

BORSA ITALIANA LONDON STOCK EXCHANGE GROUP

Star Conference 2016

London, 06 October, 2016





OUR STRATEGY AT A GLANCE
BUSINESS PLAN 2014-2016
SHAREHOLDERS' STRUCTURE
NON LIFE BUSINESS
LIFE BUSINESS
INVESTMENTS
OTHER FINANCIAL INFORMATION



OUR STRATEGY AT A GLANCE

PROFITABILITY

- FOCUS ON TECHNICAL RESULTS
- DECREASE OF THE COST RATE IN THE MEDIUM TERM

CLIENTS

✓ INTERNAL ORGANIC GROWTH

TARGET CLIENT: FAMILIES, SMALL/MEDIUM SIZED COMPANIES AND

AFFINITY GROUPS

INVESTMENTS

- LOW RISK INVESTMENT PORTFOLIO STABILIZATION OF REAL ESTATE

- SELF-FINANCING AND CONSOLIDATION OF THE CURRENT SOUND CAPITAL POSITION
- AVERAGE ANNUAL DIVIDEND GROWTH: +5%





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Price competition in MTPL is still strong

Decrease in life volumes due to the already reported change in strategy.

		2014-2016
AVERAGE PREMIUM	NON LIFE	+5%
GROWTH	LIFE	+15%
AVERAGE COR		92%
AVERAGE CONSOLIDATED ROE		13.5%
AVERAGE ANNUAL DIVIDEND GROWYH		+5%

2014	2015	TARGET 2016	FCST 6+6 2016
5.1%	3.5%	6.1%	2.4%
48.9%	-12.9%	-19.7%	-17.6%
90.7%	89.1%	89.8%	89.4%
15.0%	13.1%	14.4%	15.4%
5.6%	5.3%	5.0%	5.0%

AVERAGE 2014-2016
+3.7%
+6.1%
89.7%
14.5%
+5.3%

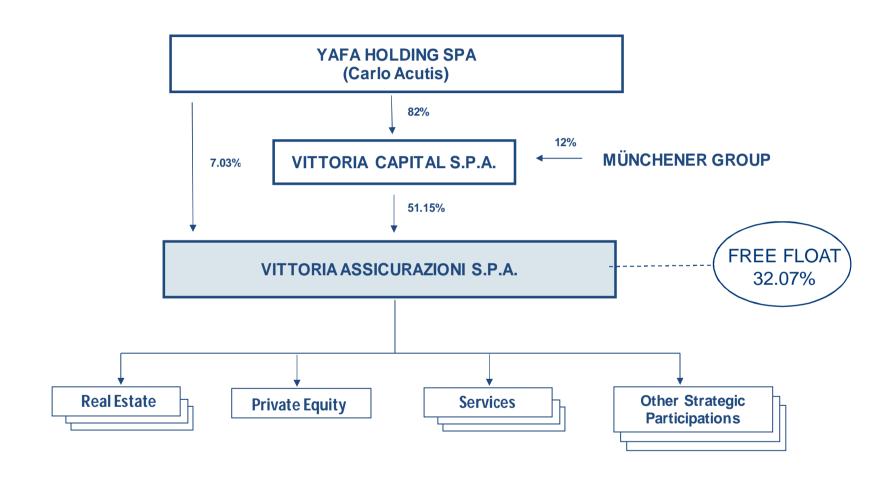




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SHAREHOLDERS' STRUCTURE





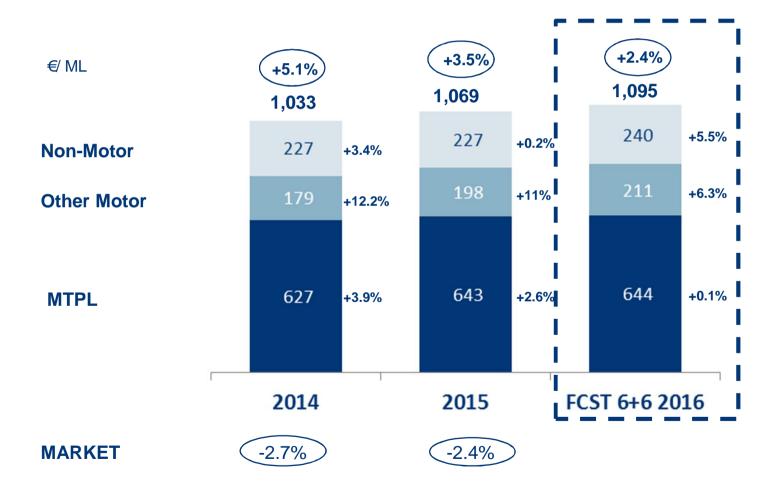


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NON-LIFE PREMIUM VOLUMES

2016 growth due non-motor LoBs and to motor sundry damages Volumes in MTPL are still affected by price competition



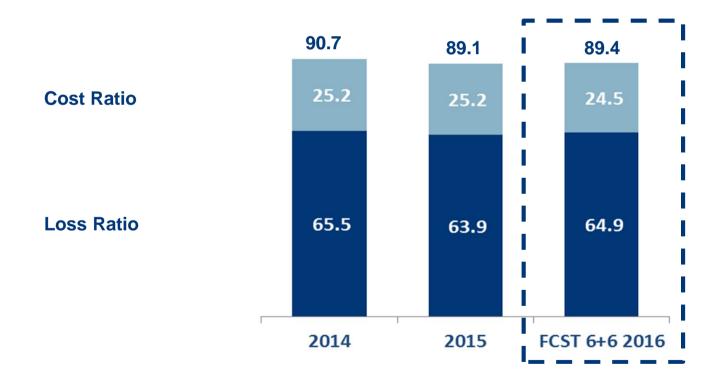




COR among the best on the market

2016 Loss ratio positively impacted by non-motor LoBs

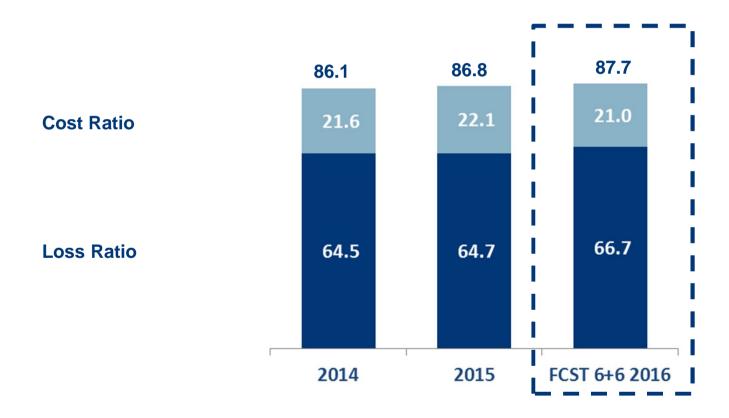
Large losses in 2015 offset by reinsurance





RETAINED COMBINED RATIO – MOTOR

For 2016: assumed pick-up in Motor loss frequency and MTPL volumes' growth still impacted by price competition







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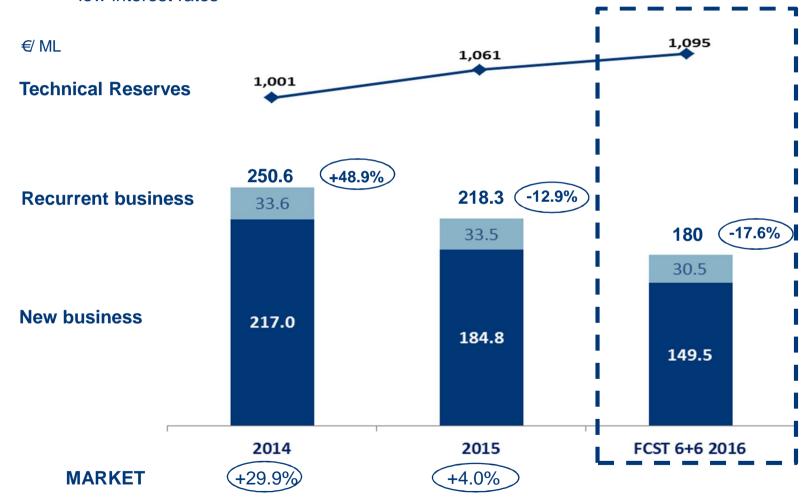




Increa

Increase in technical reserves

Strategy is aimed at limiting the policies linked to segregates funds, due to the persistence of low interest rates







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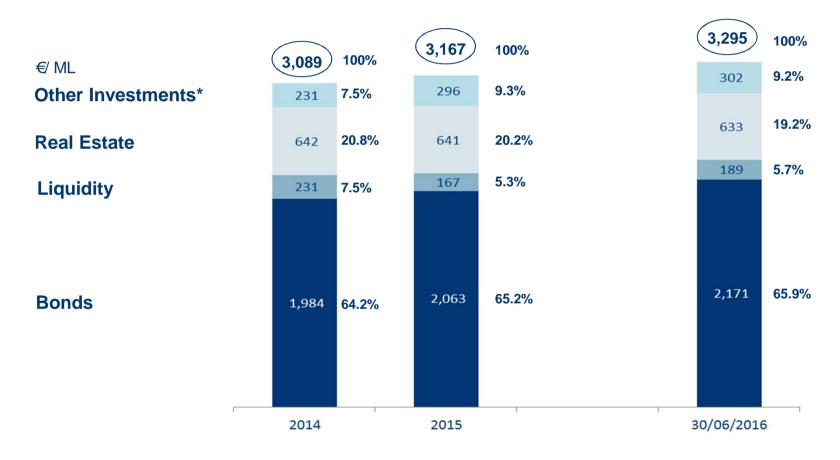
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- Stable investment portfolio mainly consisting of Government bonds
- ✓ On going diversification of Italian government bonds with foreign countries government bonds in the non-life portfolio.



^{*} Other Investments: Subsiadiary and associates, Shares, Mutual funds and Loans





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NON LIFE BUSINESS

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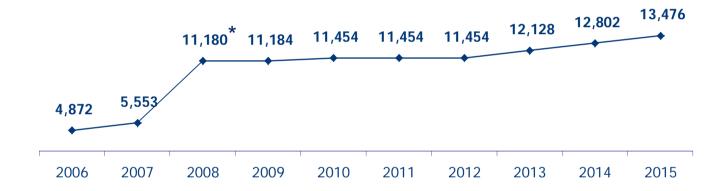
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✓ Target annual average dividend growth 2014 – 2016: +5%

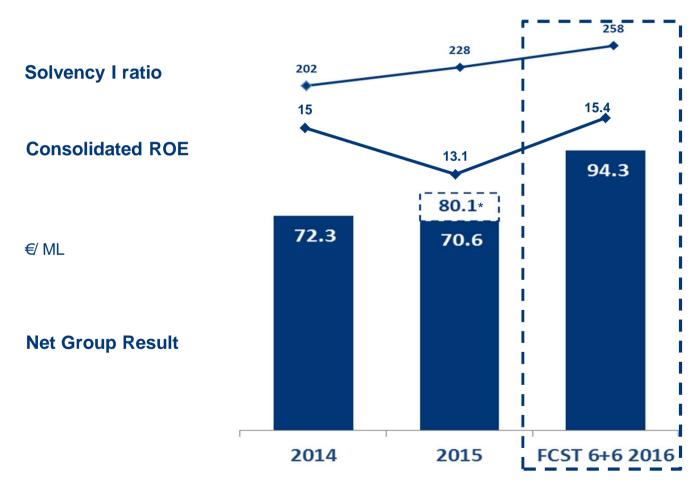
€/ 000



^{*} Bonus capital increase in 2008







^{* 2015} net result penalised by the restatement of the deferred tax assets (€9.5 ML) following the Law Stabilità 2016





✓ PREMIUM

Written premium direct business - Classified by internal Line of Business

- ✓ LOSS RATIO RETAINED BUSINESS Classified by internal Line of Business Incurred claims / Earned premium
- ✓ COST RATIO RETAINED BUSINESS Classified by internal Line of Business Total expenses (no investment and settlement costs) + amortisation + other technical charges/ Earned premium
- COMBINED RATIO RETAINED BUSINESS Classified by internal Line of Business (Incurred claims + Total Expenses (no investment) + amortisation + other technical charges) / Earned premium
- ✓ CONSOLIDATED ROE

 Group net profit for the year/Group average shareholders' equity (group opening shareholders' equity + closing shareholders' equity / 2). Equity is net of reserves for unrealised gains / losses
- SOLVENCY RATIO I
 Solvency margin available/Solvency margin required