

BORSA ITALIANA LONDON STOCK EXCHANGE GROUP

Star Conference 2018

Milano, 27 March, 2018





2017 RESULTS VS PLAN 2017-2019

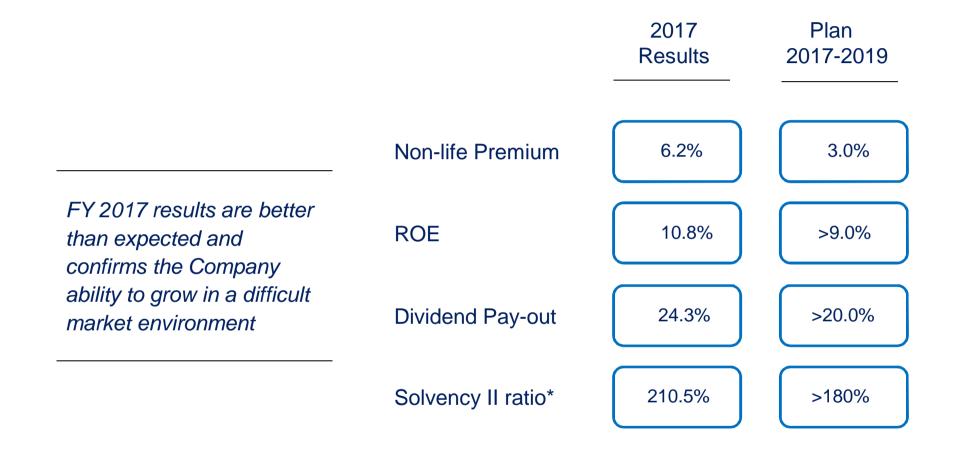
GROWTH

TECHNICAL RESULT

PROFITABILITY AND CAPITAL ADEQUACY

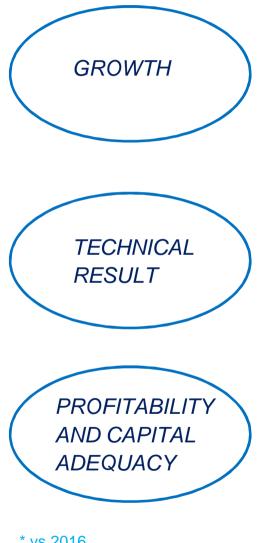
BUDGET 2018







2017 KEY FINANCIAL RESULTS



- NON LIFE + 6,2%, MTPL+4,3% (Other Motor +10.3%), Non-Motor +8.1% *
- Increase of # policies +6.5% / # clients +5.8% *
- "'only Motor" clients -1.2% * -
- cross-selling success rate +26.5% *
- Combined Ratio (retained business) 90.0% vs 91.5% (Plan 17-19 average)
- Technical result Non Life slight decrease (-3.9% *) due to the increase in high value claims and a lower contribution of MTPL
- 2017 Combined Ratio MTPL lower than 100%
- ROE 10.8% vs Cost of Equity 8.3% (Source: **Bloomberg**)
- Increased dividend +33.3% vs 2016
- Solvency 210.5% e AFS Reserve +31.4% vs -2016

* vs 2016





2017 RESULTS VS PLAN 2017-2019

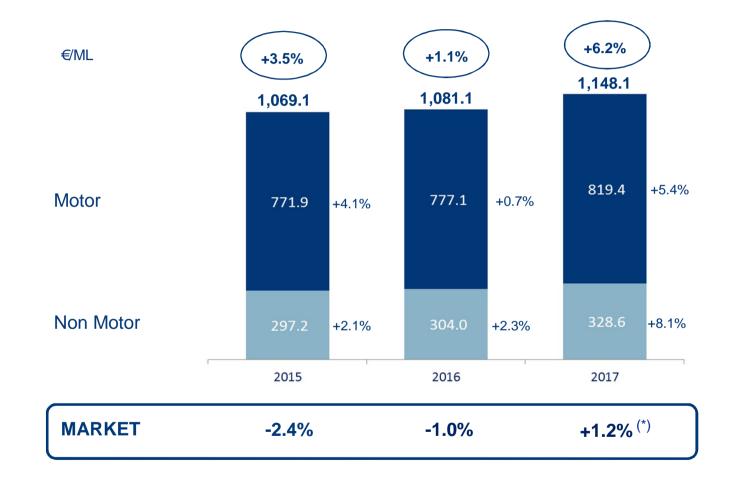
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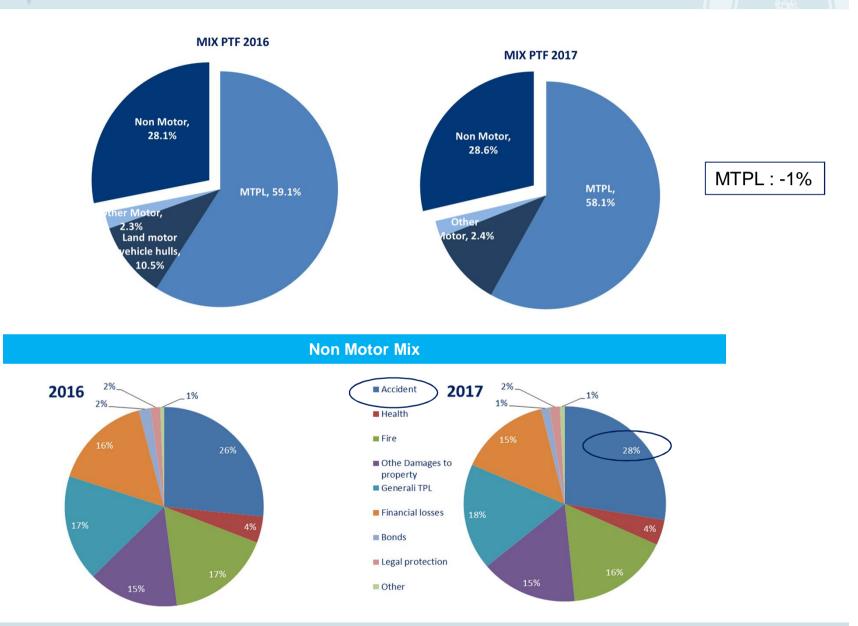


(*) Ania- Data as of December 2017 – Released on March 2018

Vittoria Assicurazioni

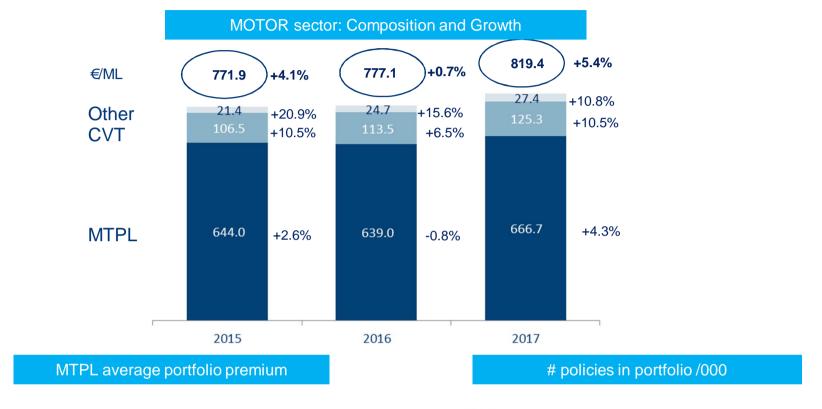


GROWTH - Improvement in the Non Life portfolio mix





GROWTH - Significant increase in Other Motor business

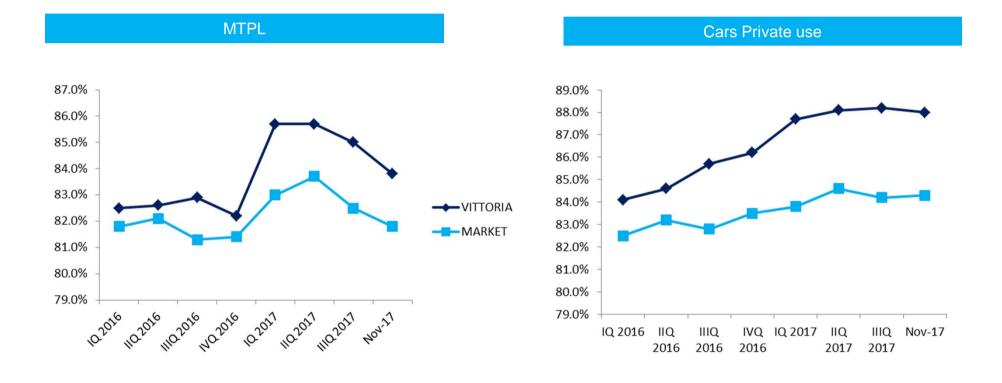






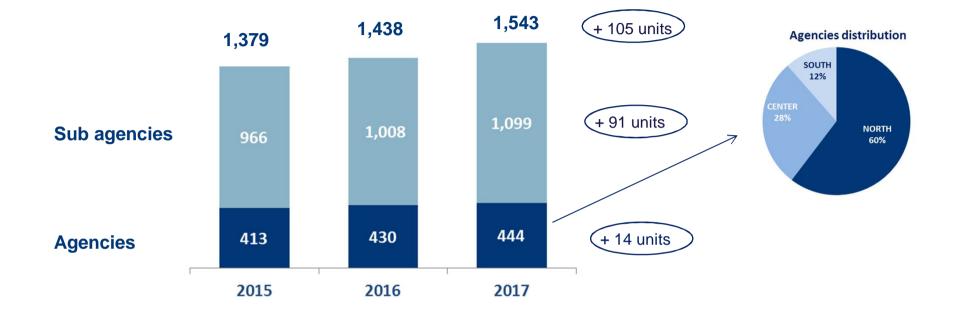


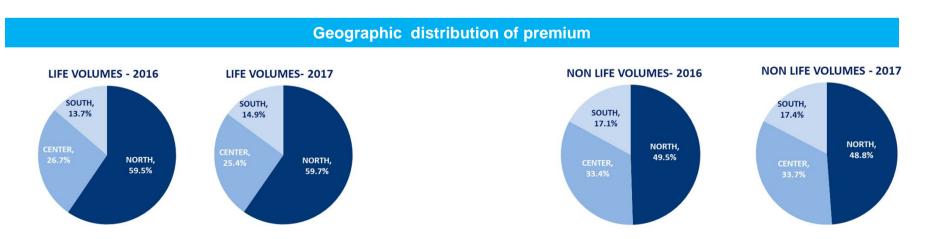
GROWTH - MTPL clients retention above market



GROWTH – Sales network is still growing

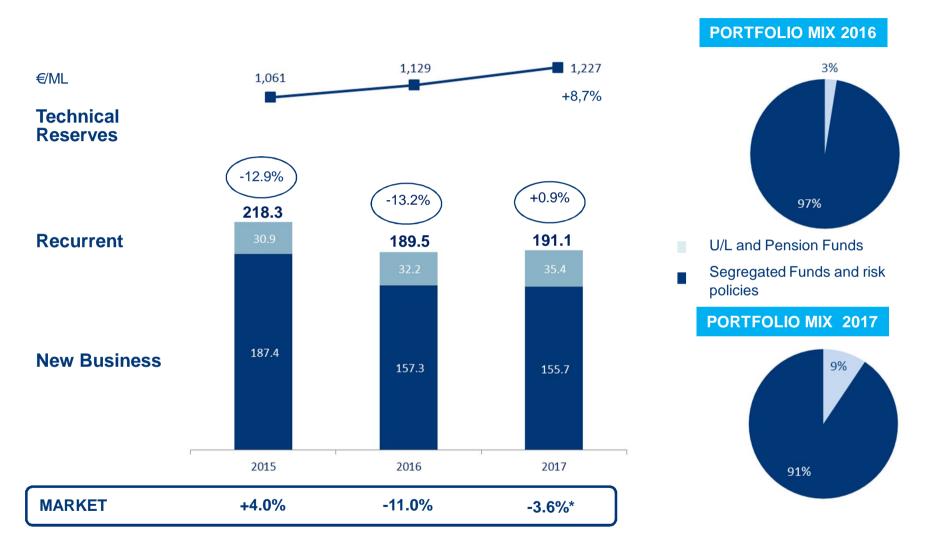








GROWTH – LIFE BUSINESS: Increase of lob III and VI premium



* Ania- Data referred to December 2017 – published on March 2018 Issued premium according to IAS/IFRS amount respectively to 173.2 €/ML (2017),184.7 €/ML (2016) e 212.4 €/ML (2015)





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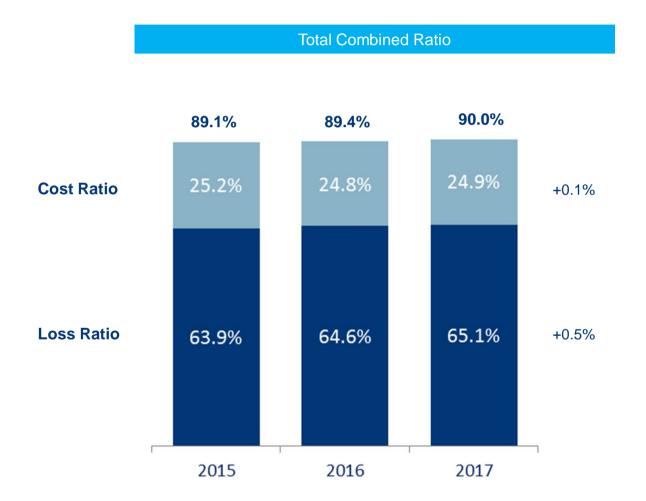
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TECHNICAL RESULT

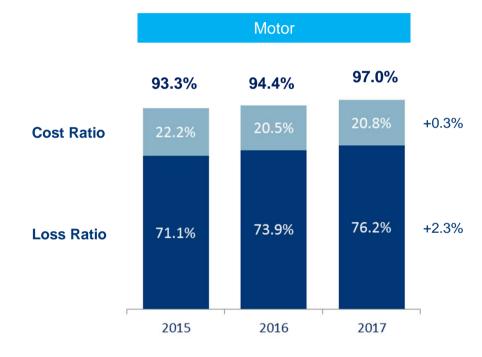
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BUDGET 2018

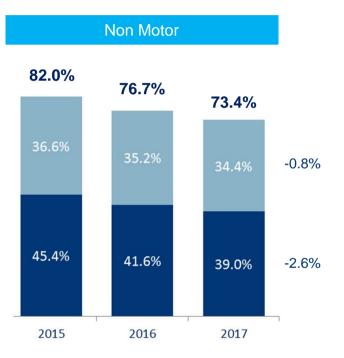






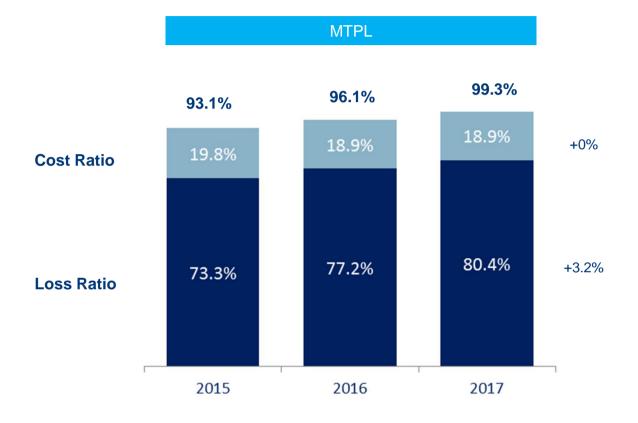


Reduction of the average premium, stable claims frequency, increase in high value claims and natural events



Volume growth and reduction of both high value and claim frequency

TECHNICAL RESULT – Combined Ratio MTPL (retained business)



Vittoria

Assicurazioni

Loss Ratio increase because of premium accrued dynamic and increase of high value claims



TECHNICAL RESULT- NON LIFE slightly lower than 2016

€/ML

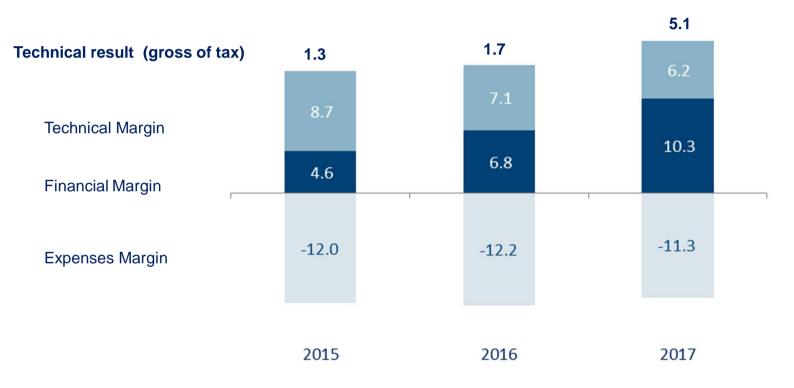


* Includes investment result and other non technical expense/profit



TECHNICAL RESULT – LIFE result improves vs 2016

€/ML







2017 RESULTS VS PLAN 2017-2019

GROWTH

TECHNICAL RESULT

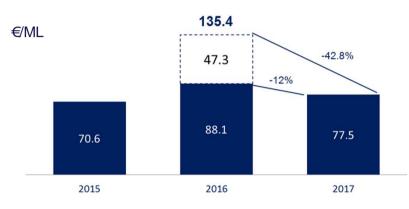
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BUDGET 2018

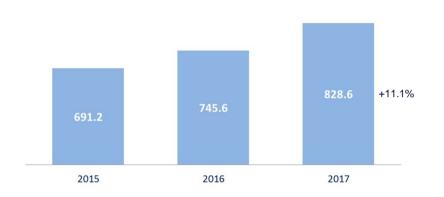
PROFITABILITY – Net Profit decreases mainly because of lower investment income

Vittoria Assicurazioni

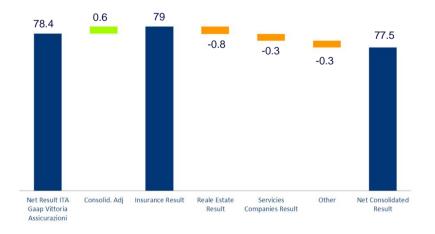
CONSOLIDATED NET RESULT



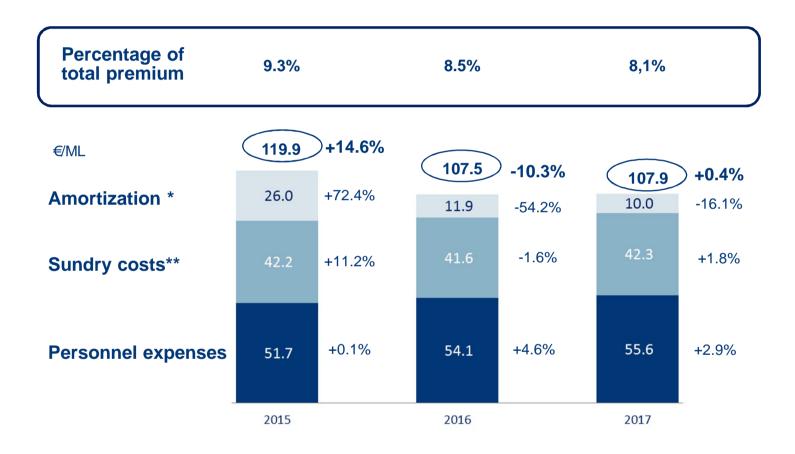
CONSOLIDATED NET EQUITY



Net Result - From ITA Gaap to IAS/IRFS



PROFITABILITY – Improvement of the overhead costs incidence on premium



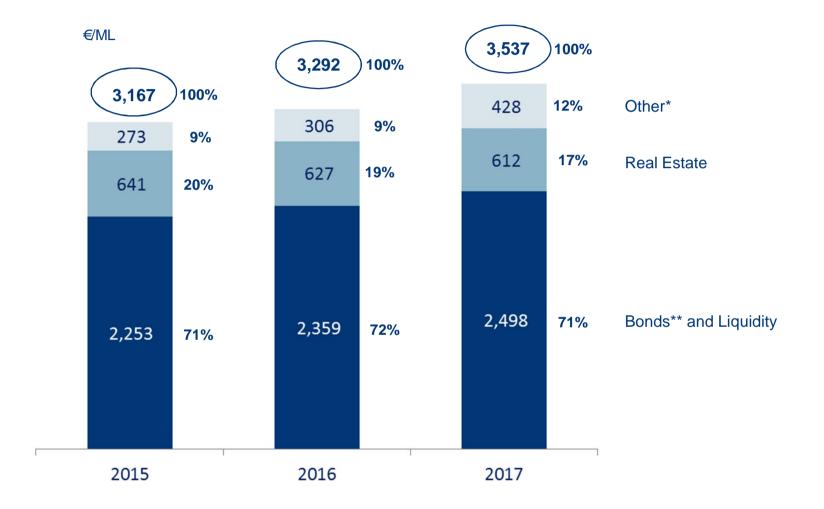
(*) Tangible and intangible amortization

Vittoria Assicurazioni

(**) Mainly include operating costs, IT costs, legal and corporate expenses, mandatory contributions and membership fees



PROFITABILITY – New asset allocation to diversify the risk

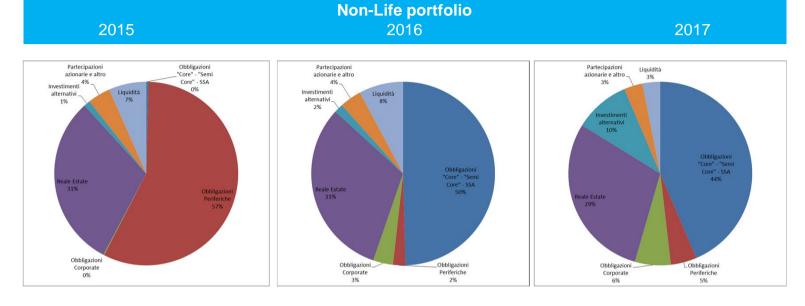


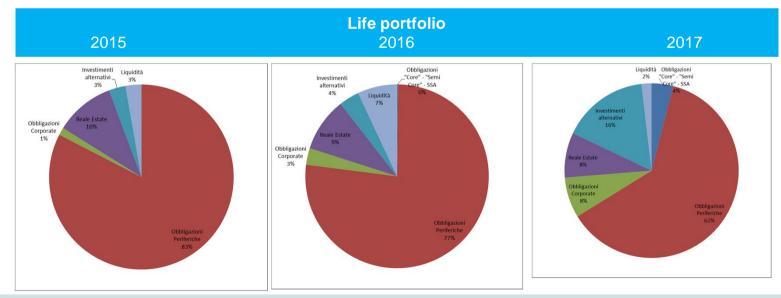
(*) Includes Subsiadiary and associates, Shares, Mutual funds (different from Debt funds) and Loans (**) Include Debt Funds

PROFITABILITY – Implemented a new Asset Allocation aiming at risk diversification

Wittoria

Assicurazioni







€/ML	2015	2016	2017
NET CONSOLIDATED RESULT	70.6 ⁽¹⁾	135.4 ⁽²⁾	77.5
of which:			
Non Life Gross Result	118.5	194.0	107.3
Life Gross Result	2.1	2.1	6.2
Tax and consolid.adj	(39.9)	(56.7)	(34.5)
Insurance Result	80.7	139.4	79.0
Real Estate Result	(12.0)	(4.5)	(0.8)
Service Companies Result	1.9	0.5	(0.3)
Other	0.0	0.0	(0.3) ⁽⁴⁾

CONSOLIDATED ROE	13.1%	21.6% ⁽³⁾	10.8%
SOLVENCY II RATIO		218.6%	210.5% ⁽⁵⁾
DIVIDEND PAYOUT	19.1%	10.5%	24.3%

(1) Includes the recomutation of the deferred tax asset for c. 9 \in ML

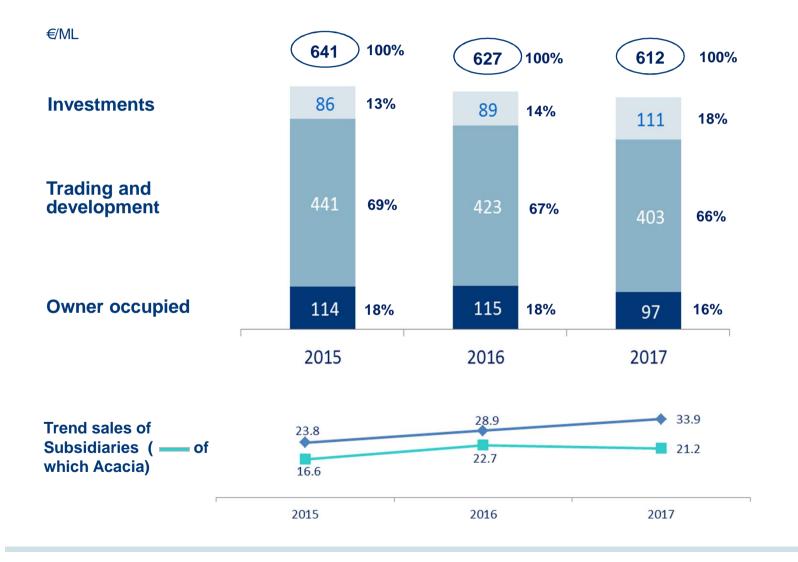
(2) Includes the extraordinary capital gain on sale of italian government bonds in the non life portfolio

(3) Net of the extraordinary capital gains on non-life italian government bonds, the 2016 ROE is 14.6%

(4) Loss from Discontinued Operation

(5) Estimated with Standard Formula using Undertakings Specific Parameters









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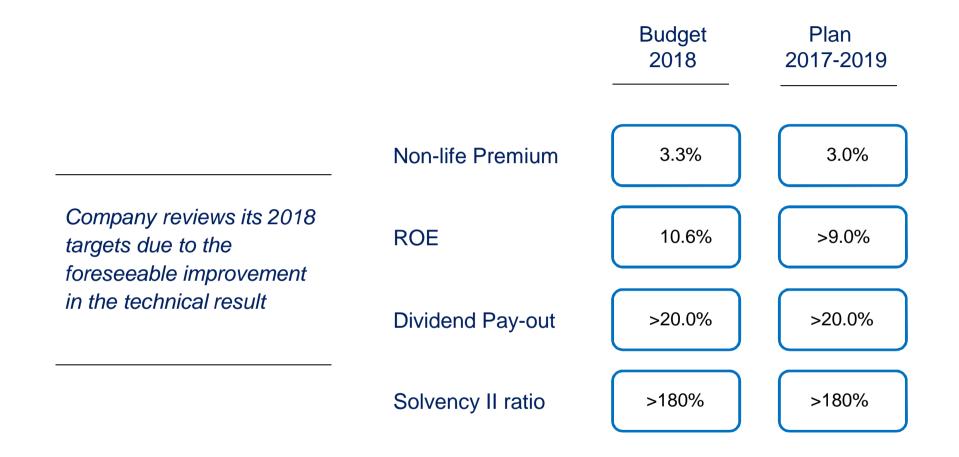
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TECHNICAL RESULT

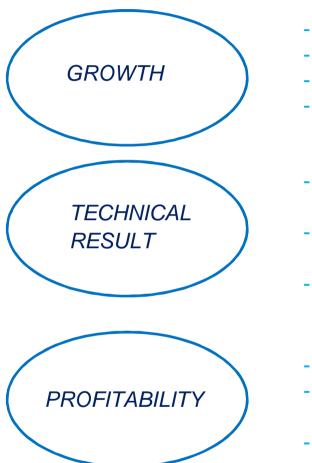
PROFITABILITY AND CAPITAL ADEQUACY

BUDGET 2018









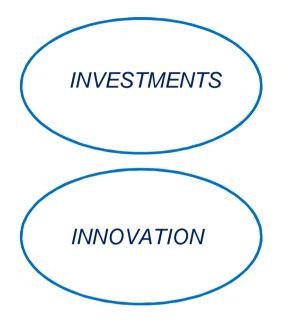
- The traditional network remains a key priority

MAIN 2018 DRIVER

- New sales channels for life business
- Focus on portfolio mix (stable MTPL)
- Possible growth also of the traditional agencies channel
- Improvement of the average MTPL premium and growth of claims frequencies below the market
- Increase in claims settlement speed with a decline in MTPL high value claims compared to 2017
- Cost Ratio substantially stable in the Non-life business
- Overall improvement of consolidated result
- Break-even in the Real estate and service companies business
- ROE higher than 10%

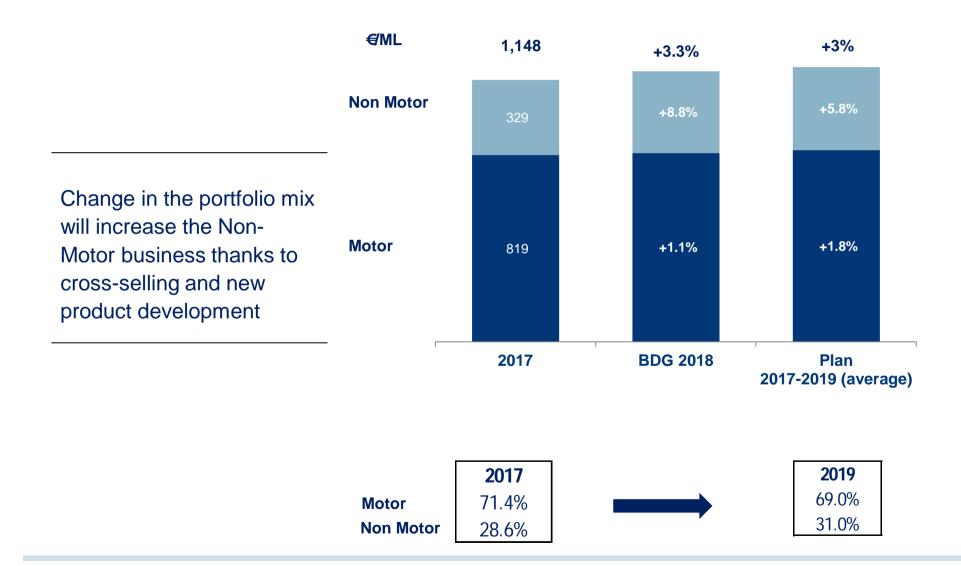






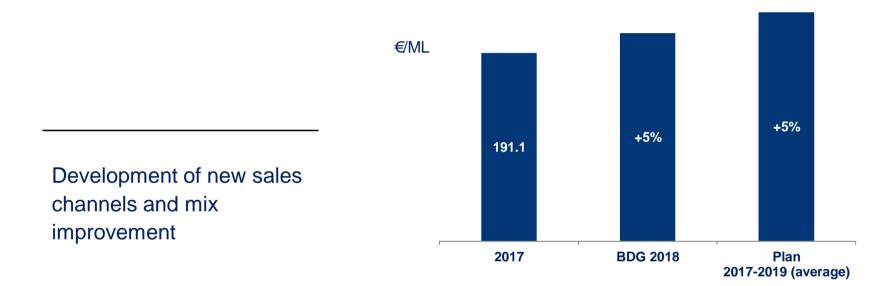
- Improve the portfolio risk/return through investment in alternative and real asset.
- Improvement of Capital Allocation Efficiency
- Maintaining a broad diversification of risk
- Further increase in the use of the graphometric signature (now 42%)
- Completion of the "Agenzia Snella " project (to date 82% of the network has been involved)
- Improve of the claims management process and settlement speed through the "Artificial Intelligence " and " Robot Liquidator " system
- Development of new sales initiatives for customers





GROWTH – Improvement of Life portfolio mix

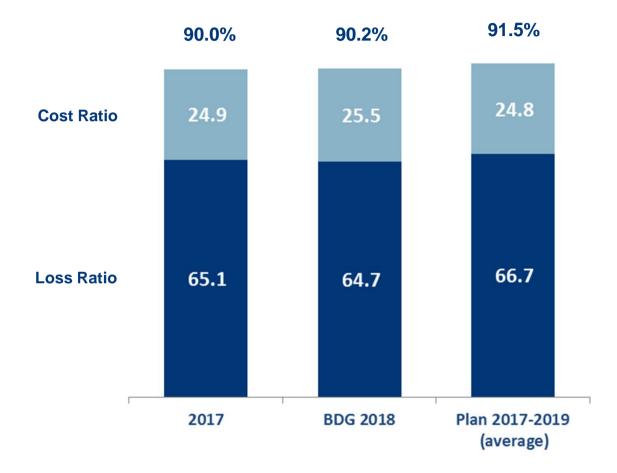






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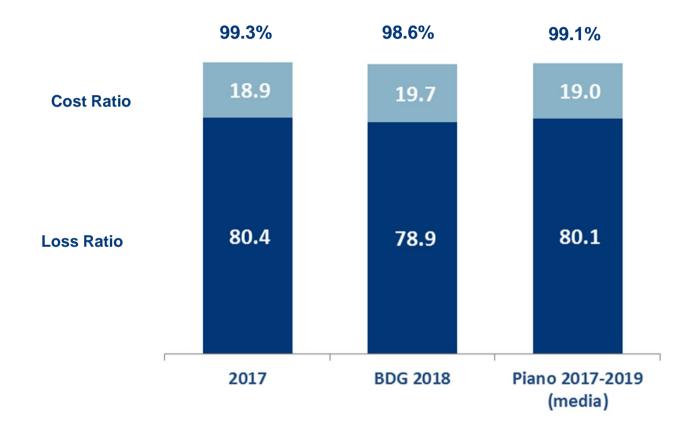
TECHNICAL RESULT – Total Combined Ratio Retained business



Vittoria Assicurazioni

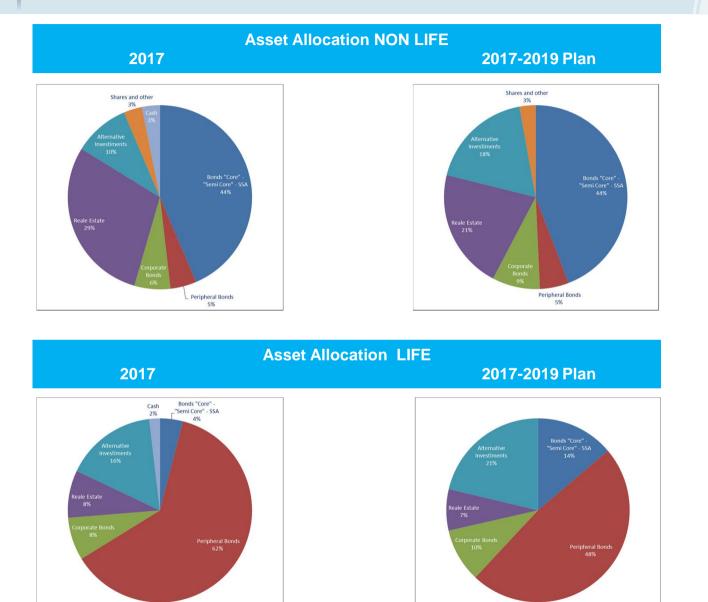
MTPL average premium improvement and stable average cost of claims







Diversification to optimize the capital allocation





PROFITABILITY – Positive contribution of Real Estate business







ROE		10.8%	10.6%	>9%
Net Consolidated Result growth due to the technical improvement of core business and the positive contribution from real estate and service companies	€/ML	77.5		
	Γ	2017	BDG 2018	Plan 2017-2019 (average)





PREMIUM

Written premium direct business - Classified by Local Gaap

LOSS RATIO – RETAINED BUSINESS

Incurred claims / Earned premium

COST RATIO – RETAINED BUSINESS

Total expenses (no investment and settlement costs) + amortisation + other technical charges/ Earned premium

COMBINED RATIO – RETAINED BUSINESS

(Incurred claims + Total Expenses (no investment) + amortisation + other technical charges) / Earned premium

CONSOLIDATED ROE

Group net profit for the year/Group average shareholders' equity (group opening shareholders' equity + closing shareholders' equity / 2). Equity is net of reserves for unrealised gains / losses

SOLVENCY II RATIO

Own Funds/ Solvency Capital Requirement (SCR) after dividend distribution

TECHNCAL RESERVES

Gross Mathematical Reserves (Classe C + Classe D)

🗸 USP

Undertaking Specific Parameters (for the non-life risks)