

BORSA ITALIANA LONDON STOCK EXCHANGE GROUP

STAR CONFERENCE 2017

London, 10 October, 2017





OUR STRATEGY
BUSINESS PLAN 2017-2019
SHAREHOLDERS' STRUCTURE
NON LIFE BUSINESS
LIFE BUSINESS
INVESTMENTS
OTHER FINANCIAL INFORMATION



OUR STRATEGY AT A GLANCE

PROFITABILITY

FOCUS ON TECHNICAL RESULTS

DECREASE OF THE COST RATE IN THE MEDIUM TERM

CLIENTS

✓ INTERNAL ORGANIC GROWTH

TARGET CLIENTS: FAMILIES, SMALL/MEDIUM SIZED COMPANIES AND **AFFINITY GROUPS**

INVESTMENTS

OPTIMIZATION OF RISK CAPITAL ALLOCATION STABILIZATION OF REAL ESTATE

CAPITAL POLICY SELF-FINANCING AND CONSOLIDATION OF THE CURRENT SOUND CAPITAL POSITION





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BUSINESS PLAN 2017-2019

- Market trends assumed are still influenced by the average premiun decrease in motor lobs, by a slight increase in the loss frequency of MTPL and by expected low financial returns.
- ✓ Life and Non life volumes' increase in a still competitive market scenario.
- ✓ Diversification of non life investment portfolio with no exposure to Italian government bonds.
- ✓ Slight decrease of the technical results compared to last year as the market condition deteriorate

		2016	BUSINESS PLAN 2017-2019 (average)
PREMIUM GROWTH	NON-LIFE	+1.1%	+3.0%
	LIFE	-13.2%	+5.0%
RETAINED COR		89.4%	91.5%
CONSOLIDATED ROE		21.6%	> 9%
DIVIDEND PAYOUT		10.5%	> 20%
SOLVENCY II RATIO		218.6%2	> 180% 2

¹ Net of the extraordinary capital gain Consolidated ROE is14.6%

² Standard Formula applied with USP.

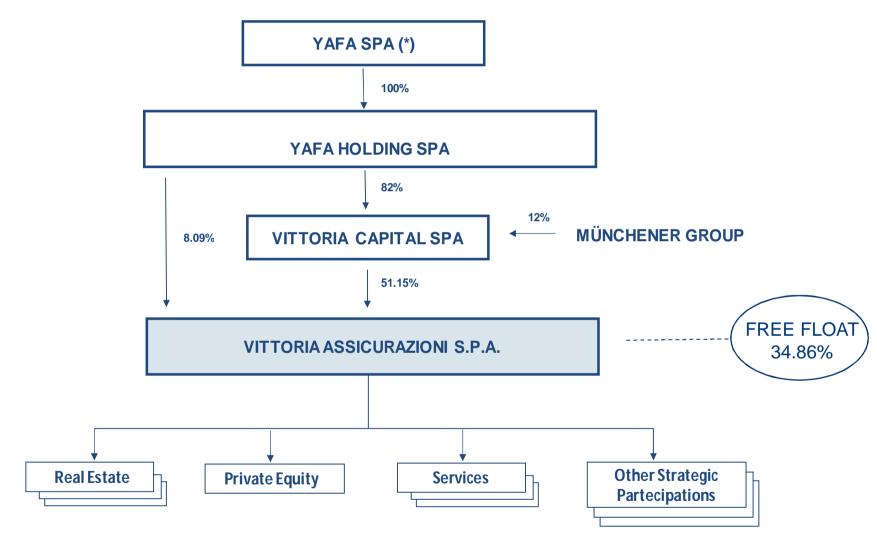




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SHAREHOLDERS' STRUCTURE



(*) Since 29 June 2017 insurance holding company in charge of group supervision.





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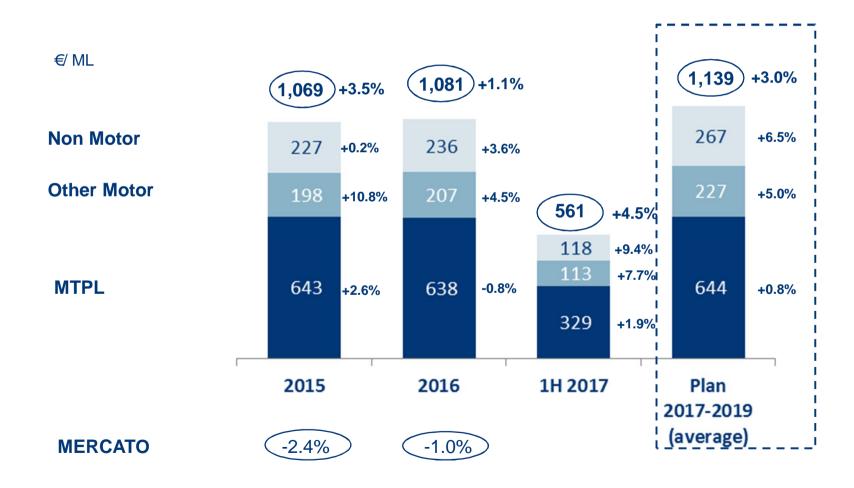


NON-LIFE PREMIUM VOLUMES



Plan 2017-2019: increase in volumes supported by non motor and other motor LoBs.

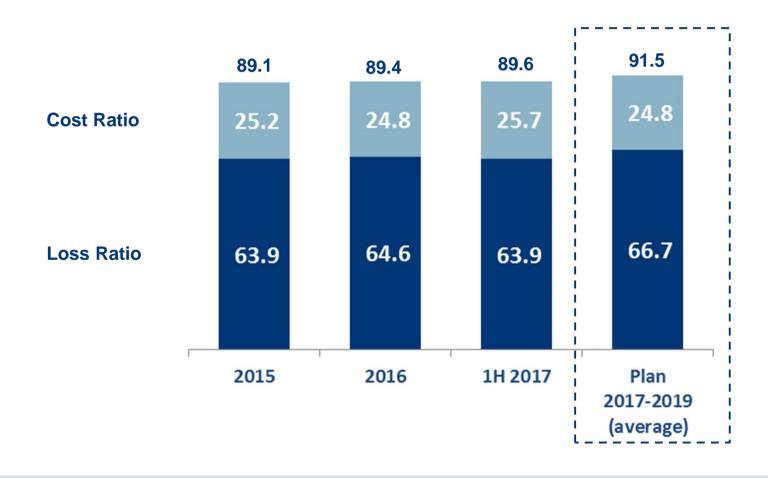
Considering the performance of the first half 2017, no critical issues arise in order to achieve the plan objectives.







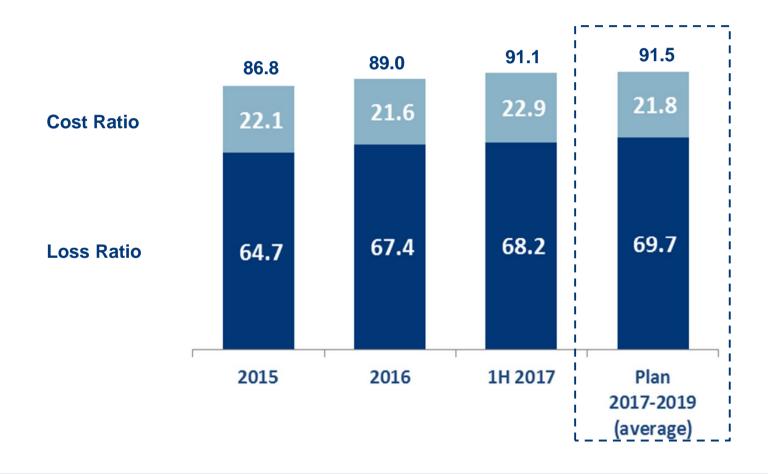
Target COR impacted by pricing dynamics and by an assumed slight increase in loss frequency. 2017 KPI in line with the business plan assumption.





RETAINED COMBINED RATIO - MOTOR

- ✓ Targets 2017-2019: assumed increase in loss frequency and better average premium in the short term
- ✓ 2017 KPI are in line with the business plan figures.





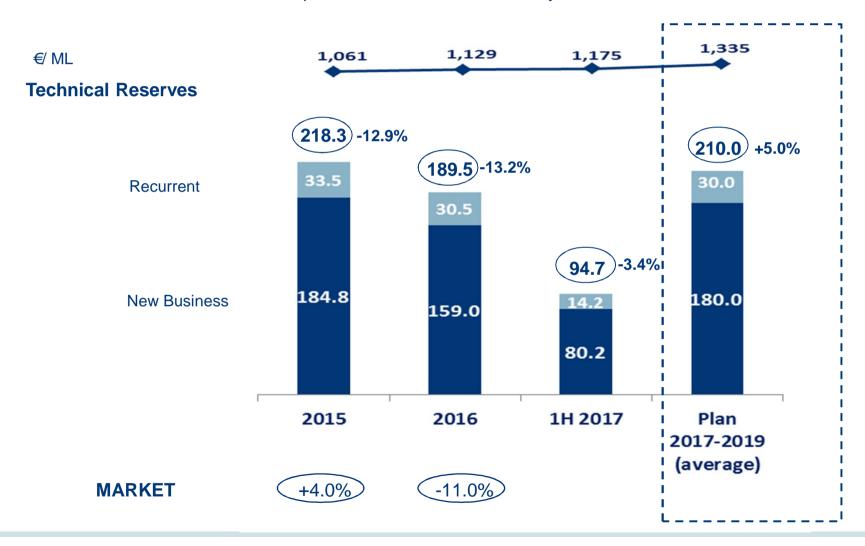


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LIFE PREMIUM VOLUMES

- 2017-2019 targets: new business mix focused on UL distributed by alternative networks.
- Keep 2017 strategy aimed at the reduction of traditional life policies.
 - Technical reserves are expected to increase consistently



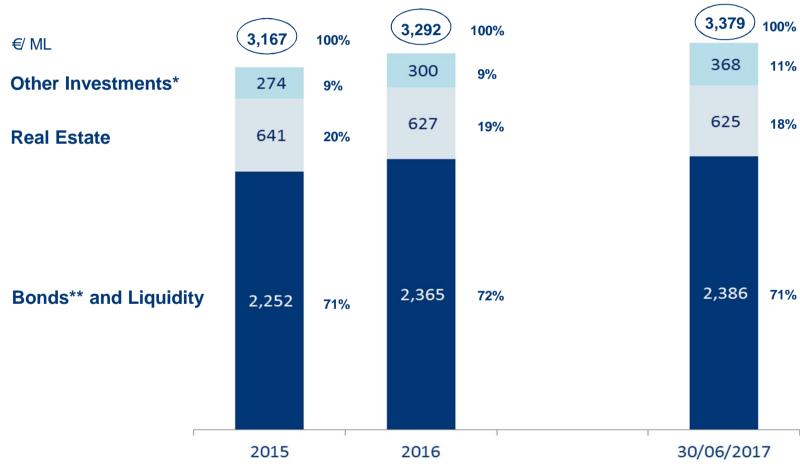




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- Improvement of risk/return profile through the diversification of the Core and Satellite components.
- Restructuring of the Real Estate portfolio.



^{*} Other Investments: Subsiadiary and associates, Shares, Mutual funds (different from Debt funds) and Loans

^{**} Include Debt Funds





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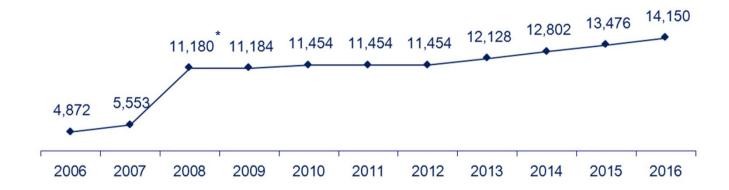




The annual dividend growth continues.

✓ Target average payout 2017-2019:> 20%

€/ 000

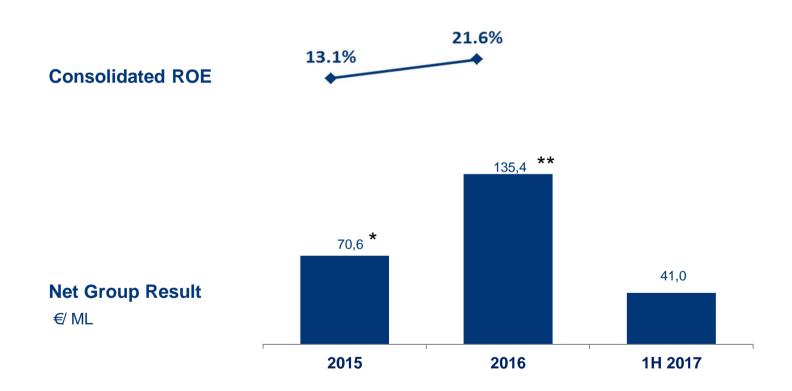


^{*} Bonus capital increase in 2008



CONSOLIDATED RESULTS - KPI

- Solvency II Ratio 2016: 218.6% (standard formula applied with Undertaking Specific Parameters-USP).
- Average Solvency II ratio as per plan 2017-19: >180% with USP.
- 1H 2017 Group net result (€41.0 mln) in line with plan targets.



^{* 2015} net result penalised by the restatement of the deferred tax assets (€9.5 ML)

^{** 2016} result benefit of the realised capital gain on sale of Italian government bonds



✓ PREMIUM

Written premium direct business - Classified by internal Line of Business (Local Gaap)

- LOSS RATIO RETAINED BUSINESS Classified by internal Line of Business Incurred claims / Earned premium
- ✓ COST RATIO RETAINED BUSINESS Classified by internal Line of Business

 Total expenses (no investment and settlement costs) + amortisation + other technical charges/ Earned premium
- ✓ COMBINED RATIO RETAINED BUSINESS Classified by internal Line of Business (Incurred claims + Total Expenses (no investment) + amortisation + other technical charges) / Earned premium

✓ CONSOLIDATED ROE

Group net profit for the year/Group average shareholders' equity (group opening shareholders' equity + closing shareholders' equity / 2). Equity is net of reserves for unrealised gains / losses

- ▼ SOLVENCY II RATIO
 - Own Funds/ Solvency Capital Requirement (SCR) after dividend distribution
- **✓** TECHNCAL RESERVES
 - Gross Mathematical Reserves (Classe C + Classe D)
- USP
 Undertaking Specific Parameters (for the non-life risks)