Assoreti / ANIA / Prometeia / Mediolanum estimates



Network of Asset Gatherers have only 8% of the huge Italian HH financial assets market, although recognised as best-inclass in terms of personal service & advice, and largely immune to capital, credit quality & reputational issues

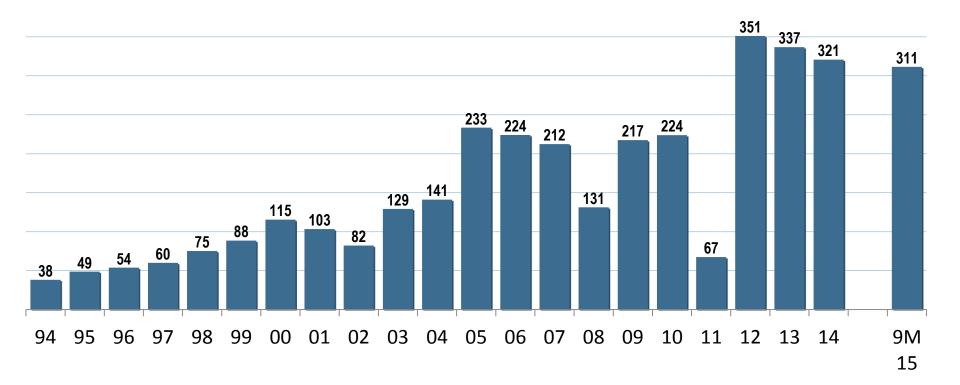
**Traditional Banks** still hold nearly 7x more

Total HH Assets: € 3,934 bn





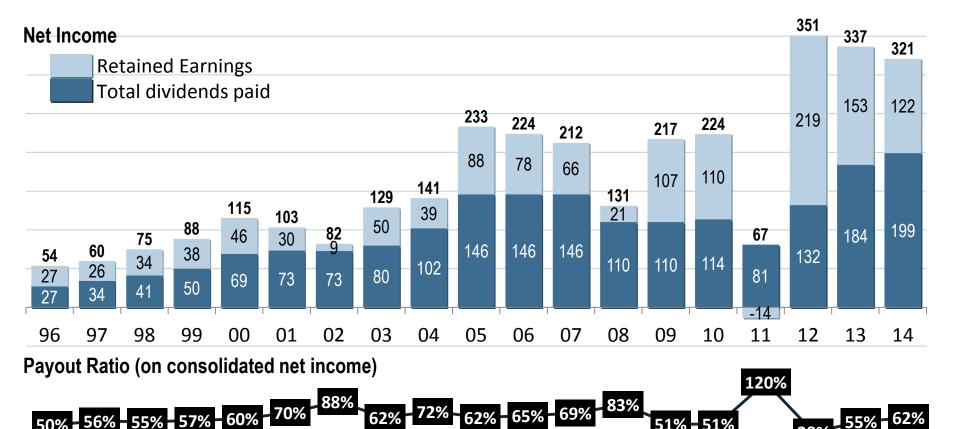




2008 & 2010: adjusted net income excluding effects of 'Lehman Brothers' operation



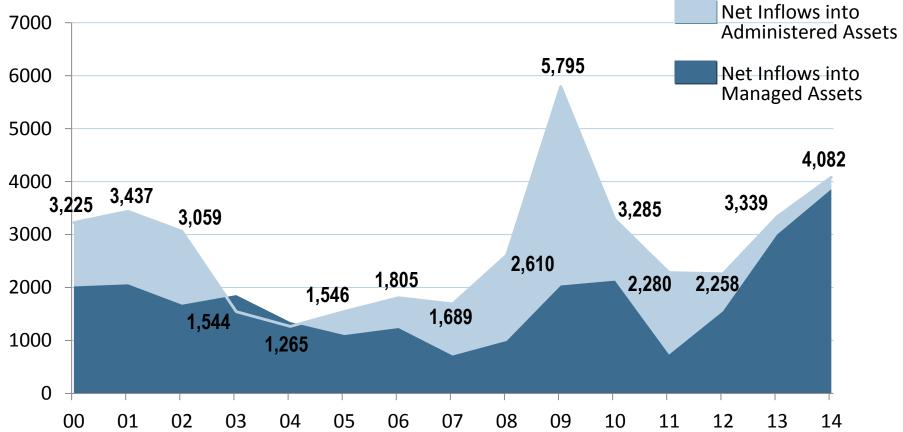




2008 & 2010: adjusted net income excluding effects of 'Lehman Brothers' operation

# 65 Banca Mediolanum Total Net Inflows

€ mn



**Mediolanum** 

Facts

(m)

#### **Italian Sales Networks** 66 **Ranking by Net Inflows**



€ mn - totals by Group	6-YRS PERIOD, 2009 to 2014		
	Total Net Inflows	o/w Managed Assets	o/w Mutual Funds*
Mediolanum	21.443	12.777	15.369
Fideuram (incl. Sanpaolo Invest)	13.642	19.100	9.092
Unicredit (Fineco)	12.986	9.457	10.450
Banca Generali	12.493	12.398	3.307
Allianz Bank	10.074	10.465	1.532
Azimut	9.656	9.464	4.733
Deutsche Bank (Finanza&Futuro)	5.410	5.196	2.490
Veneto Banca	1.736	1.365	773
Credito Emiliano	1.722	1.758	1.225
UBI	1.537	1.272	1.177
Monte dei Paschi di Siena	535	1.096	789
Consultinvest []	255	142	-16
	92.622	85.412	51.913

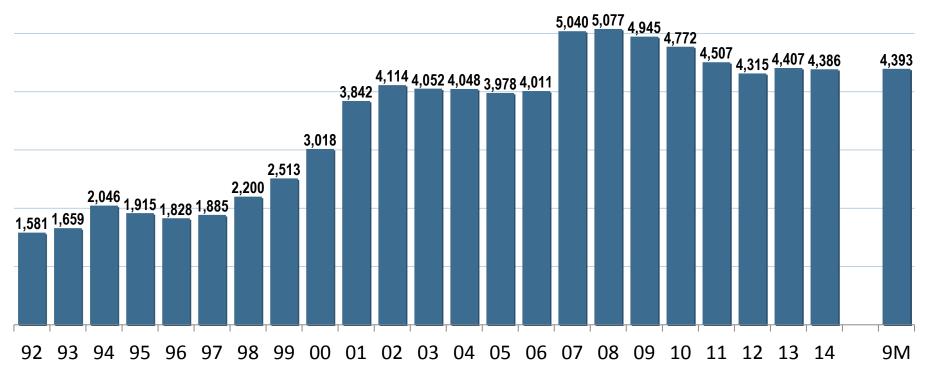
\* not including those underlying Unit-Linked policies

source: Assoreti

## 67 Banca Mediolanum Family Banker<sup>®</sup> Network

Licensed Financial Advisors

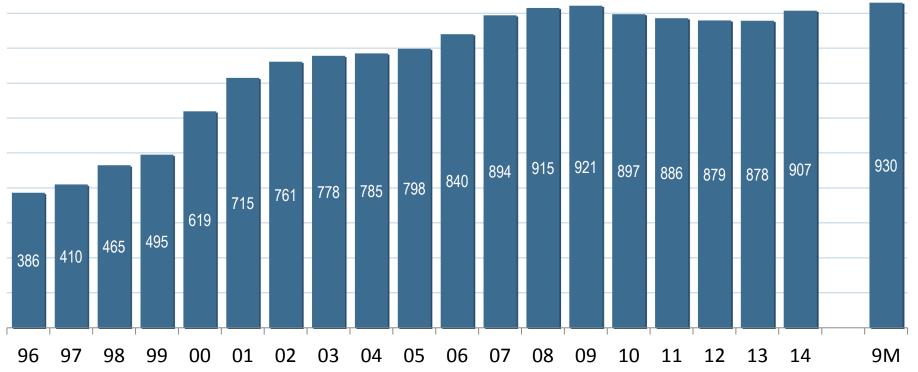




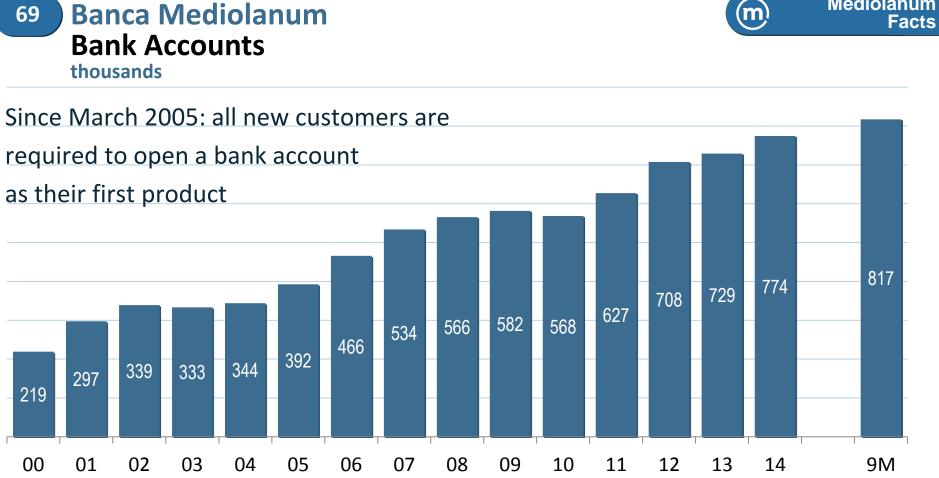
# 68 Banca Mediolanum Customers

**Primary account holders (thousands)** 





15



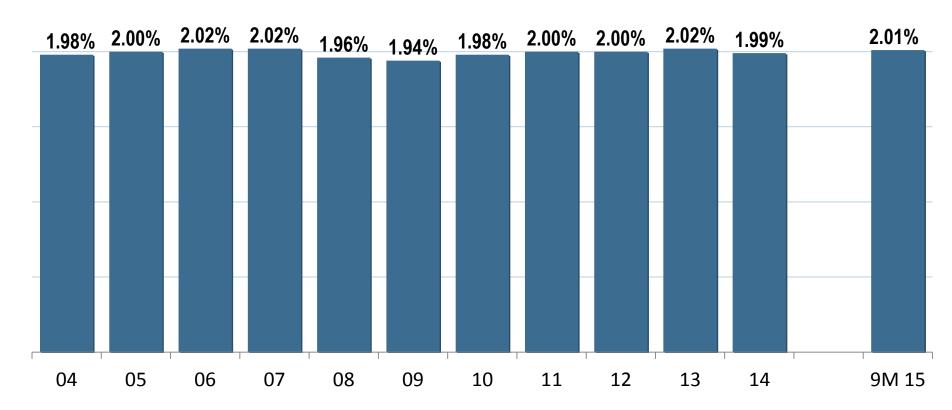
15

Mediolanum

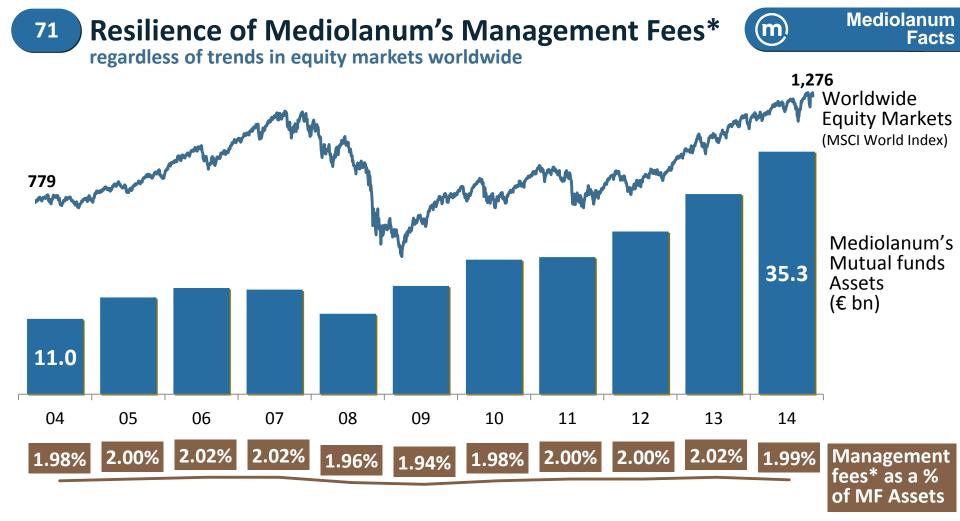




expressed as a % of average managed assets in the period



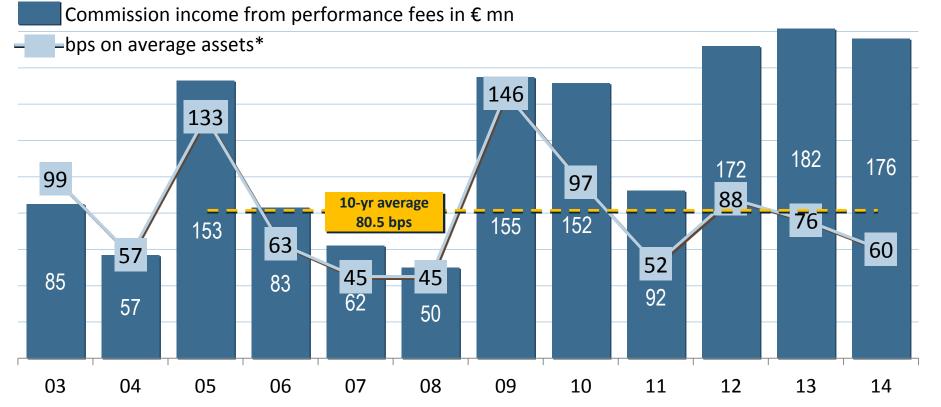
\* including insurance commissions on U-L policies



\* including insurance commissions on U-L policies

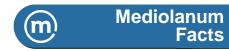




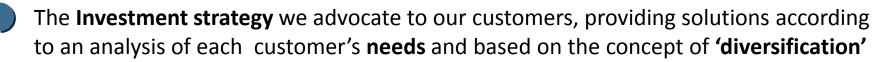


\* calculated only on those funds subject to performance fees





## Our ability to generate positive inflows also in bear markets is explained by our **customer-oriented culture** especially embodied in two specific areas:



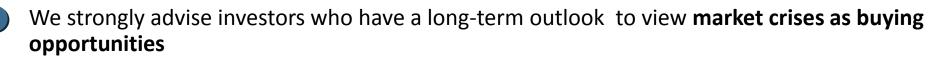






### Our investment strategy explains the consistency of our inflows & transfers 'technical performance' into 'customer performance'

- We advise our customers proposing products & services that correspond to each of their **specific needs**
- Investor needs remain fundamentally the same, they are **not influenced by market crises**
- We do not engage in stock-picking, tactical asset allocation decisions, or market-timing
- We recommend a series of diversification criteria, the most important being time horizon
- **Equity** investments are only considered for the **long term** (>10 yrs) and are diversified across the global economy to further reduce risk



# 75 The Mediolanum Approach vs. Open Architecture



'Best Brands' family of Funds of branded Funds unveiled in April 2008

#### This is not the 'Open Architecture' approach

It is impossible for a private investor to choose among a supermarket-like offer of thousands of funds, if not on the very risky basis of past performance



Synergy of the best A.M. companies' expertise & pursuit of quality and Mediolanum's capacity to select & coordinate asset managers & give high quality advice to customers



Funds of **single-brand** funds (the 'Selection' series) are Mediolanum products but also carry the name of the underlying funds' asset manager



Funds of **multi-brand** funds (the 'Collection' series) do not utilise the underlying brands in the fund name, however they are used in marketing and advertising material







#### Addresses all needs of HNW investors



76

**Financial planning:** flexible, hassle-free diversification across all investment classes; access to 100+ funds (up to 40% picked from a selection of 3<sup>rd</sup>-party funds)

Legal protection of investments: assets cannot be seized or frozen

**Succession planning:** one or more beneficiaries, irrespective of applicable inheritance laws; can be easily modified at any time



**Tax efficiency:** capital gains tax is deferred to the time of policy liquidation. No inheritance / income tax is due on amounts received by beneficiaries

#### **Additional features**

Mediolanum

Facts

#### Income drawdown

can be requested at any time; choice of duration (5-15 yrs) & frequency

#### Basic Death Benefit included

up to 2.5% of assets depending on age at death. Supplementary coverage also available

#### Mediolanum's trademark investment optimization:

yields over a pre-set threshold can be automatically set aside and reinvested during market drops





Launched in the wake of the Lehman Bros. bankruptcy, exploited **Mediolanum's unique situation** in terms of high liquidity & good reputation

- Designed to be the best account in the market for HNW individuals: **no remuneration** of deposits **up to € 15,000; very appealing interest** paid **on the excess** balance
- Rate offered is **advertised in advance** for each quarter
- In the original 'Freedom', the interest was actually paid on a Life policy connected to the current account; this resulted in a tax rate of 12.5% instead of 27% for the customer
- Mediolanum's integrated structure & sophisticated software architecture allowed the entire balance to be available to the customer at any time, by **seamlessly moving money** back and forth between the bank account and the Life policy
- - After tax reform of 2012 'Freedom' became 'Freedom+' a pure banking product
  - Switching to 'Freedom+' is encouraged delivers the same product promise, but entails **lower G&A expenses** and **capital absorption** for Mediolanum



## 78 Training & Communication: Mediolanum Corporate University

- Inaugurated March 2009
- Centralises our training know-how, in coordination with top universities, professors and individuals who are experts in the field
- Provides our Family Bankers & employees with a resource for life-long education
- Develops financial education programs dedicated to our customers & the community







## 79 Training & Communication: Corporate TV Channel



#### A proprietary state-of-the-art tool established in 1989

Encrypted programs to train, motivate & communicate with our Family Bankers



Financial news commented by top company executives

- Company news & product information
- Online training course support
- Inspirational thoughts for personal motivation & sales techniques



Daily specials dedicated to crisis-related topics were added to the ongoing programming in 2008, 2009 & 2011

- 80 Marketing Events
- **5,515 events** held in the first nine months of 2015 (-14% vs. 2014): local & high-level events, sports events (e.g. Giro d'Italia), talk shows, etc.
- 259,317 participants (customers and perspective customers) per year

## **Results are measurable:**

- Net inflows into managed assets of invited customers in the 3 months post-event
- expenses are reimbursed to Family Bankers only if set commercial target is met (75% of the times so far in 2015)
- Average commercial value of media coverage is also regularly tracked



Mediolanum

Facts

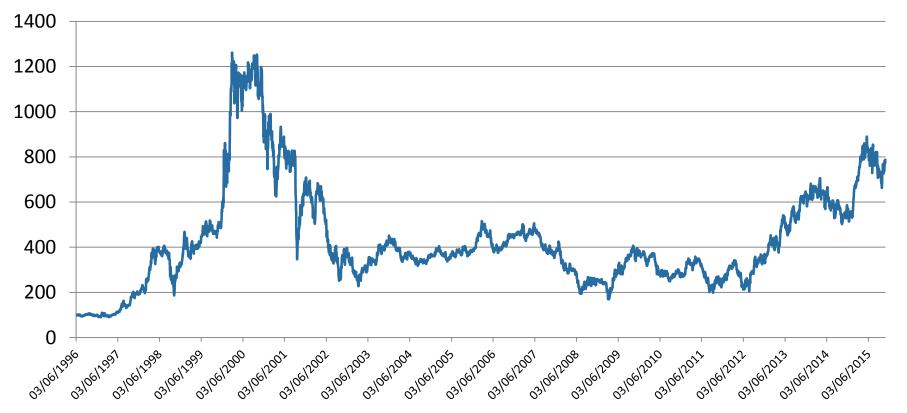




Mediolanum Facts

source: Datastream





\* includes dividend reinvestment, June 3, 1996 – October 30, 2015

**Mediolanum** 

**Facts** 





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#### DECLARATION BY THE SENIOR MANAGER IN CHARGE OF DRAWING UP COMPANY ACCOUNTS

The undersigned, Mr. Luigi Del Fabbro, declares, pursuant to Section 154 bis (2) of Legislative Decree 58/98 "*Testo Unico della Finanza*", that the accounting data set out in this presentation agree with the documentary records, books and accounting entries.

The senior manager in charge of drawing up Company Accounts

Luigi Del Fabbro





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