

# Unieuro S.p.A.

Investor Presentation

*STAR Conference, 24 October 2018*



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*Italo Valenti, the manager in charge of preparing the corporate accounting documents, declares that, pursuant to art.154-bis, paragraph 2, of the Legislative Decree no. 58 of February 24, 1998, the accounting information contained herein correspond to document results, books and accounting records.*

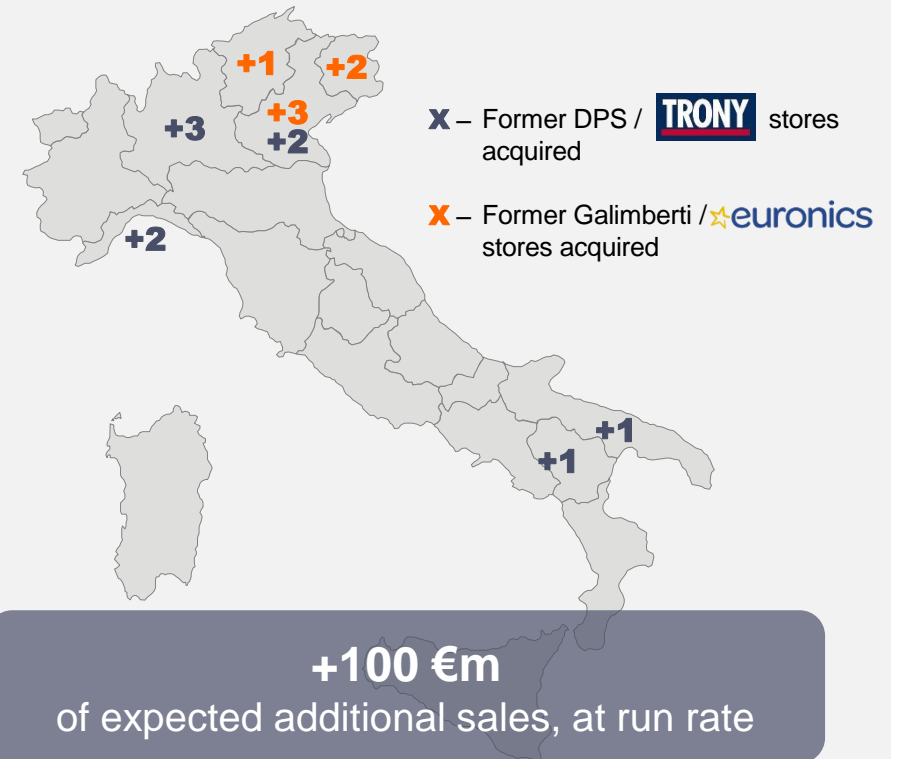
# Summary

- **What's new**
- **Overview of Unieuro**
- **Q1 18/19 Financials**
- **Key Takeaways**

# Keeping On Consolidating The Offline Market

## Acquisition of 13 stores and 2 new openings in locations formerly belonging to competing buying groups

- **8 former Trony stores** out of 35 belonging to bankrupt company DPS Group S.r.l.
  - Sales area: over 10,000 sqm, including the Milano San Babila flagship store
  - Closing date: 23 August
  - Reopening dates: 15 September (6 stores), 6 October (1 store)
  - Target: **at least 50 €m** of additional sales at run-rate within 12-18 months
  - Total consideration: **3.4 €m**
- **5 Euronics stores** out of 17 in the North East of Italy belonging to Galimberti S.p.A., in arrangement with creditors
  - Sales area: over 7,000 sqm
  - Auction date: 10 October
  - Reopening: planned within the beginning of the peak season
  - Target: **approx. 30 €m** of additional sales at run-rate within 12-18 months
  - Total consideration: **2.5 €m**
- **2 new stores** to be reopened in former DPS and Galimberti locations:
  - 2,000 sqm in Verona city centre, a former Trony flagship
  - 1,800 sqm in Trieste, managed under the Euronics banner until last July
  - Target: **approx. 20 €m** of additional sales at run-rate within 12-18 months
  - No key-money paid



### Strategic Rationale

- **Reaching a leadership position in target regions vis-a-vis direct competitors**
- **Further consolidating the offline market, still fragmented and very competitive**
- **Avoiding overlaps with existing network through “cherry picking” approach**

# New Logistics Hub Successfully Opened in Piacenza

## New state-of-the-art platform, starting point of a far-reaching logistics strategy bringing Unieuro even closer to the customer

- Relocation successfully completed in late September without any operational disruption
- Piacenza, one of the main Italian logistics hubs, confirmed as the better location for Unieuro's centralised platform, being **over 90% of DOS within 600 km**
- **Approx. €11 million extraordinary capex** to be primarily allocated to automation and energy efficiency
- **Warehouse capacity more than doubled:**
  - grey goods stocking capacity +100%
  - white goods +50%
- **9+6 years renting agreement** with landlord Generali Real Estate, extending a long-term partnership dated 2007
- **Lower rental costs per sqm**, also thanks to evolved real estate market conditions
- **Focus on automatization:** picking productivity<sup>1</sup> +350%; errors -50%<sup>2</sup>
- Warehouse **outsourced staff growing to 250 units**, proportionally less than capacity

**104,000 sqm** total surface area  
**30,000 pallets** of grey goods  
**60,000** major domestic appliances  
**69** loading and unloading bays  
**240** daily loadings + unloadings  
**275** externalised + direct employees  
**APE / A2** and **BREEAM GOOD** energy certifications



## Strategic Rationale

- **Supporting current and future omnichannel growth**
- **Improving service level while cutting costs, thanks to automatization**
- **Reinforcing Unieuro's winning centralized business model**

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# Unieuro at a glance

Established by the end of 1930s, Unieuro is Italy's leading omnichannel consumer electronics retailer by number of stores (approx. 500), with sales of about 1.9 €bn

## Broad product range across multiple categories<sup>(1)</sup>

**Grey goods**  
(46.0%)

- Mobile, IT, accessories, photography, wearables

**White goods**  
(26.4%)

- MDA, e.g. washing machines, cooking appliances, dishwashers
- SDA, e.g. coffee machines, microwaves
- Home comfort, e.g. air conditioning

**Brown goods**  
(18.6%)

- TV, media storage, car accessories

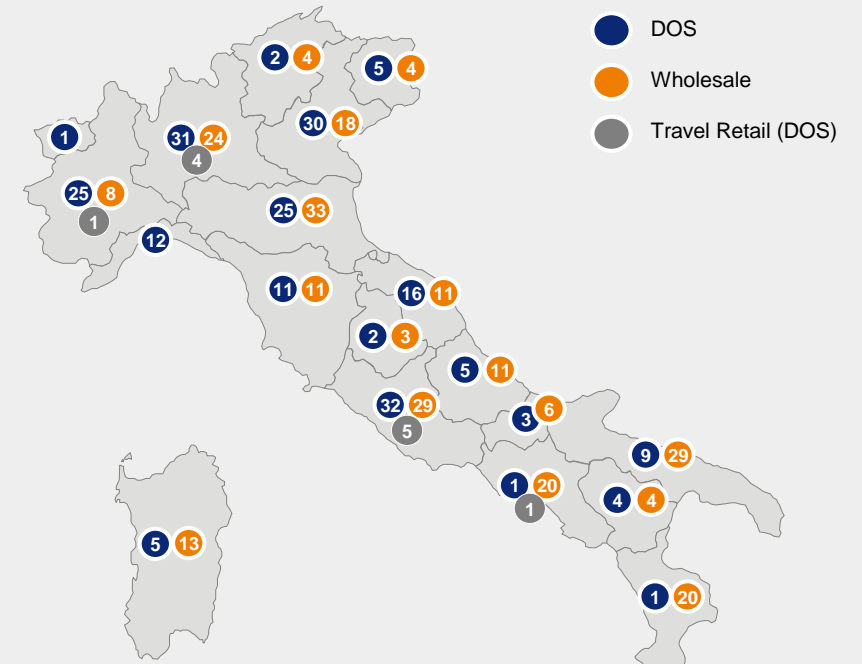
**Other Products**  
(5.5%)

- Entertainment, e.g. consoles, videogames, music, movies
- Non electronic products, e.g. bicycles, drones, hover boards

**Services**  
(3.5%)

- Delivery and installation
- Extended warranties
- Brokerage for financial services
- Commissions from subscription to telecom contracts

## Full nationwide coverage, as at 24 October 2018



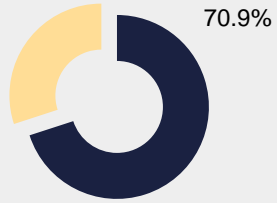
## Store breakdown by geography

	DOS <sup>(2)</sup>	Affiliates	Total
North	59%	33%	45%
Centre	32%	26%	29%
South	9%	41%	26%
<b>Total</b>	<b>232</b>	<b>273</b>	<b>505</b>

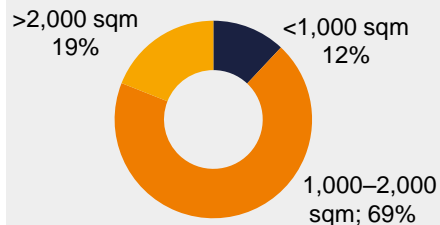
# Integrated omnichannel presence across offline and online

Contribution to FY 17/18 total sales

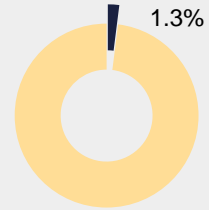
## Retail: 221 DOS



- Focus on malls and city centre locations with store average size of c.1,500 sqm
- Wide range of store formats
- Modern, engaging store layout designed to maximise product visibility
- Favourable lease terms with short notice break clause permitting rapid response to local market trends



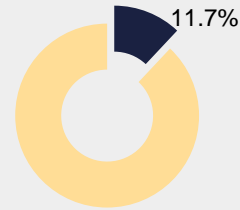
## Travel Retail: 11 DOS



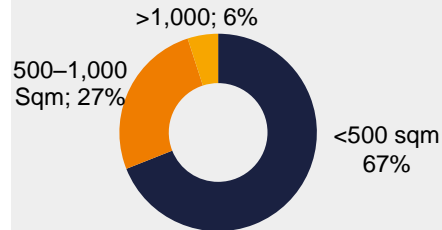
- Stores located in main Italian airports and in Torino train station
- Focus on “grey” and “brown” goods
- Exposure to favourable travel dynamics
- Reduced space (c. 100 sqm) allowing proximity to products
- On-the-go impulse purchases
- Marketing tool to increase brand visibility



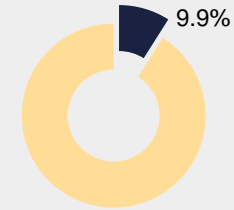
## Wholesale: 273 stores



- Stores in smaller and more remote catchment areas
- Allows further penetration across whole Italian territory
- Unieuro brand / store format
- Exclusive supply
- Limited central costs, no capex and positive impact on profitability

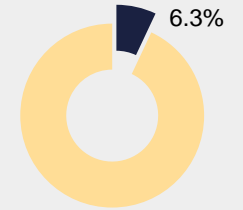


## Online



- Digital platform launched in 2016:
  - new website optimised for mobile navigation with additional functionality (e.g. mirroring, smart assistant, instant search)
  - new native mobile App
- “Click & Collect” driving traffic to stores: 410 pick up points, 84% of total stores
- Integration of online and offline channels
- Pure player Monclick acquired

## B2B



- Opportunistic business
- Includes agreements with companies producing vouchers to be used at Unieuro stores
- Direct bulk supply to:
  - Corporate customers
  - Electronics traders
  - Foreign customers
- Unieuro as a first mover in the B2B2C adjacent market segment, thanks to Monclick acquisition

Summary Overview



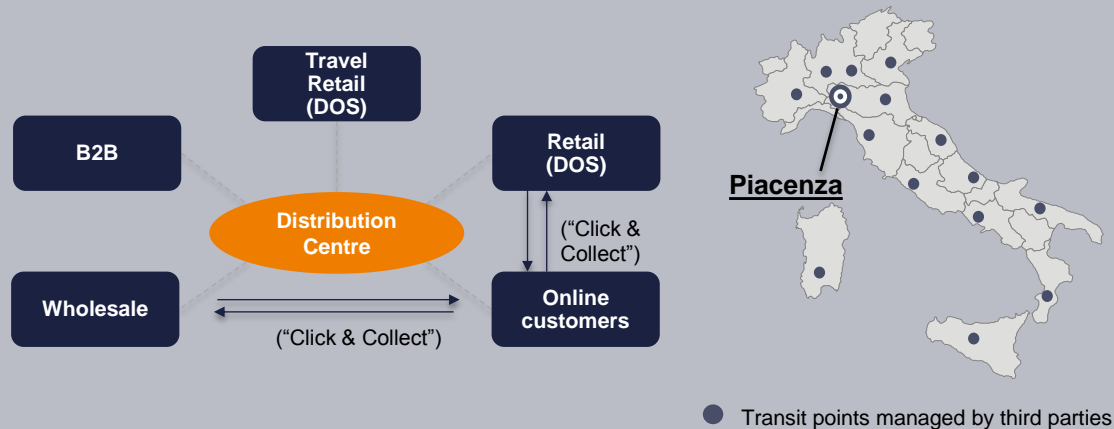
# A successful business model, centralised and scalable

## Centralised decision-making in the Forlì HQ


- A lean organisational structure
- All corporate functions centralised and managed by 275 FTEs in the Forlì HQ: Procurement, Supply Chain, Property, Security, CRM, ICT, Marketing, Administration, Finance, Legal, HR, Tax, Investor Relations, Communication, Business Development, M&A
- 3,743 FTEs in the stores and 10 agents<sup>(1)</sup>: highly flexible workforce permitting Unieuro to preserve maximum productivity and adjust labour costs

## One logistic platform serving all channels

- Centralised warehouse located in Piacenza, one of the main Italian logistics hubs
- 104,000 sqm of total surface area, newly opened on 12 October 2018
- over 90% of DOS within 600 km from Piacenza



## A unique business model within the Italian CE sector...

	 unieuro <small>State. Forte. Sempre.</small>	Main Competitor	Buying Groups
<b>Approach</b>	Omnichannel	Omnichannel	Mainly traditional
<b>Store format</b>	All formats, from travel to flagship stores	Large stores only	All formats
<b>Headquarters</b>	One, centralised	One, centralised	Many, one for each member
<b>Purchasing</b>	Centralised at HQ level	Mixed, both at HQ and at store level	Decentralised, at single member level
<b>Warehouse</b>	One, in Piacenza	Many, one for each store	Many, one or more at single member level

...providing synergies and allowing Unieuro to profitably manage all kind of store formats

# A strong brand supported by a future-facing marketing framework



## An innovative, integrated & distinctive marketing ecosystem

- **Offline, Online, In-Store marketing activities** together with **Customer Insight** efforts to support **omnichannel strategic approach**
- **Digital and traditional marketing as a unique and future-facing framework**, covering all the core offline and online disciplines

## One of the strongest brands in the retail sector

- **Successful rebranding in 2014** following UniEuro acquisition
- **One of the most recognisable brand** in the Italian landscape, empowered by a **unique and memorable claim** ("Batte. Forte. Sempre"), able to create a lasting value in the customer's mind



Innovative TV format in partnership with Samsung and RTI/Mediaset



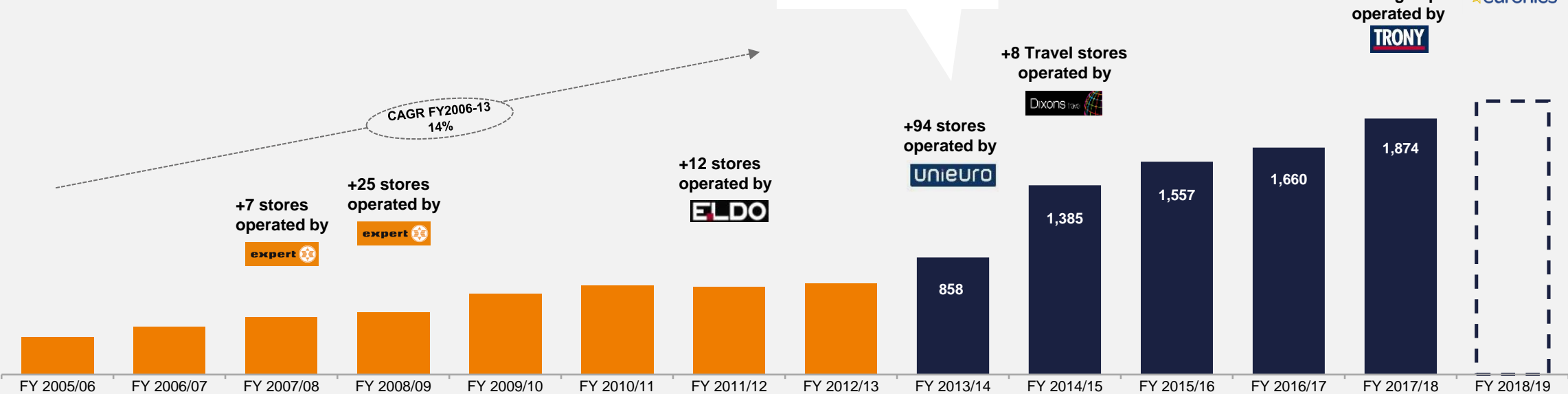
Singles' Day (11/11), the Chinese born shopping festival, introduced in Italy for the first time by Unieuro

Multichannel, integrated, massive marketing campaign for the 2017 Black Friday

# 12 years of consistent long-term growth...

Consistent growth achieved despite a period of declining GDP, grasping the opportunity to grow as an M&A consolidator

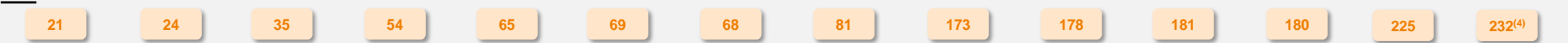
Sales<sup>(1)</sup> (€m)



GDP Growth (%)<sup>(3)</sup>



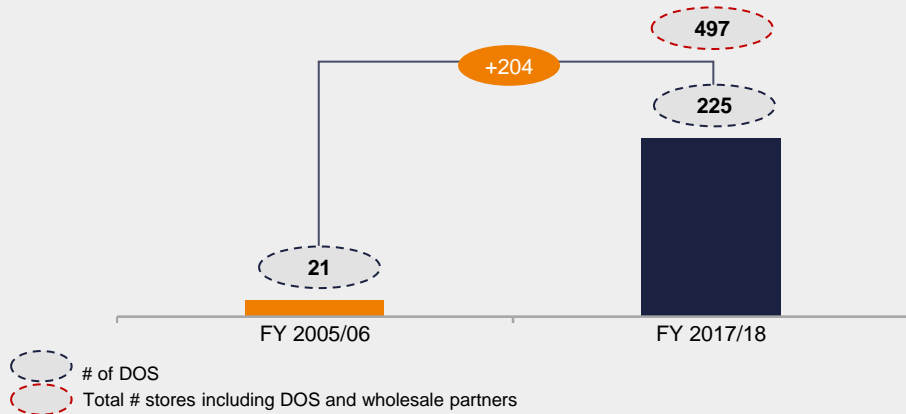
DOS



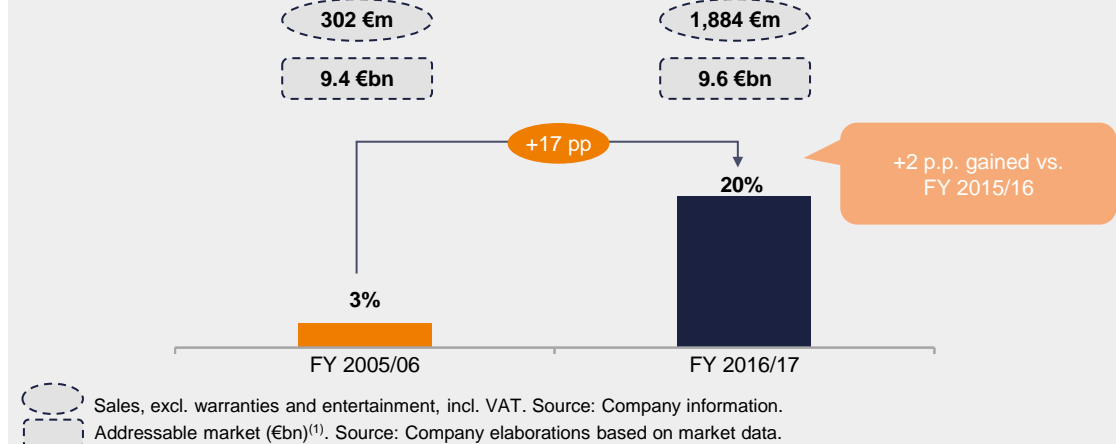
Notes: Source: Company information, Real GDP volume growth rate (% change on previous year) from Eurostat. FY ending in February; FY2014 figures include only 3 months of former UniEuro; (1) Sales pre FY2014 do not include "Other" sales; (2) Current amount of Net Operating Losses carried forward: 407.5 €m as of 30 November 2017; (3) Refers to the calendar year and not to the fiscal year of Unieuro; (4) Including 223 Retail DOS and 11 Travel Retail DOS, as at 24 October 2018.

# ...to reach a leading position in the market...

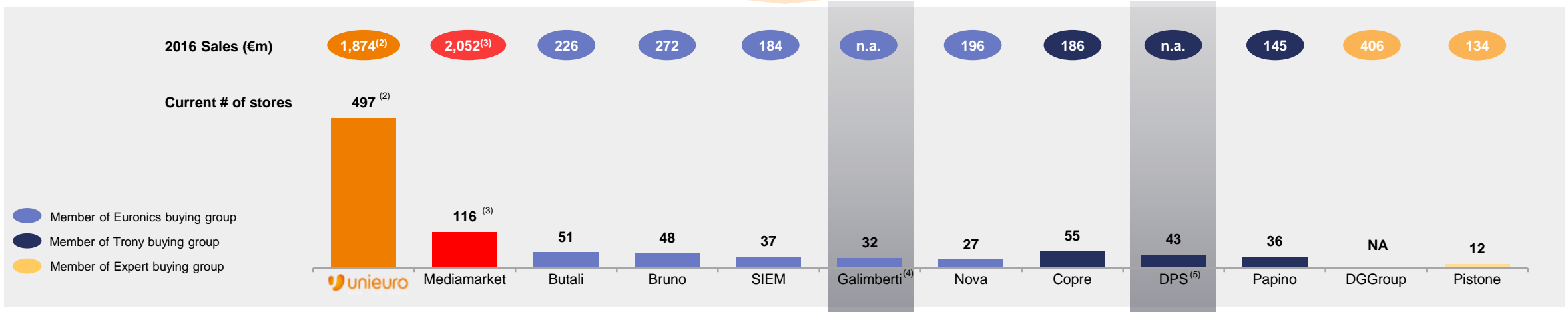
Expansion of DOS store network by over 10x since 2006 with total stores reaching 497 end of FY2017/18...



...and large share gains of 17pp at expense of competition...



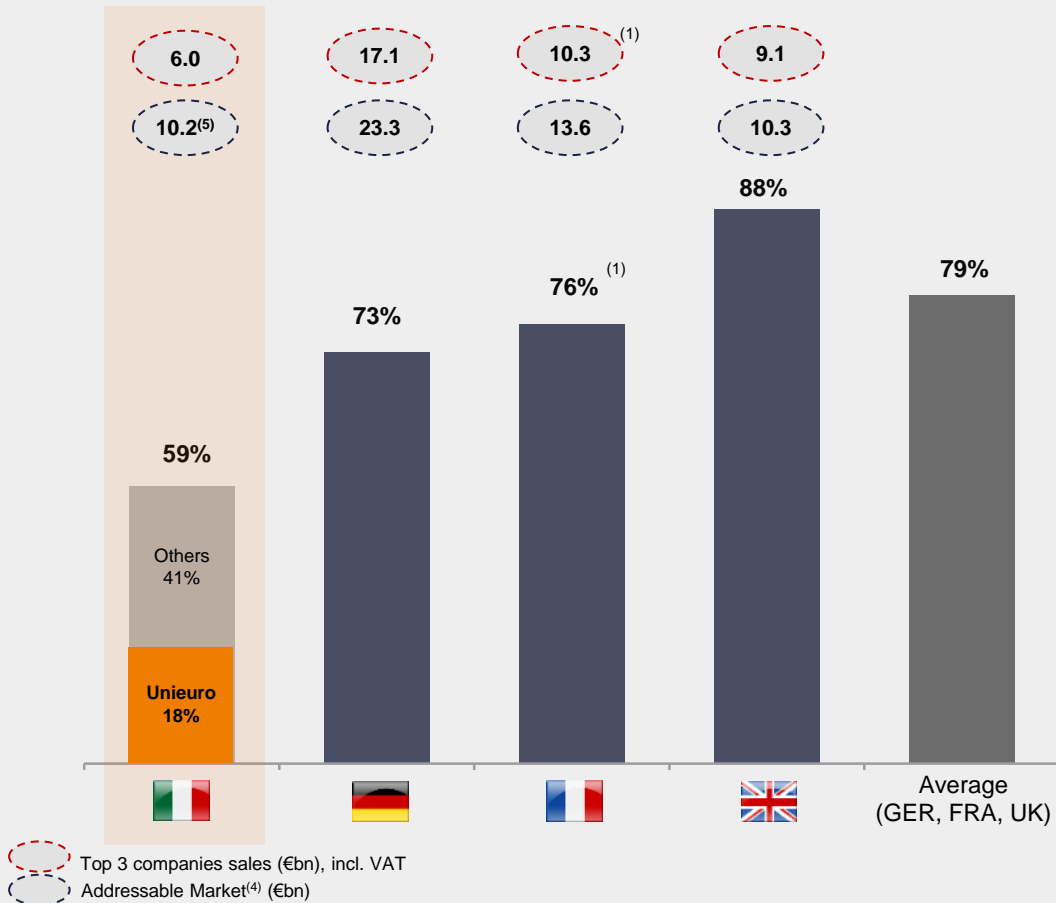
...resulting in the leading company in the Italian CE market by number of stores



# ...with the ambition to create Italy's #1 CE retailer

Italy considerably less consolidated than other Western European markets...

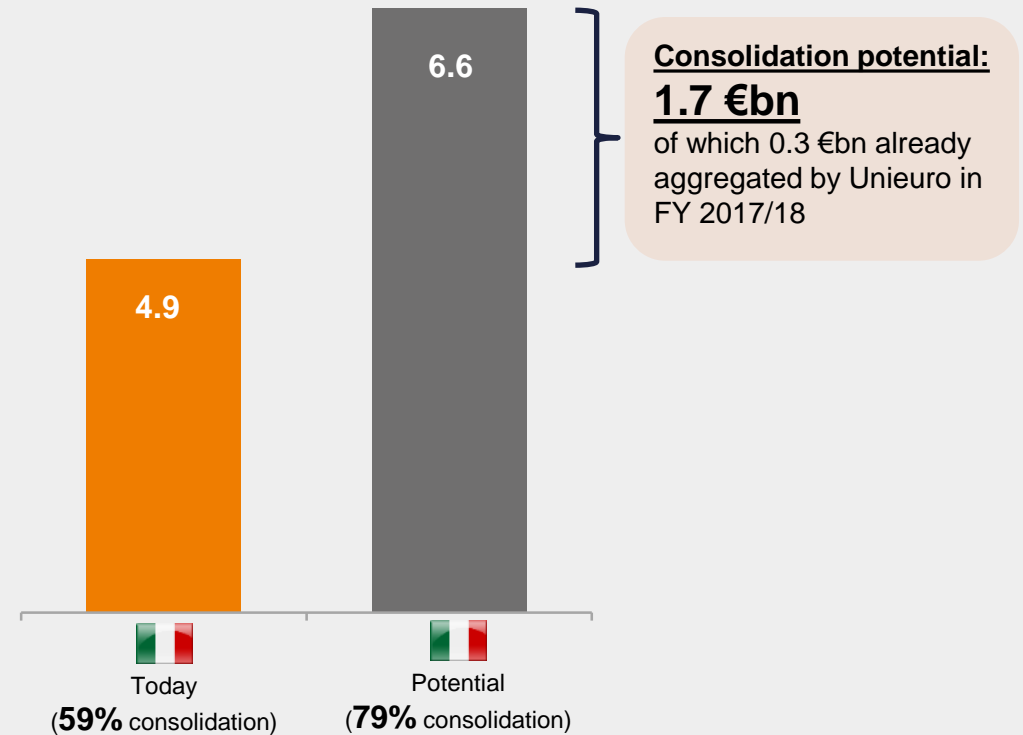
Combined addressable market share of top 3 companies (2015)



Source: Planet Retail and Company information (Top 3 companies sales), Company elaborations based on market data (addressable market).

...presenting a €1.7bn consolidation opportunity

Italy consolidation potential:  
 Top 3 companies combined sales today vs. potential based on average of Germany, France and UK markets (€bn)<sup>(2)(3)</sup>



Source: Company information, Planet Retail, Company elaborations based on market data.

# The only listed omnichannel CE retailer in Italy

## IPO (April 2017)

- Listing venue: Italian Stock Exchange, **STAR Segment**
- Offer size: **6.9 million shares**, equal to 34,5% of the Company's issued share capital, sold to institutional investors Price: **11.00 €** per share
- Total consideration: **76 €m**
- Market capitalization at IPO: **220 €m**

## Placement (September 2017)

- Offer size: **3.5 million shares**, equal to 17.5% of the Company's issued share capital, sold to institutional investors
- Price: **16.00 €** per share
- Total consideration: **56 €m**
- Market capitalization at Placement price: **320 €m**

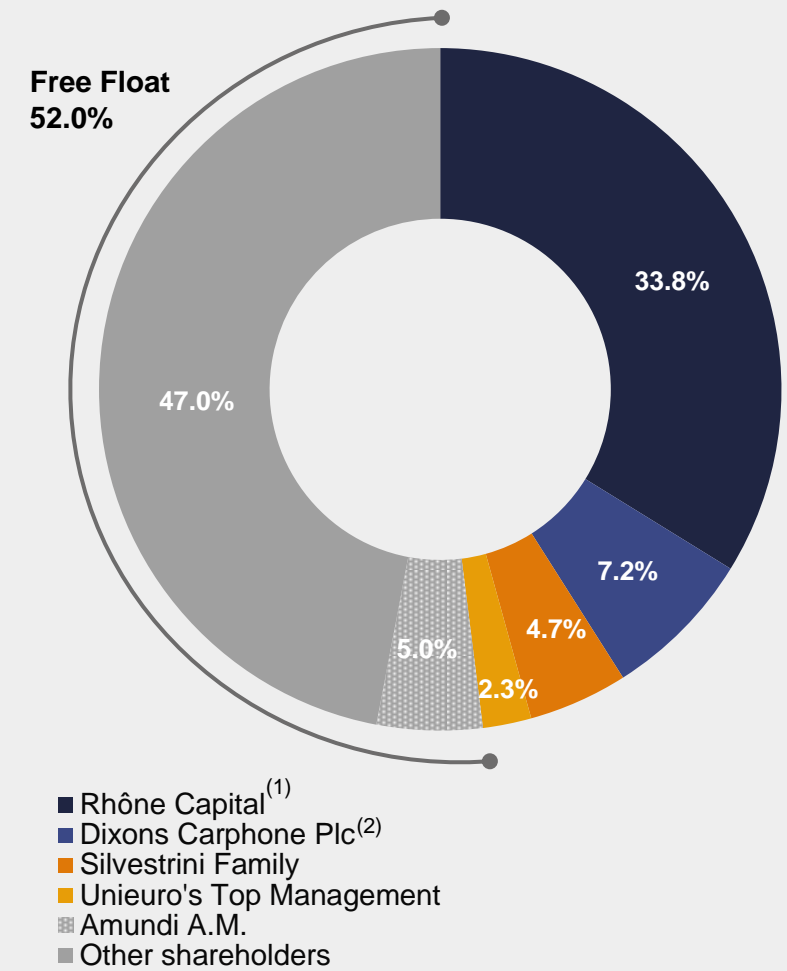
## Demerger of IEH (October 2017)

- Non-proportional demerger of majority shareholder
- Improved **transparency** of Unieuro chain of control
- **Direct involvement of the Top Management** in the shareholding structure

## Free float evolution

- Amundi Asset Management slightly over 5.0% of the share capital (24 October 2018)
- Top 3 institutional investors holding around 10%

## Updated shareholding structure



# Dividends

## Dividend policy<sup>(1)</sup>

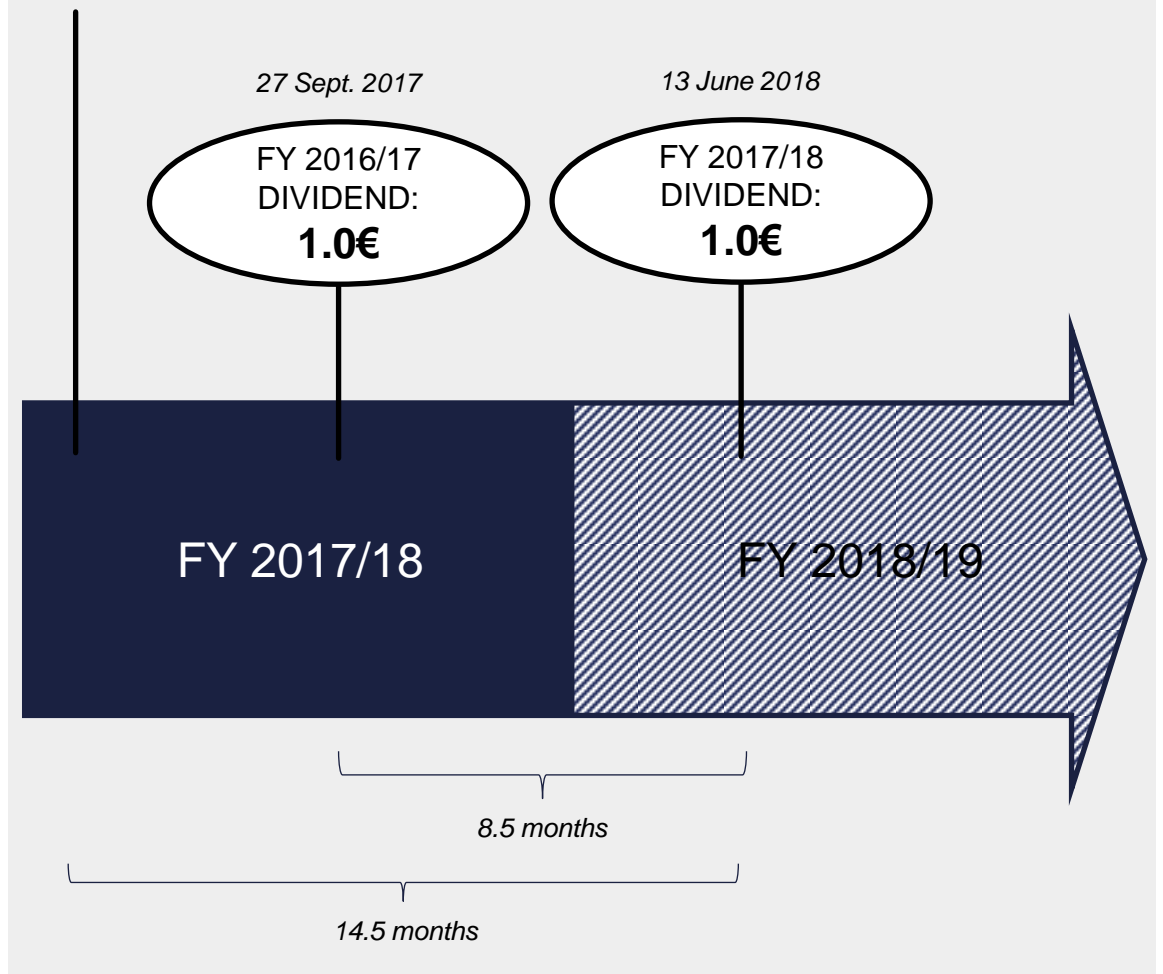
- Stating the distribution of a dividend of **not less than 50% of Unieuro's Adjusted net profit<sup>(2)</sup>**
- Approved by the Board of Directors on 1<sup>st</sup> March 2017

## Dividend history

- **1.0 € per share** dividend paid out **twice since the IPO**
- Total dividend distribution equal to **40 €m over 18 months**
- Strong payout allowed by Unieuro's robust business and financial performance
- Pay-out ratio consistent with the dividend policy
- **High dividend yield** registered at the record dates (25 September 2017 and 11 June 2018)

Clear commitment to shareholders remuneration

4 April 2017  
Listing on Milan Stock Exchange  
IPO price **11.0€**



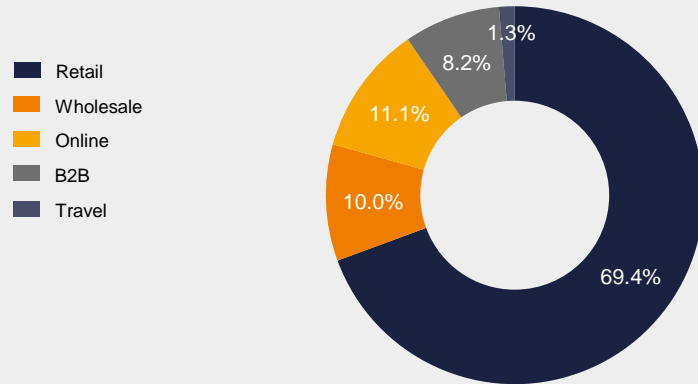
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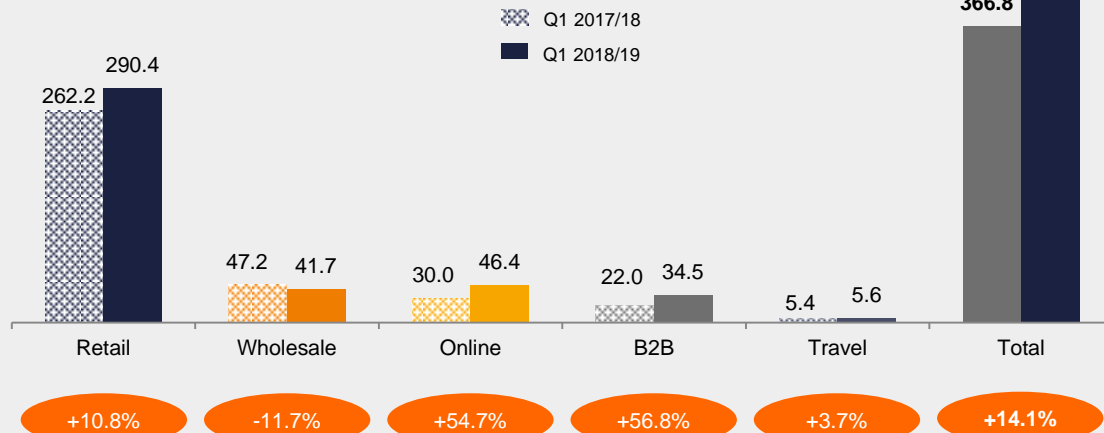


# Sales by Channel

## Q1 2018/19 Breakdown



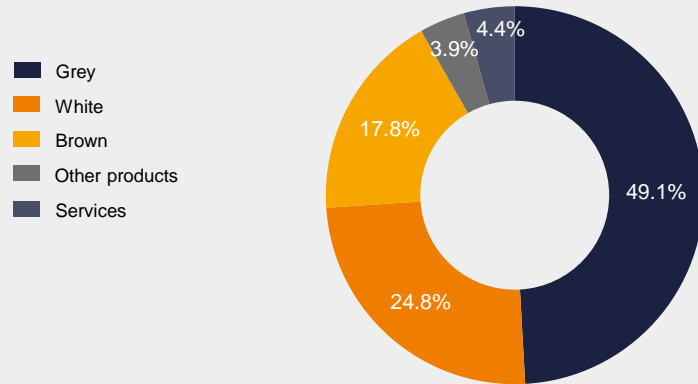
## YoY Change (€m)



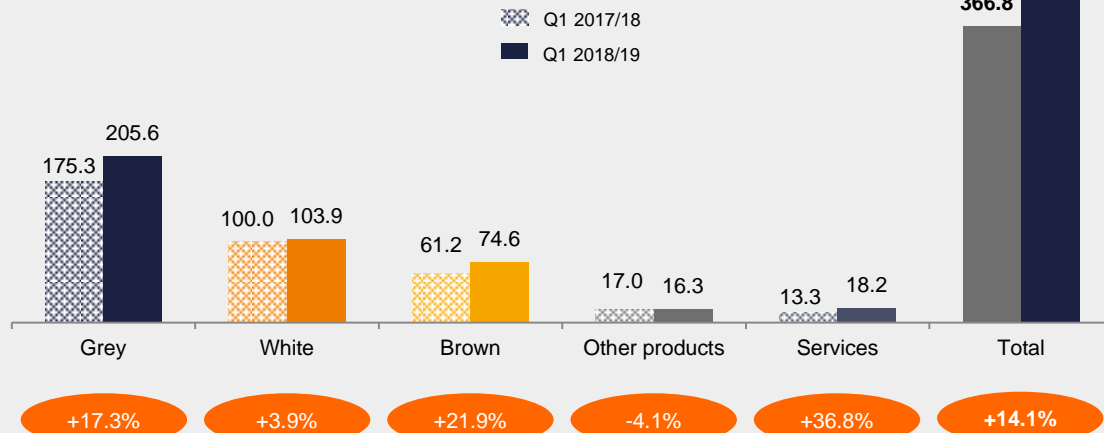
- **Retail** boosted by store network expansion, started in Q2 17/18
  - Channel store base increased by 43 DOS vs. Q1 17/18
  - Negative like-for-like sales performance (-4.9%) due to:
    - o tough market environment, especially in April and May, influenced by political uncertainties
    - o Important promotional campaigns postponed to June, in order to leverage on World Cup
    - o new stores effect on pre-existing network
  - Like-for-like sales -1.1% excluding new stores and different promotion calendar effects
- **Wholesale** under rationalization
  - Decrease by 9 stores vs. Q1 17/18
  - New DOS effect on pre-existing affiliates network
- **Online** still running
  - +20.3% at constant perimeter
  - Monclick B2C contribution, not present in Q1 17/18: 10.3 €m
- **B2B** strong increase
  - Opportunistic business posting a +29% performance on a comparable basis
  - Monclick B2B2C contribution: 6.1 €m

# Sales by Product Category

## Q1 2018/19 Breakdown



## YoY Change (€m)

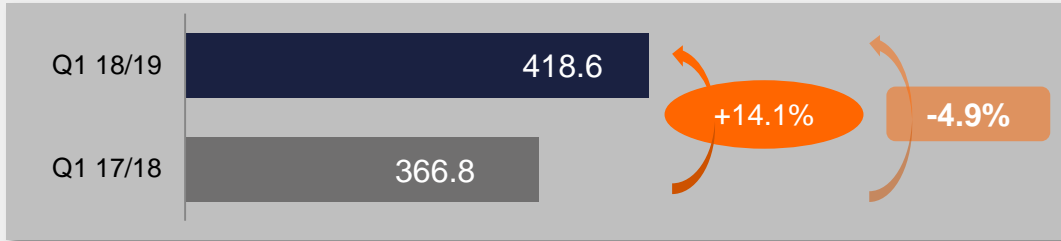


- **Grey boosted by smartphones growth**
  - Mix moving towards high-end products
  - Good performance for some new models (i.e. Huawei P20)
- **White impacted by different promotion calendar**
  - Important commercial activity anticipated to February 2018
  - Keeping commitment on White products to improve profitability
- **Brown posting a strong performance**
  - Success for high-end models, especially Ultra HD and OLED
  - World Cup effect on sales
- **Other products influenced by promotions shift**
- **Services growth led by consumer credit and extended warranties**

# Key Financials /1

## Sales (€m)

### Like-for-like growth<sup>(1)</sup>



- LY acquisitions and new openings effect on perimeter
- Like-for-like sales -4.9%, affected by new stores effect on pre-existing network and different promotion calendar. Net of these phenomena, **LFL sales -1.1%**
- Different promotion calendar significantly impacting on a single quarter
- Online and B2B positive contribution on a comparable basis

## Adj. EBITDA<sup>(2)</sup> (€m)

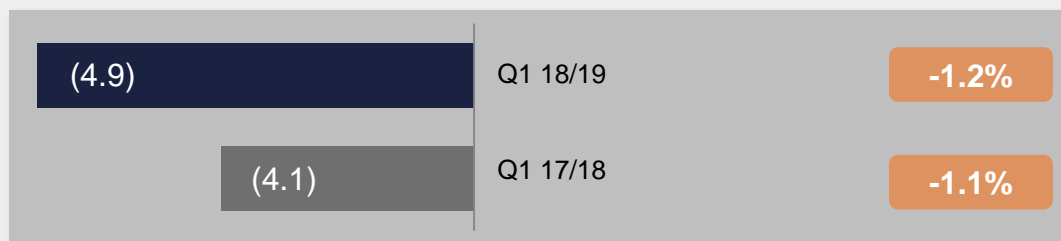
### Adj. EBITDA margin



- Q1 not meaningful from a profitability point of view, due to **seasonality effect** (lower revenues, constant fixed costs)
- Adj. EBITDA more than doubled and slight improve in Adj. EBITDA margin thanks to:
  - Gross profit increase
  - Shift in marketing costs connected to promotions

## Adj. Net Income/(Loss)<sup>(3)</sup> (€m)

### Adj. Net margin



- Higher D&A and tax temporary impact
- Financial interest reduction deriving from December 2017 credit lines total redefinition

# Key Financials /2

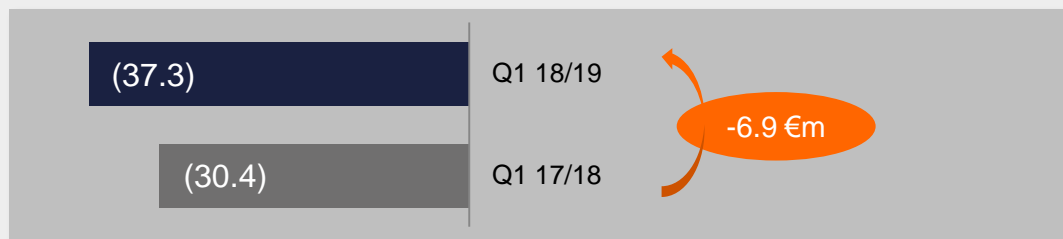
## Net Financial Debt (€m)

### Leverage<sup>(1)</sup>

Date	Net Financial Debt (€m)	Leverage <sup>(1)</sup>
31 May 2018	44.4	0,64X
28 Feb. 2018	4.5	0,07X
31 May 2017	46.1	0,70X

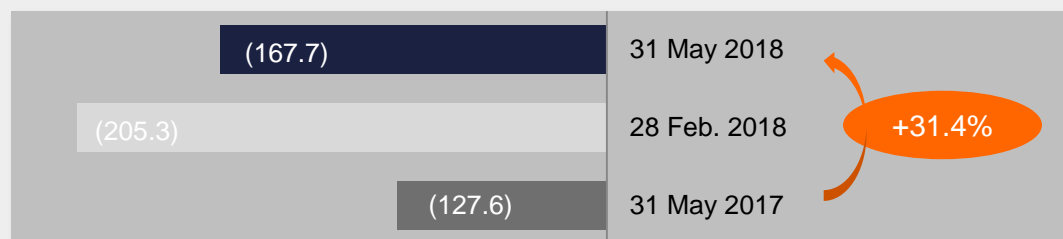
- **Seasonality effect** boosting cash absorption at operating level
- Improved **leverage ratio** vs. Q1 17/18

## Adj. Levered Free Cash Flow<sup>(2)</sup> (€m)



- **Operating cash flow** influenced by the different promotion calendar, which led to a change in sourcing planning
- **6.7 €m capex**, including a first portion of extraordinary investments related to the new logistics hub

## Net Working Capital (€m)



- **Net Working Capital** strong improvement compared to 31 May 2017 underpinned by network expansion and extended warranties
- Quarterly change negatively influenced by seasonality

# Key Operational Data

## Unieuro's Retail Network: 493 stores

### - DOS (units)

Period	DOS (units)	Openings	Closures	Pick-up Points
31 May 2018	226	+1		214
28 Feb. 2018	225			214

### - WHOLESALE PARTNERS (units)

Period	Wholesale Partners (units)	Openings	Closures	Pick-up Points
31 May 2018	267		-5	174
28 Feb. 2018	272			181

- Cagliari new opening
- Ongoing affiliates network rationalisation, also due to DOS network expansion
- **Pick-up points: 388** (79% of total stores)

## Total Retail Area (sqm DOS only)

Sales density  
(€/sqm, LTM)

31 May 2018	~333,000	~4,541	-2.5%
28 Feb. 2018	~333,000	~4,659	

- Stable retail area in the quarter
- Like-for-like sales effect on sales density

## Active Loyalty Cards<sup>(1)</sup> (thousands)

31 May 2018	1,667	+4.1%
28 Feb. 2018	1,600	

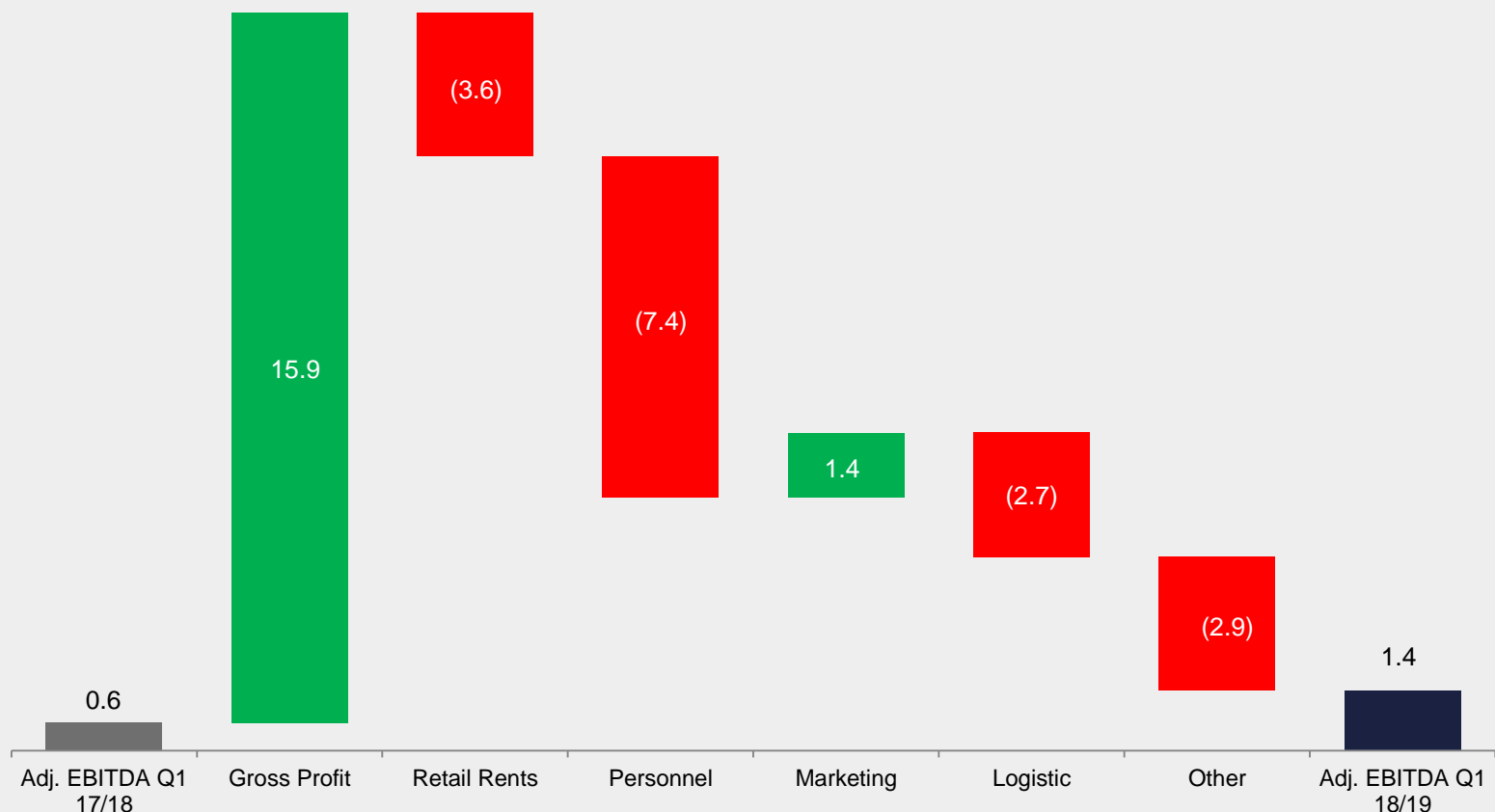
- Moving focus from total loyalty cards to active ones
- Active loyalty cards increasing QoQ, on a running basis

## Workforce (FTEs)

31 May 2018	3,952	-1.6%
28 Feb. 2018	4,018	

- Staff optimization at store level, also due to enhanced extensiveness of the store network

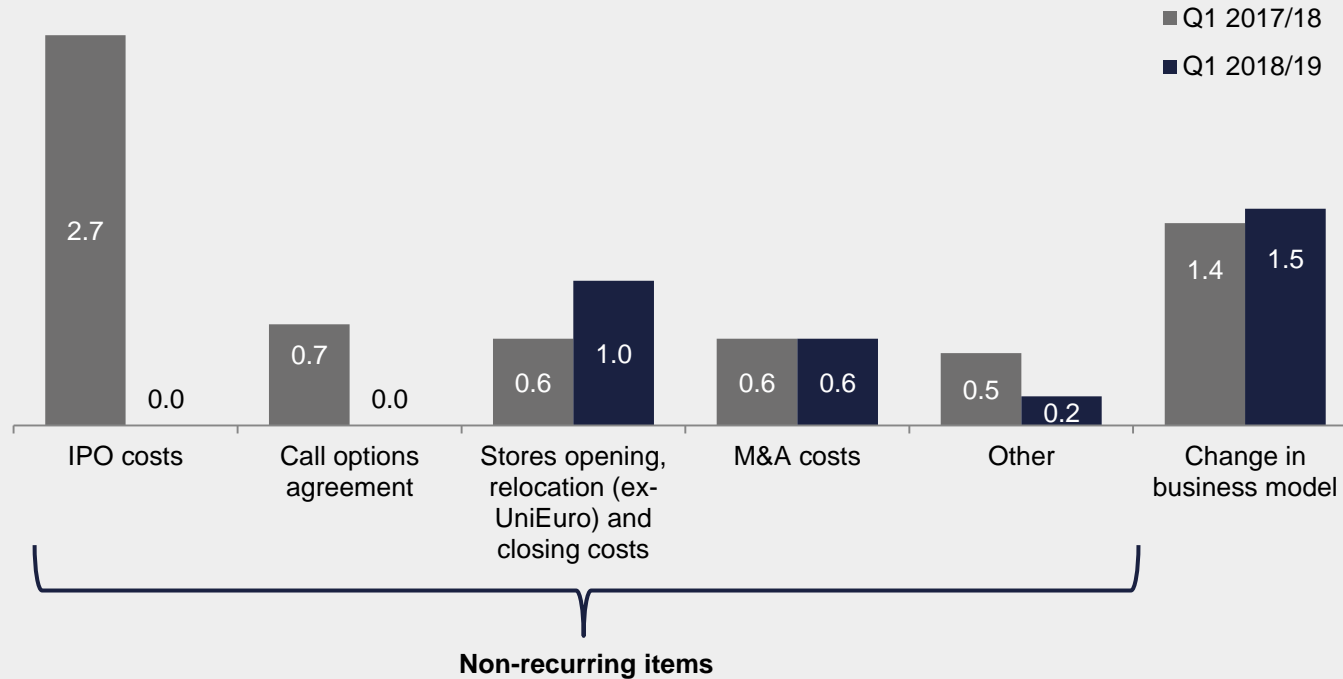
# Adjusted EBITDA<sup>(1)</sup> Walk



- **Strong increase in Gross Profit**, from 21.5% to 22.6% thanks to a lighter pressure deriving from promotions, both at company and market level
- **Retail rents up**, following the store network expansion, reflecting on a different comparison basis
- **Personnel costs up**:
  - acquisitions and new openings
  - Long term incentive plans
  - Strengthening of central functions
- **Reduction in Marketing costs** (-10.7%) in light of the different promotion calendar
- **Significant increase in Logistics costs** led by increase in revenues and home delivery
- **Other costs up** pushed by G&A, consultancies and insurance premiums

# Explaining EBITDA adjustments

## Adjustments breakdown



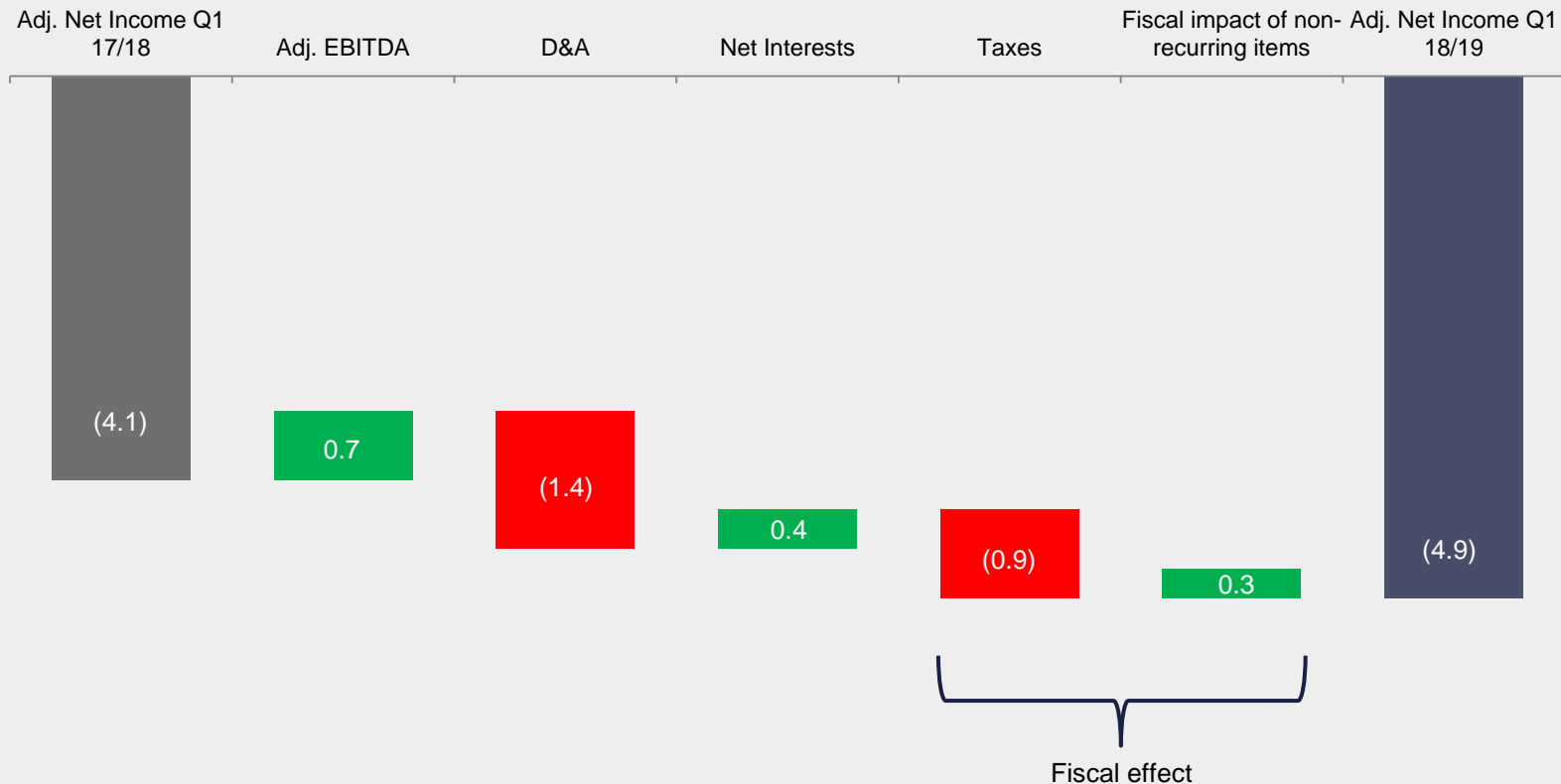
- Exceptional costs related to IPO and Call options agreement definitely ended
- **Stores opening, relocations (ex-UniEuro) and closing costs**, accounted in view of upcoming store closures
- **M&A costs** mostly related to reorganization of Monclick corporate structure
- **Change in business model** impacting slightly more QoQ. Extended warranties adjustments increase related to the impact of Andreoli and Cerioni acquisition

## Total adjustments change

	Q1 17/18	Q1 18/19	Δ
<b>Non-recurring items</b>	5.1	1.8	-3.3
<b>Extended warranties adjustment</b>	1.4	1.5	0.1
<b>Total adjustments</b>	<b>6.6</b>	<b>3.4</b>	<b>-3.2</b>

- **Non-recurring items cut by 64% in the quarter**
- **Total adjustments substantially halved**

# Adjusted Net Income<sup>(1)</sup> Walk

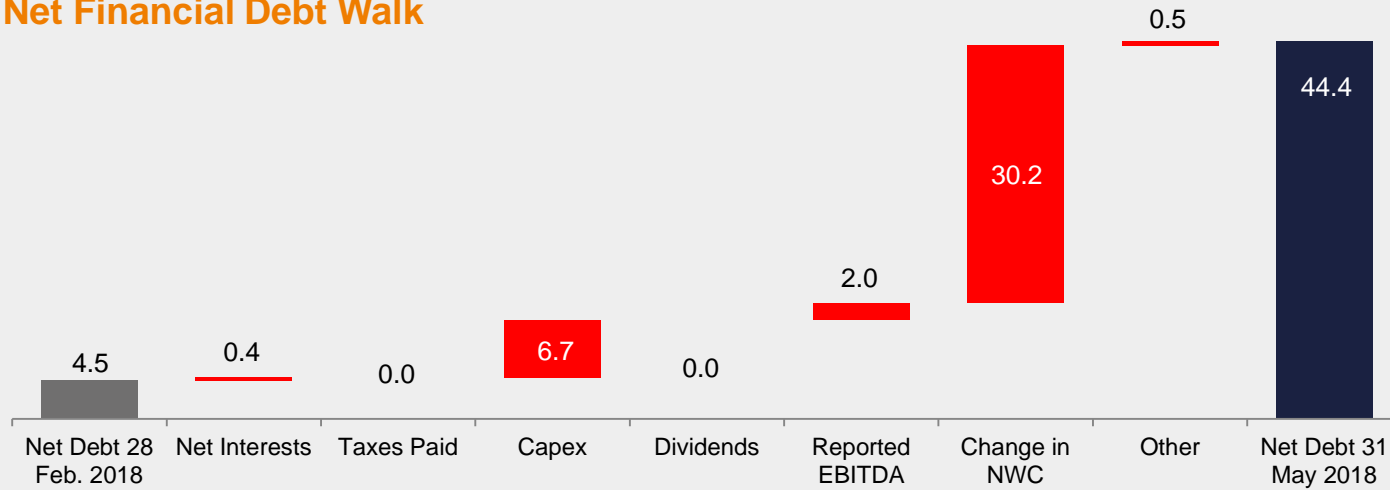


- **Net loss due to seasonality effect**, typical of the business: fixed costs related to personnel, rent and overhead impacting on a seasonally weak revenue base
- **D&A increase** due to growing capex activities in the last years, also connected to new openings and acquisitions
- **Net interests savings** thanks to the new credit facilities signed at the end of December 2017 which allow Unieuro to substantially halve interest charges
- **Negative fiscal effect**, from positive 1.2 €m in Q1 17/18 to positive 0.6 €m in Q1 18/19

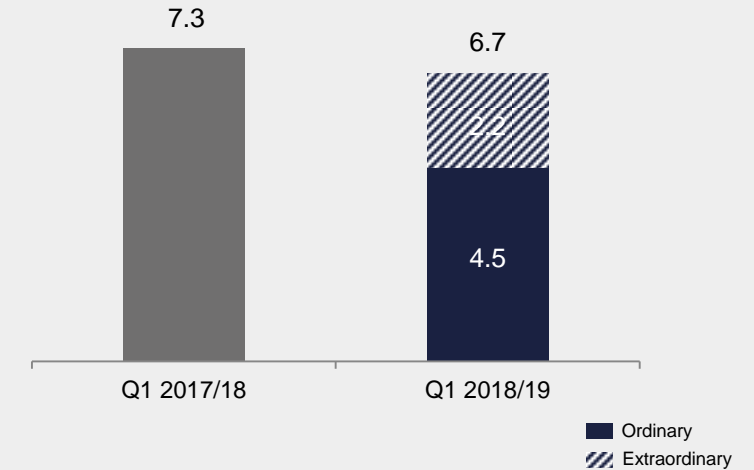


# Financial Overview

## Net Financial Debt Walk

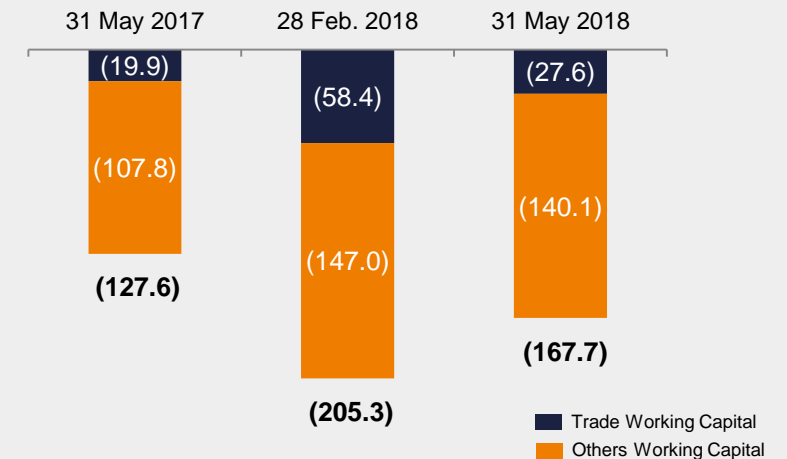


## Capex



- **Net Financial Position impacted by seasonality**, in line with historical experience, led by the increase in **Net Working Capital cash absorption**
- **Total capex down** to 6.7 €m, including:
  - **Ordinary capex** (4.5€m), related to store maintenance and refurbishment, ITC, digital platform improvement and store digitalization
  - **Extraordinary capex** (2.2 €m) concerning investments on the new Piacenza logistics hub (i.e. automation systems, security)
- **Net Working Capital improving** vs. last year:
  - Trade WC enhancing thanks to enlarged store base
  - Others WC pushed by extended warranties

## Net Working Capital



# Summary

- What's new
- Overview of Unieuro
- Q1 18/19 Financials
- **Key Takeaways**

# Key Takeaways

- **Unique and winning business model**, positioning Unieuro as **the only omnichannel consolidator** in the highly fragmented Italian CE market, through **new openings and M&A**
- **Offline external growth strategy now focused on cherry picking**, thus avoiding overlaps and acquiring competitors' best locations only
- **15 new stores** in the last 3 months, formerly belonging to competing buying groups
- **Channels integration strategy as the only way to succeed** in such a competitive market
- **Large and modern new logistics hub** opened in October to support omnichannel growth: the starting point of a new logistics strategy focusing on better serving the customer
- **Improved Q1 18/19 results**, despite low significance due to seasonality
- Impressive historical **cash generation**, boosted by acquisitions and NWC control
- Over 400 €m NOLs allowing **future tax savings**
- **Continuous focus on Shareholders' remuneration**

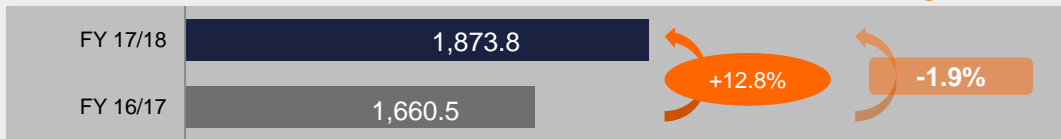
# Annex



# FY 2017/18 Key Financials

## Sales (€m)

LFL growth<sup>1</sup>



- Acquisitions (175.4 €m), e-commerce (40.6 €m) and new openings effects
- LFL sales affected by 2016/17 new stores and refurbishments on existing network. Net of these phenomena, LFL sales +0.4%

## Net Financial Debt (€m)

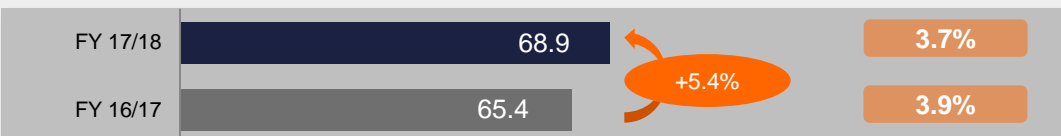
Leverage<sup>2</sup>



- Net Debt close to zero for the second year in a row
- Financed acquisitions (38.2 €m, comprising total consideration and capex), capex (25.2 €m) and dividend payment (20 €m)

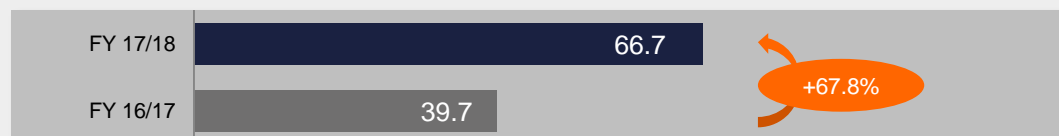
## Adj. EBITDA (€m)

EBITDA margin



- Adj. EBITDA increase, led by volumes increase
- Adj. EBITDA margin dilution driven by gross margin, logistics, personnel and Other costs, despite cost synergies and efficiencies on rents and marketing
- Impact from Black Friday and one-off promotions for the launch of 48 new stores
- Slightly positive contribution from acquired businesses

## Adj. Levered Free Cash Flow (€m)



- Impressive cash flow generation led by Net Working Capital improvements,
- Cash conversion rate at 96.8% vs. 60.6% in FY 16/17

## Adj. Net Income (€m)

Net Income margin



- Adj. Net Income improvement grown faster than Adj. Ebitda
- Lower net interests and taxes almost offsetting higher D&A related to capex expansion

## Net Working Capital (€m)

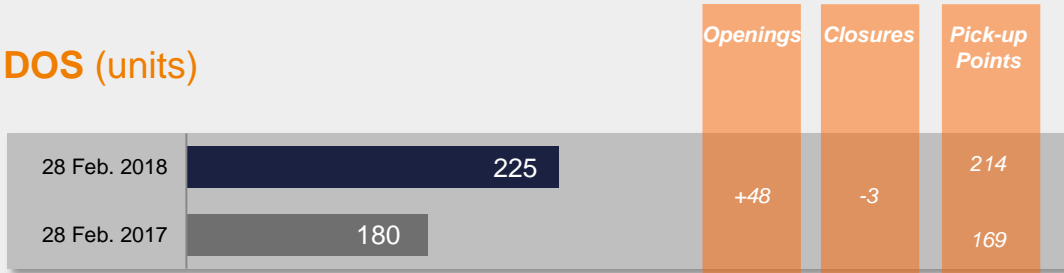


- 56 €m generated in FY 17/18 vs. 22 €m in prior year
- Trade NWC benefiting from store network expansion and careful management
- Positive impact of Extended Warranties accruals

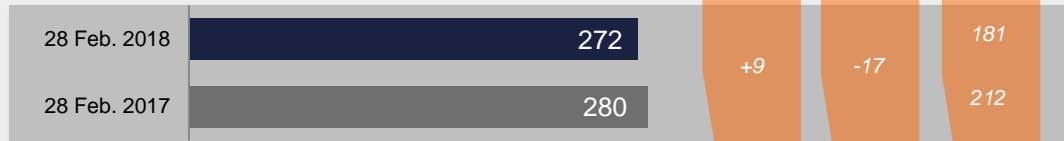
# FY 2018/18 Key Operational Data

## Unieuro's Retail Network: 497 stores

### - DOS (units)



### - WHOLESALE PARTNERS (units)



- **41 new DOS coming from acquisitions:**
  - 21 former Andreoli/Euronics, reopened in Q2
  - former Edom/Trony megastore in the Euroma2 shopping mall, reopened on 20 Sept.
  - 19 former Cerioni/Euronics, reopened between 16 Nov. and 27 Jan.
- **7 new openings:**
  - 6 in 9M (Oriocenter, Orio Airport, Novara, Genova, Roma Trastevere and Napoli Airport)
  - 1 in Q4 (Modena)
- **Rationalization of DOS network started** (closure of Frosinone, Cento and Roma Torrevicchia stores), in parallel with wholesale partners network's
- **Pick-up points: 395** (79% of total stores)

## Total Retail Area (sqm DOS only)

Sales density  
(€/sqm, LTM)



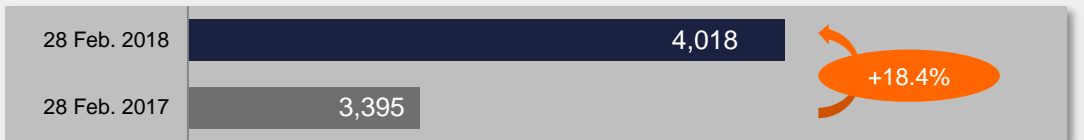
- **Acquisitions and new openings boosting total sales area by over 20%**
- **Slight improve in Sales density**

## Loyalty Card Holders (millions)



- **Card holders and active loyalty customers<sup>(1)</sup> increasing**

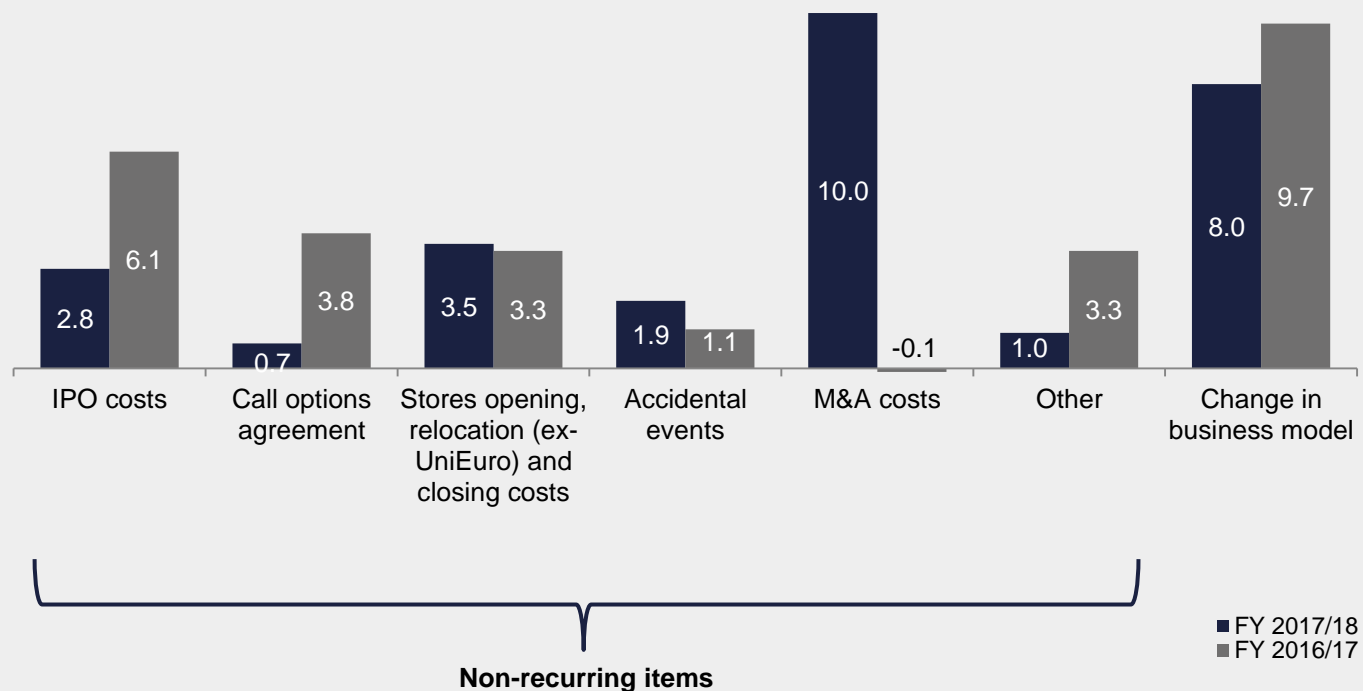
## Workforce (FTEs)



- **Acquisitions (549) and new openings effect**
- **HQ reinforcement**, also connected to the new status of listed company

# Explaining FY 2017/18 EBITDA adjustments

## Adjustments breakdown



- **IPO costs**, ended in Q1 2017/18
- **Call options agreement**, ended in Q1 2017/18 after successful IPO
- **Stores opening, relocations (ex-UniEuro) and closing costs**, almost in line yoy despite more openings (7 vs. 2 in FY 16/17)
- **Accidental events**, related to a theft in Piacenza logistics center, occurred in 2Q 2017/18. 0.8 €m reduction in Q4 due to insurance first reimbursement connected to prior year Oderzo store fire
- **M&A costs** concerning Andreoli, Cerioni and Monclick acquisitions and including rents and personnel costs until reopening of the stores, as well as training, advisory services and other minor costs
- **Other**, mostly related to potential future liabilities connected to former UniEuro stores
- **Change in business model**, referring to extended warranties adjustments, impacted from Q4 by the acquisition of Andreoli and Cerioni stores, in line with already adopted accounting policy

## Total adjustments change

	FY 17/18	FY 16/17	Δ
Non-recurring items	19.9	17.6	2.3
Extended warranties adjustment	8.0	9.7	-1.7
<b>Total adjustments</b>	<b>27.9</b>	<b>27.3</b>	<b>0.6</b>

- **Non-recurring items increase (+2.3 €m)** mostly driven by M&A and a one-off accident, accounting 11.9 €m in total
- **Net of those effects, non-recurring items more than halved (-54.5% to 8 €m)**
- **Q4 total adjustments from 8.3 €m to 5.3 €m**

## NEXT EVENTS

**H1 2018/19 Results**  
*14 November 2018*

**9M 2018/19 Results**  
*10 January 2019*

## CONTACTS

**Andrea Moretti**  
**Investor Relations Director**

+39 0543 776769

+39 335 5301205

[amoretti@unieuro.com](mailto:amoretti@unieuro.com)

[investor.relations@unieuro.com](mailto:investor.relations@unieuro.com)

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**Unieuro S.p.A.**

Via Schiaparelli, 31  
47122 – Forlì (FC) – Italy

[unieurospa.com](http://unieurospa.com)