

Preliminary Results 2020 Business Plan 2021 – 2023





23 February 2021

Agenda



1 Introduction

2 2020

Tinexta's Business Units

Business Plan 2021 – 2023

Closing remarks



Introduction (1/3)





Preclosing Results 2020

Tinexta CEO Tinexta CFO

TINEXTA

The Business Units Development of ongoing initiatives and expected evolution

Company managers

Plan 2021 – 2023



The Plan on a like-for-like basis and M&A

Tinexta CEO Tinexta CFO





Disclaimer (2/3)



This presentation will include:

- preliminary figures that are subject to substantial changes during the elaboration of the 2020 Financial Statements and following its review by the Board of Statutory Auditors and the external auditors;
- forward-looking data based on internal management assumptions that are subject to material changes, including changes due to external factors beyond the Group's control;
- management data. When presented, they are identified as such.

Business unit data are sectoral and do not include the elimination of intra-BU items, which are instead eliminated at Group level.

For detailed information on Tinexta S.p.A., it is recommended to refer to the company's documentation, including the latest interim reports and the Company's financial statements.





Speakers (3/3)







CHEVALLARD TINEXTA

CEO



DANILO CATTANEO InfoCert CEO



MARCO COMASTRI Tinexta Cyber CEO



VALERIO ZAPPALÀ Innolva CEO



FIORENZO BELLELLI Warrant HUB CEO



Co.Mark CEO





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1 Introduction

2020

- Preliminary Results 2020

- The state of the art

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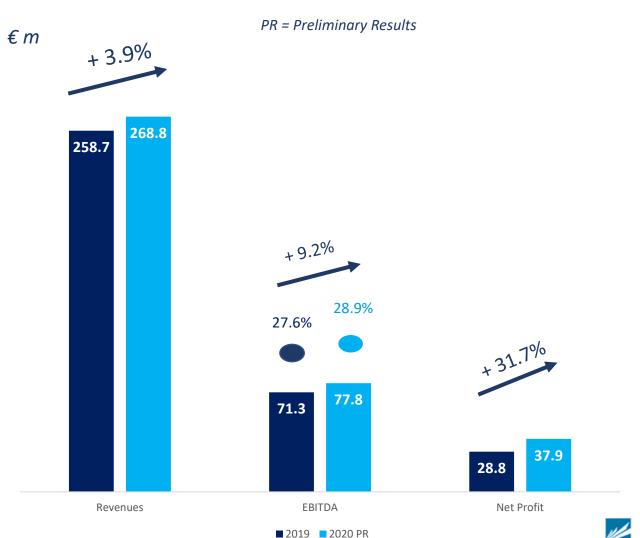




2020 Consolidated Preliminary Results (1/5)



Preliminary results for 2020 report revenues of EUR 268.8 million and EBITDA of EUR 77.8 million



- The Preliminary Results 2020 are in line with the Guidance communicated to the market after the approval of the September quarterly results.
- EBITDA before stock options amounts to 78.7 million, up from 74.9 million in 2019
- EBITDA Adjusted amounts to EUR 81.1 million.
- EBITDA Margin is 28.9%, up from 27.6% in 2019.
- Adjusted net profit amounted to € 40.6 million, up from 38.3 million in 2019





2020 Consolidated Preliminary Results (2/5)

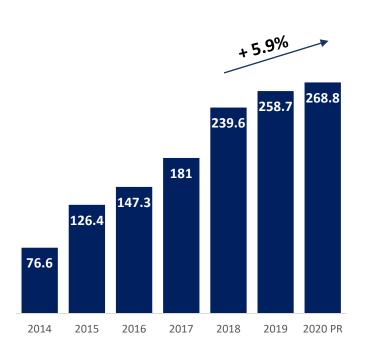


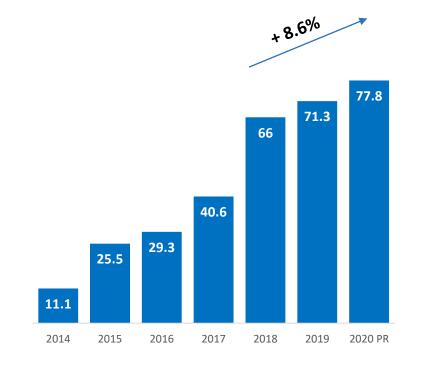
The Tinexta Group's Revenues grew at a 23.3% CAGR from 2014 to 2020. EBITDA grew at a 38.3% CAGR over the same period.

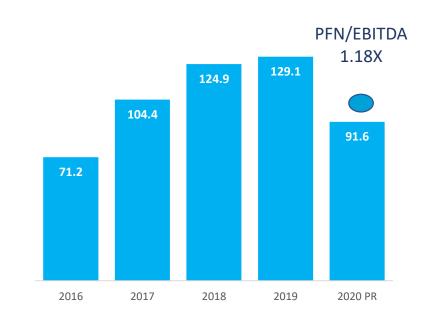
Revenues (€ M)

EBITDA (€ M)

NFP (€ M)





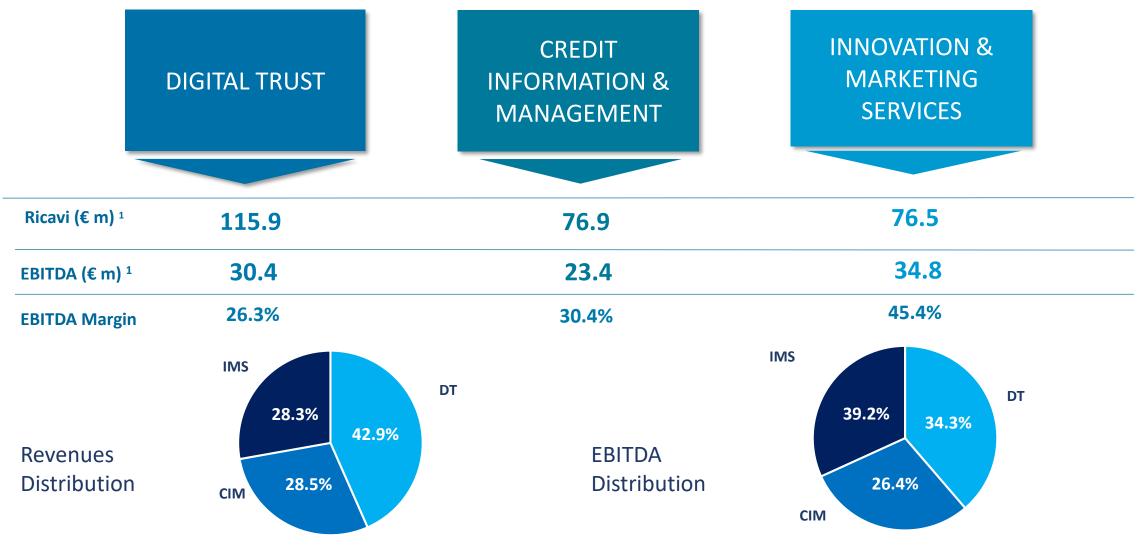












¹ Ssubject to adjustments. Revenues do not include intra-sectoral intercompany. The EBITDA indicated are not the impact of Tinexta S.p.A., the parent company, which amounts to approximately € 11,0 million Euros, or 12.3% of the sum of the EBITDA of the BUs.

TINEXTA



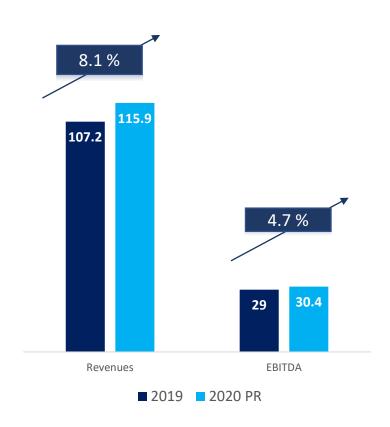
2020 Consolidated Preliminary Results by BU (4/5)

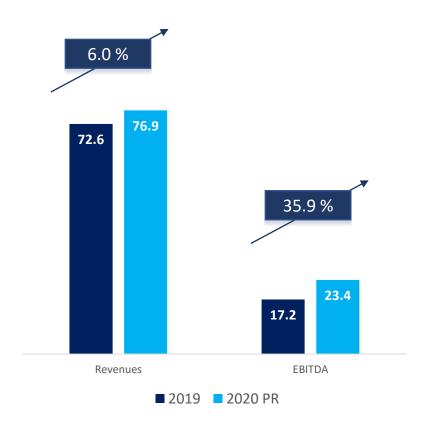


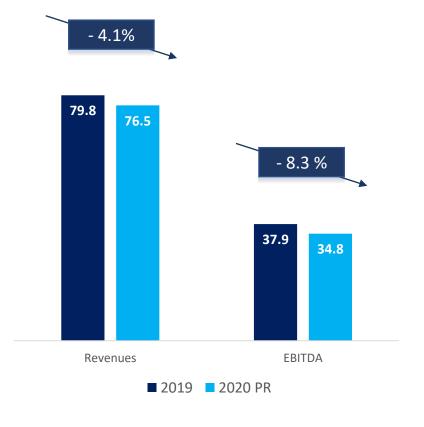
DIGITAL TRUST

CREDIT INFORMATION
& MANAGEMENT

INNOVATION
& MARKETING SEVICES









PR = Preliminary Results

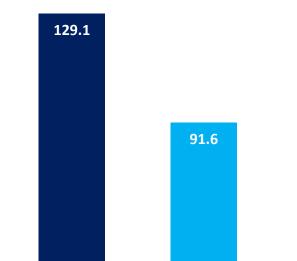


2020 Consolidated Preliminary Results (5/5)



NFP

OPERANING CASHFLOW

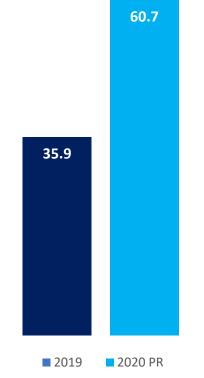


2020 PR

2019

2020:

- 14.7 million for Swascan's acquisition (including 10.4 million Put option)
- 3.4 million for the participation in Euroquality/Europroject
- 5.2 million for the acquisition of the Authada and FBSNext stakes
- + 12 million for the disposal of the LuxTrust participation
- 10 million for the purchase of own shares backing the stock option plan



- In 2019 NWC absorption of about 6 million
- In 2020 NWC generation of about 17 million



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The state of the art: The Group (1/4)



The Group's 2020 performance reflects certain distinctive elements

- ✓ The resilience of all business areas the Group has invested in, in a complex macroeconomic context
- ✓ The ability to identify business opportunities and quickly obtain solutions for customers
- ✓ Continuous growth of Revenues and EBITDA accompanied by an acceleration of Operating Cash flow generation
- ✓ The maintenance of leadership positions in the "Digital Trust" and "Innovation Consulting" areas, as well as growth in the "Credit Information" area





The state of the art: The Group (2/4)



In the last months of 2020 and the first months of 2021, the group completed a number of **acquisitions** aimed at creating the "**Cybersecurity**" BU and enriching and expanding the offerings of the "**IMS**" BU.

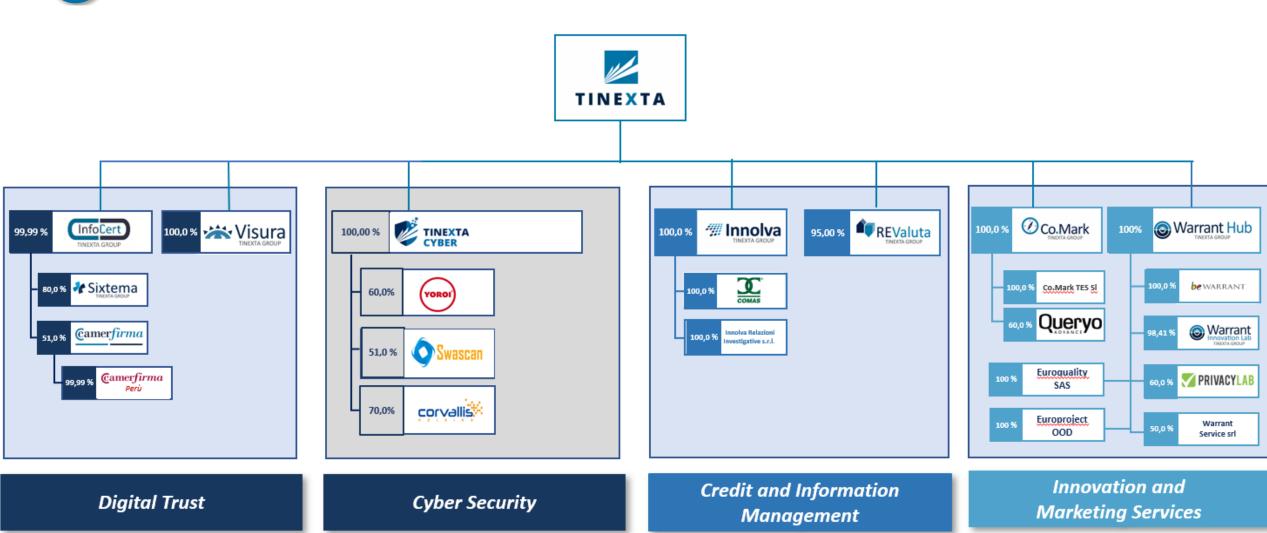
Business Unit	Company	Percentage	Date
IMS	Euroquality Europroject	100% 100%	Oct 2020
CYBER	Swascan	51%	Oct 2020
CYBER	Yoroi	60%	Jan 2021
IMS	Queryo	60%	Jan 2021
CYBER	Corvallis	70%	Jan 2021
DIGITAL TRUST	Authada	16.7%	Sept 2020
CREDIT INFO & MNGT	FBS Next	30%	Oct 2020





The state of the art: The Group (3/4)





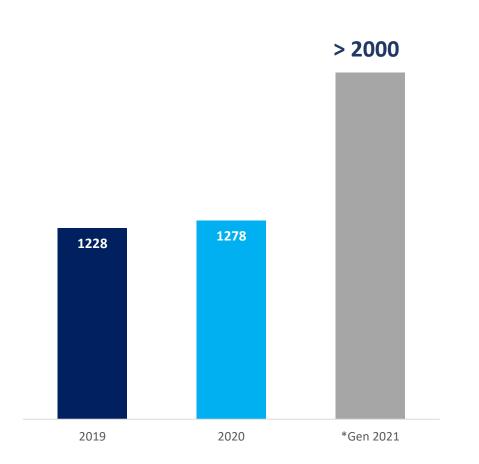


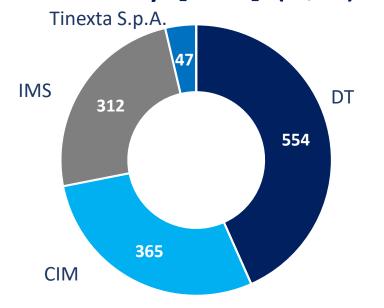


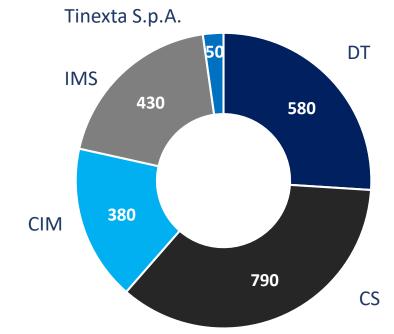
The state of the art: The Group's HR activity [FTE] (4/4)



The Group's total headcount

















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- Digital Trust
- Cyber Security
- Credit Information & Management
- Innovation & Marketing Services







Digital Trust

Danilo Cattaneo

CEO InfoCert

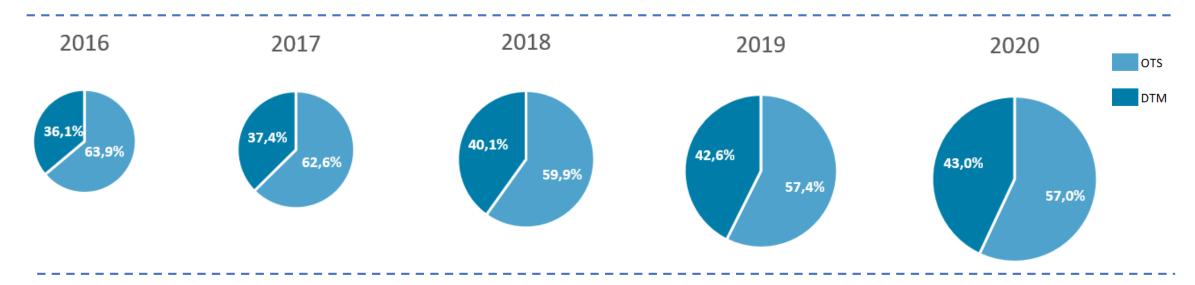


Digital Trust: business evolution



Business proposition: Enable companies to **innovate customer interactions** and business **processes** with our Trust solutions. Our added value lies in our ability to:

- Outsource legal responsibility for any business process
- Reinvent digital workflows for our clients by designing, developing and delivering end-to-end solutions



- Off-the Shelf (OTS): primarily a domestic business
- DTS (aka Enterprise Solutions): a rapidly expanding global marketplace

Digital Trust: Digital Transaction Solutions market



E-Signature

The digital signature, using cryptographic techniques, allows us to associate in an indissoluble way a binary number (the signature) to a computer document that represents facts, acts or data legally relevant.

Digital Transaction Management

Digital Transaction Management (DTM): the conversion from paper-based document processes to fully digital processes, enabling transactions to be executed digitally.

<u>Forrester</u>: in the E-Signature market, Europe is valued at approximately **\$640m** out of the \$2.27 bln global market.

BCCResearch: The global DTM market will grow from approximately \$12.1 bln in 2018 to \$34.4 bln by 2023.

<u>MarketsandMarkets</u>: expected global E-Signature market growth post COVID from \$1.7 bln in 2020 to \$14.1 bln by 2026. Europe is valued from \$900m in 2020 to \$4.7 bln in 2026 with the second largest market share globally due to the regulatory push from EU states.

Analysts¹ estimate that the global market will grow between 23% and 31% p.a. from 2019 to 2026.

Our main market is associated with the regulation introduced by EIDAS.

By extension we are also present in the Latin American market.



eIDAS has established that there are 3 types of signatures:

- Simple
- Advanced
- Qualified

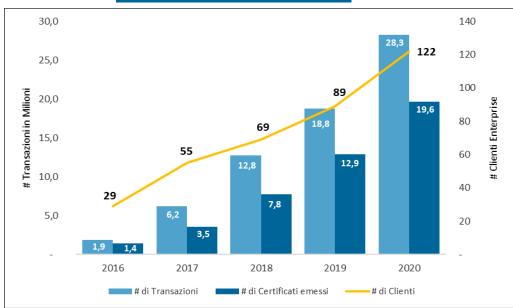
BCCResearch: 23.3 percent CAGR growth over 2018-2023. MarketsandMarkets estimates a compound annual growth rate (CAGR) of 31.% over the forecast period between 2020 and 2026. Per B Fortune market DTM will grow 29% from 2019 to 2026, reaching over \$6 billion.



Digital Trust: Enterprise Solutions – TOP & GoSign

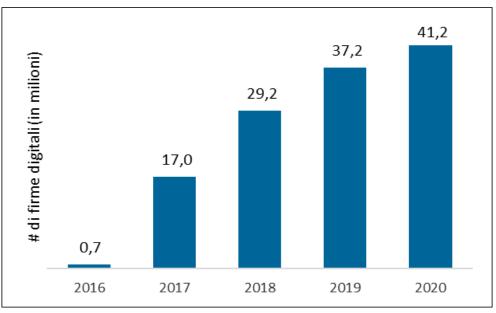






- 122 customers, 20 outside Italy
- Customers: +37%.
- Transactions: +51%.
- Certificates issued with TOP: +52%.
- Largest new clients 2020: Enel X; MPS Fiduciaria; BNP Paribas France; TXT Working Cap Sol





- Digitization of procedures requiring a qualified signature
- 102 Clients (of which 16 non-Italian)
- Over 6,700 active users
- GoSign's pipeline is solid, helped by the GoSign Grapho product
- Major new customers 2020: Valentino; Pirelli Sistemi Informativi; Italgas; Acea Ambiente

Digital Trust: Business Plan Targets



Improve operational effectiveness:

- 1. **Resilient** infrastructure
- **Scalable** services
- Higher **delivery** capacity

Improve Commercial effectiveness:

- **Inside Sales** area;
- e-Commerce

area; ce **LINES OF DEVELOPMENT** 2021 - 2023

Growth international

- **Consolidate** growth
- **Strengthen** synergies
- Pursue further growth

OFFERING COMPLETION

Strengthen portfolio to address all needs

- Expand skills on **Security**
- **Consolidate TRUST and** compliance competences



Digital Trust: Internationalization, Offering & Optimization



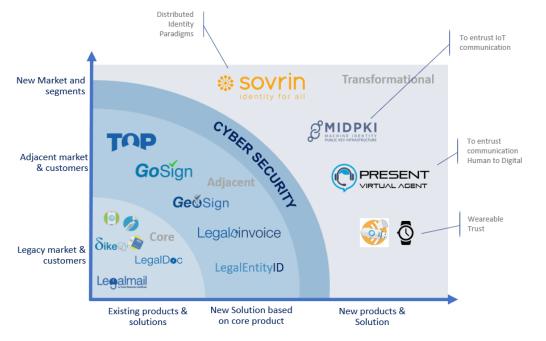




InfoCert will strive to consolidate its position as the largest QTSP in Europe by:

= Direct sales presence

- ✓ concentrating its inorganic growth in Spain, France and Germany
- ✓ expanding its direct sales presence to UK, Belgium/Holland, Norway/Sweden, Hungary/Slovakia and Greece on top of Romania and Poland, which were opened in 2020
- Consolidating core partnerships in the other countries





- In 2020 InfoCert has completed the standardization of some of its solutions (eg. GoSign, LegalMail Enterprise) suitable for targeting DTM processes at SME
- Starting from 2021 it will be possible to start targeting the SME segment with such offering
- Afterwards InfoCert will start its offering of API to target advanced OEM reseller

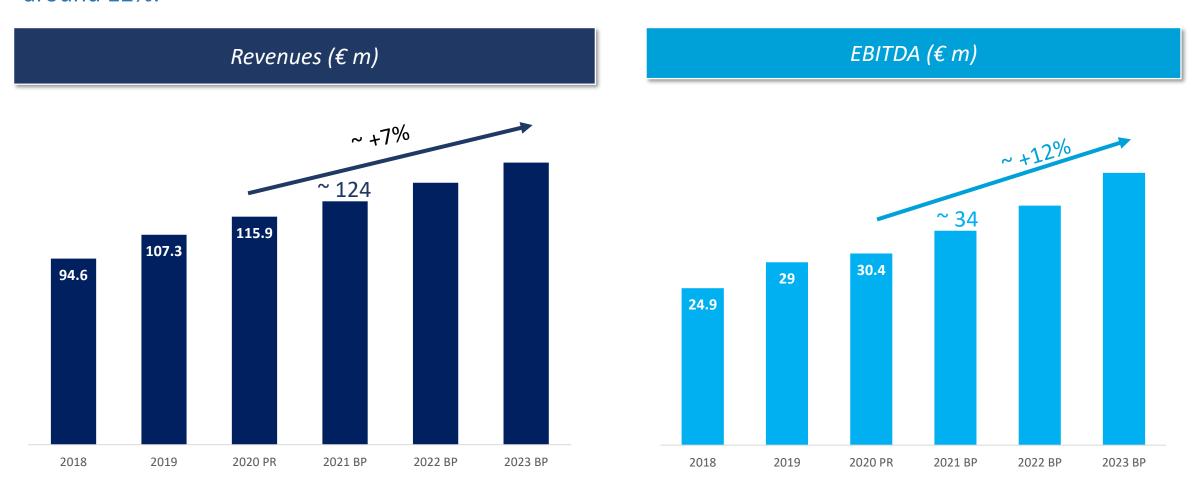
Clients



Digital Trust: Business Plan 2021 – 2023; Organic Growth



The Three-Year Plan on an organic basis provides for revenue growth of around 7% and EBITDA growth of around 12%.



^{*} The 2021 - 2023 Plan is based on various assumptions, expectations, projections and forward-looking data of Management relating to future events and are subject to multiple uncertainties and other factors beyond the control of Tinexta Group. There are a number of factors that may cause results and trends to differ materially from those expressed or implied in the forward-looking information and, accordingly, such information is not a reliable guarantee of future performance.





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Cyber Security

Marco Comastri

CEO Tinexta Cyber

Cybersecurity the new Tinexta Business Unit



Tinexta has launched a new unique player in Cybersecurity, that offers digital security services, beside digital identity's traditional offering

Tinexta has acquired three businesses:

- **Corvallis**: the Projects & Solutions Division, that includes the R&D activities
- **Yoroi**: among the most advanced players in the sector which will incorporate Cybaze (and its brand Emaze) and Mediaservice.net; and
- **Swascan**, an innovative company that operates through "security testing" cloud platforms.

The new business unit, already part of Tinexta, can count on skills, highly specialized resources and advanced technologies to satisfy the most demanding customers and seize the growing opportunities in the rapidly expanding digital market



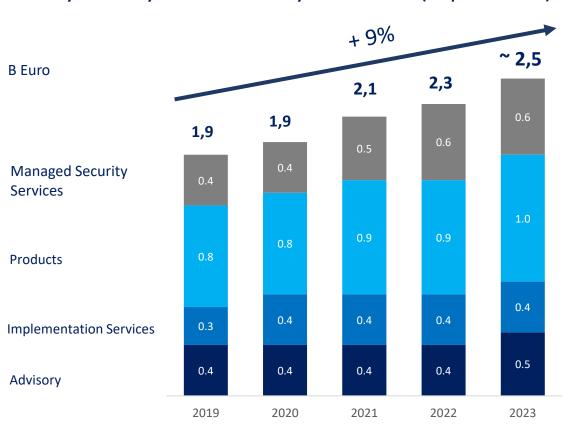


Cybersecurity Italian Market Growth in 2020 - 2023



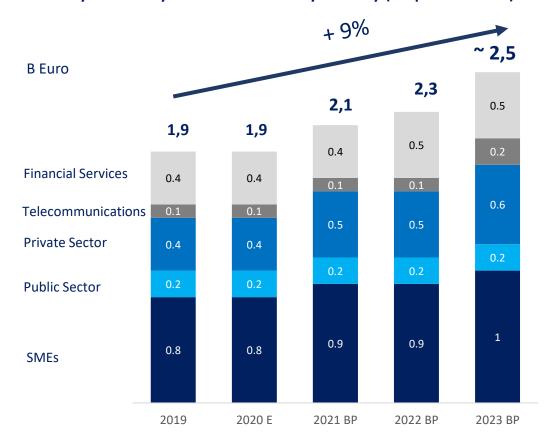
The market is set to grow at 9% CAGR in 2020-23, with Managed Security Services outgrowing the rest of the market

Italian Cybersecurity market evolution by functional area (B€ | 2019-2023E)



Market growth is expected to be homogeneous across all industries

Italian Cybersecurity market evolution by industry (B€ | 2019-2023E)

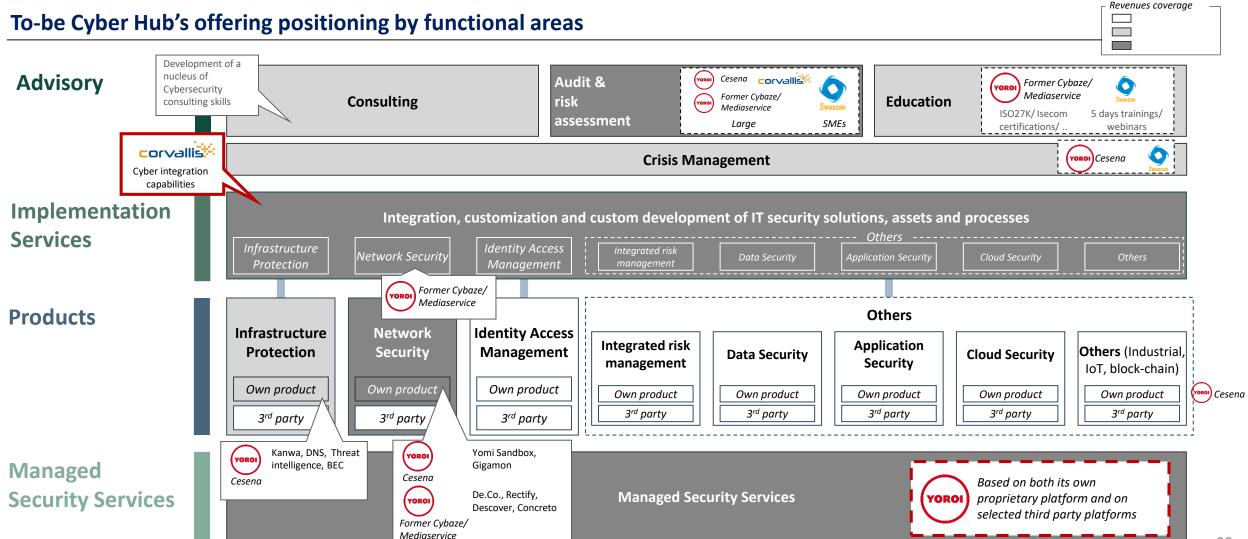




Short-term targeted offer



Going forward, with the support of Corvallis, the Group will be able to scale up and cover other interesting functional areas (e.g. implementation services, third party MSS)





"Soft"

Axes of Differentiation



In order to be amongst the market leaders in 2023, Tinexta Cyber will play around a number of key axes of differentiation

Cybersecurity focused



Tinexta Cyber aims to become the largest sizeable cybersecurity provider in Italy, exclusively focused to address the Security management on behalf of the Clients.

A truly Italian champion



Tinexta Cyber will be one of the few credible companies with **true specific Italian competences/assets and footprint.**

Proprietary assets-based services



Tinexta Cyber offering will develop upon a core of cutting-edge proprietary asset-based services which have embedded automation and scalability features for both Yoroi and Swascan.

Prominent Incident Response



Tinexta Cyber will position itself as **national benchmark for cybersecurity incident response**, leveraging on and strengthening **the distinctive capabilities of the response teams by Yoroi and Swascan**.

"Hard"

Financial services focus



Tinexta Cyber will develop specific capabilities aiming at the client cluster of Italian Financial Services thanks to the consolidated history of Corvallis and the strong competences of Yoroi (Red Team, Compliance, Blue Team).

SMEs focus

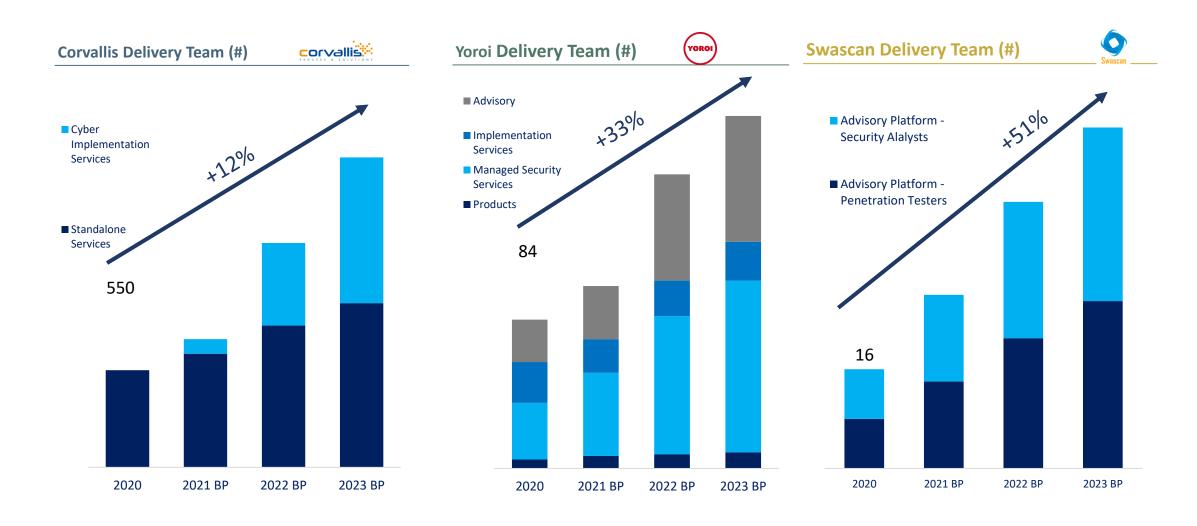


Tinexta Cyber will position itself as a **benchmark for SMEs cybersecurity** (mostly MEs) leveraging on **Swascan's distinctive proposition and Tinexta's strength on SMEs**.

Delivery Team Evolution



Delivery model: a clear set of hiring / conversions and one-off costs is required to enable the development of the delivery factories



2021 – 2023 Plan



The critical elements for Tinexta Cybersecurity to succeed:

- 1. Reach a critical mass to be a credible player for large enterprises, public sector, small and medium businesses, to Italian and European clients
- 2. Develop a synergy with Tinexta Group (special focus on InfoCert)
- 3. Incorporate capabilities and expertise to:
 - manage and deliver complex, multi-year projects
 - develop a diversified offer for large and small clients with a strong value proposition based on cutting edge technology
- 4. Seek partnerships with primary strategic players and players with highly specialized skills/technology to reinforce the offer/capabilities

Objective: be a market leader with a focused offer

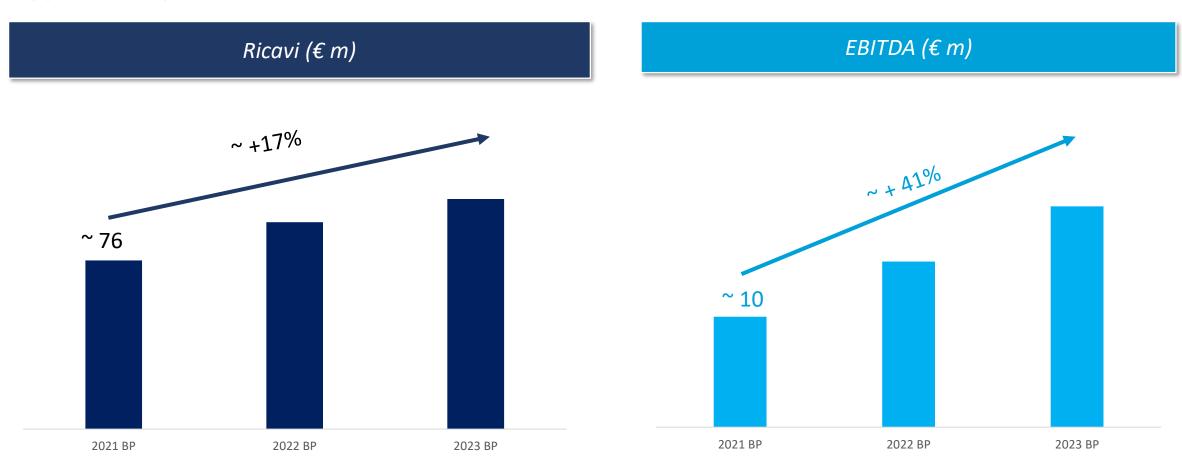




Cyber: 2021 – 2023 Growth Plan



The Three-Year Plan provides for revenue growth of approximately 17% and EBITDA growth of approximately 41%



^{*} Il Piano 2021 – 2023 è basato su diverse valutazion, aspettative, proiezioni e dati previsionali del Management relativi ad eventi futuri e sono soggette a molteplici incertezze e ad altri fattori al di fuori del controllo di Tinexta Group. Esistono numerosi fattori che possono generare risultati ed andamenti notevolmente diversi rispetto ai contenuti, impliciti o espliciti, delle informazioni previsionali e pertanto tali informazioni non sono una garanzia attendibile circa la performance futura. Si prega di leggere attentamente la Disclaimer a pagina 53.

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Credit Information & Management

Valerio Zappalà

GM Innolva

Credit Information & Management: Il mercato di riferimento



Business Information

Following the pandemic, the possibility of having data with a high predictive value has proved to be an element with a high strategic content, rating models, even more than before, are fundamental vectors for risk mitigation in all phases of the life cycle of credit.

Credit Management

Debt collection services are undergoing an increasingly rapid evolution; the needs are increasingly oriented towards a virtuous management of performing loans to be carried out with soft collection and customer care activities and towards the need to outsource some no core processes (BPO). The Banking sector is grappling with possible new NPE management needs due to the defaults related to the pandemic.

Real Estate

The demand, substantially linked to the performance of the banking market and the demand for new mortgages, was strongly affected by the economic and financial crisis caused by the Covid 19 pandemic.

Servizi di BPO

Extension of government interventions on the guarantee of bank loans to businesses expected at least until 31 December 2021.



Credit Information & Management: Iniziative avviate nel 2020



Mercato Corporate

- Realized commercial partnerships with national and foreign players aimed at providing integrated solutions in a data driven perspective;
- The range of products in the business information area expanded, the service portfolio in the credit recovery sector and the positioning on the web / digital channel strengthened.

Mercato Banking

- The banking customer portfolio expanded mainly due to the sale of BPO services related to the investigation of the procedures for access to the Central Guarantee Fund;
- Launch of the business advisory line initially focused on Due Diligence services and created commercial partnership with Warrant Hub.

Operazioni Straordinarie

- After the merge by incorporation of **Webber** into **Comas** and the merger by incorporation of **Promozioniservizi** into **Innolva**, these operations will allow to increase the levels of **production efficiency and the commercial synergies**





Credit Information & Management: Promozioniservizi



- Starting from March 2020, with the aim of guaranteeing support to Italian companies strongly impacted by the lock-down due to the outbreak of the pandemic, the Government has facilitated the banking system through Prime Ministerial Decrees in the provision of financing to companies through the granting of State Guarantees issued under Law 662/96, better known as the instigator of the so-called "Guarantee Fund for SMEs".
- Promozioniservizi, the first Italian player in the **outsourcing services for access to the Central Guarantee Fund**, was able to benefit promptly from these interventions, contributing significantly to the growth of the CIM Business Unit.
- During 2021 Promozioniservizi will operate on the market as a Business Unit of Innolva, as a result of the merger carried out in December 2020, expecting particularly significant volumes due to the combined effect of:
 - Extension until June 30 of measures to boost the Guarantee Fund;
 - **Extension** of the number of beneficiaries and the duration of transactions up to 30 K euros;
 - Significant **increase in the customer base** and forecast of increasing volumes compared to the values usually generated until 2019 even in the absence of government intervention.



Credit Information & Management: Innolva's & RE Valuta's strat

Innolva's **strategy** is geared towards ensuring: :

- i) Increased market share in the banking market through additional service propositions (BPO/AML) resulting from regulatory discontinuities;
- ii) Increase of the market share in the professionals and SMEs segment through teleselling, APP, web channel;
- iii) Increase volumes in the Corporate market through **up-selling of products/services** and through proposition of **data driven solutions in** collaboration with **strategic partners**.

Expansion of BPO services offering

Development of the web channel

Strategic partnerships

APP for Prosumers market

Development of antifraud/anti-money laundering solutions

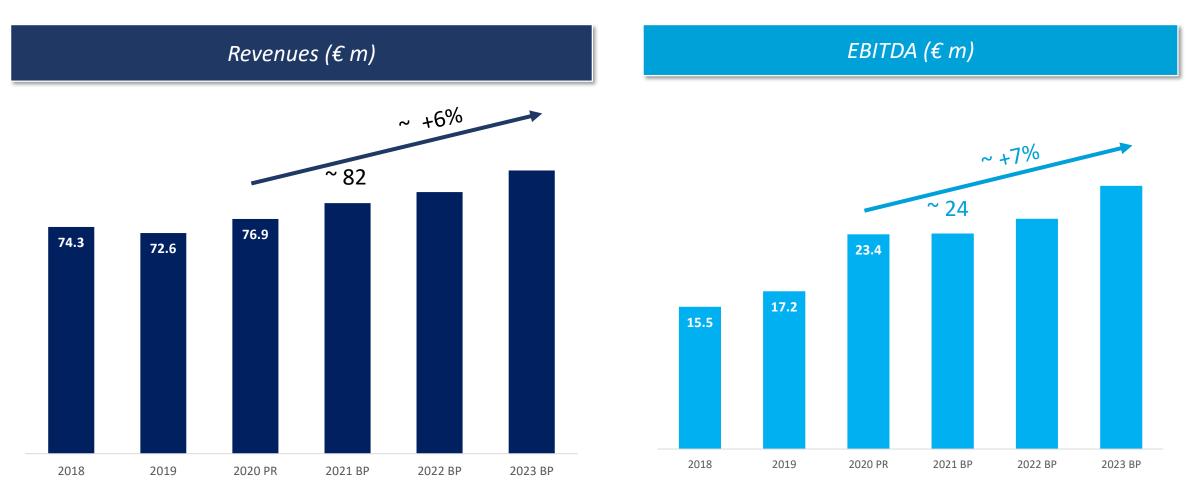
ReValuta's strategy is focused on the **expansion of the offer of real estate services** according to a full service provider logic through both commercial agreements with other operators in the industry and through the establishment of an internal team of "advisory", with the aim of diversifying the customer base thanks to an integrated offer.





Credit Information & Management: Business Plan 2021 – 2023; Organic growth

The Three-Year Plan on an organic basis provides for revenue growth of around 6% and EBITDA growth of around 7%.



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Innovation & Marketing Services

Fiorenzo Bellelli

CEO Warrant Hub

Marco Sanfilippo

CEO Co.Mark



Innovation & Marketing Services: Market context and 2020 performance



The macroeconomic context affected the performance of the "Innovation & Marketing Services" Business Unit.

The "Innovation Consultancy" services generally confirmed the performance of the previous year, with a different mix of revenues compared to the pre-pandemic period.

Subsidized finance activities decreased due to the lower volumes handled as a direct consequence of the emergency period characterized by lower investments made by clients.

Overall, the new services continued to grow at a very fast pace, further accelerated by the current context, especially in relation to corporate finance.

A contraction in revenues from export services (ES) concentrated in the first half of the year due to the lock-down that led to the suspension of customers and a significant commercial slowdown. This trend was only partially offset by a recovery in demand in the last quarter.



Innovation & Warrant Hub

Innovation & Marketing Services: Business Plan 2021-202



Context/market dynamics

Economic

The post-Covid economic context, albeit within an overall framework of significant downsizing compared to the past, may allow further acquisition of market share by Warrant Hub as a result of a broad and integrated supply capacity able to take advantage of new development opportunities induced by new facilitating instruments.

Legislative

The Budget Law 2021 introduced important corrections both in the area of R&D, Innovation, Design Tax Credit (from 2022) and in the area of Investment Credit 4.0 (from 2021) through an increase in the rates.

Positive impacts on the business of warrant hubs may also derive from the measures to support the economy already approved at European level (NGEU - Recovery Plan).





Innovation & Marketing Services: Business Plan 2021-202 Warrant Hub



Organic growth

Horizontal growth

The organic growth for the year 2021 is expected mainly in the Digital Trust, Euro design, IP Management, Energy and training business lines.

The AF Automatica area is expected to experience a significant increase in the number of customers attributed to each portfolio, as well as the maximization of new opportunities related to new regional and national facilitating instruments

Positioning

The company holds a position of absolute leadership as regards to the AF Automatica tools and is positioned at a higher quality level than its competitors.

New proposals in the field of green/sustainability and innovation positioning will contribute to a further consolidation.

Cross-Selling

Further impulse will be given to the areas of collaboration with the other companies of the group and, in particular, with Co.Mark as well as with the companies of the "Credit Information & Management" Busines Unit, Innolva and ReValuta, with which a joint business proposal regarding Ecobonus 110% has been launched.



Innovation & Marketing Services: Warrant's external growth strategy



Development of indirect channels

Through partnership agreements with financial and institutional players

Digital Transformation & Innovation

M&A transactions or industrial partnerships in Italy and abroad in the field of digital transformation with specific focus on the manufacturing industry

Internationalization

Through the strengthening of our presence on the French and Spanish markets









In a market characterized by a push towards exports and an acceleration towards digital services, the IMS BU, through the Co.Mark Group, accelerates towards an integrated offer

Market dynamics

Export Advisory

- <u>Sustained demand</u> also due to the expectation of stagnant domestic demand
- <u>Fragmented offer</u> on small local players characterized by low level of innovation

Digital Marketing

- Strongly increasing demand also due to the pandemic effects
- Market offer usually not focues on productive SMEs (focus Comark and Corporate Tinexta)

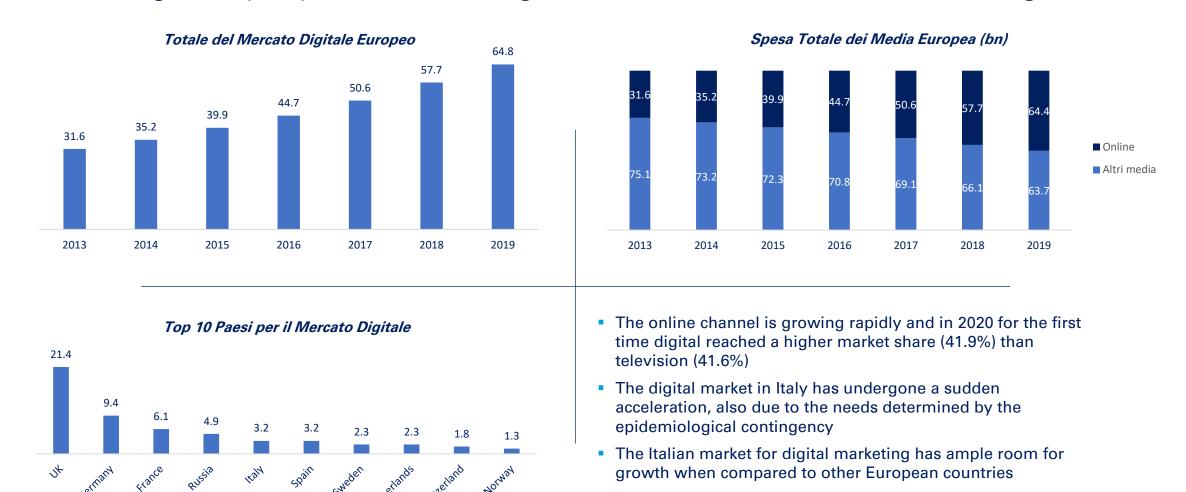
Co.Mark approach **Integrated offer** in order to accompany SMEs in the integrated development of the marketing and commercial value chain T emporary **E** xport **SME** Export S pecialist Export Marketing Market Study P lan MARKETING T emporary Communication & Marketing Marketing S specialist **Export e Digital** A cademy training



IMS: Digital Marketing market



The Digital Marketing market is growing rapidly in both relative and absolute terms. In a year of a deep crisis for the whole advertising market (2020), the online advertising exceeds in absolute value the television advertising.

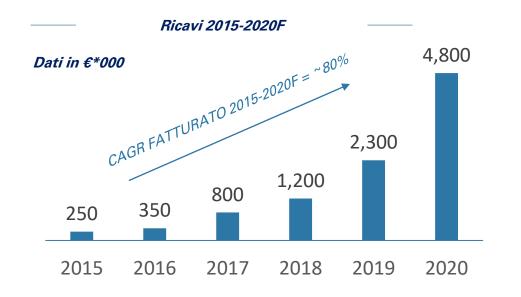


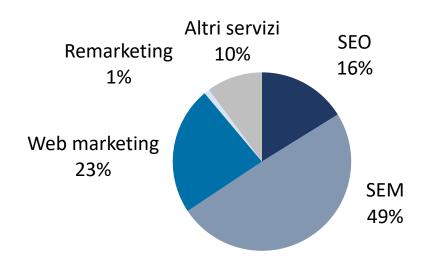


IMS: Queryo



- Queryo completes and reinforces the mission of the Business Unit Innovation & Marketing Service in the role of growth enabler for client companies, expanding the offer with Digital Data Driven services.
- Queryo is a Digital Agency that offers design and management services for Digital ADV campaigns, SEM SEA and SEO, Social Media Marketing, E-Commerce strategy and operations, Remarketing and advanced Web Analytics, with a distinctly Data Driven and performance-oriented vision.
- Founded in 2014, the company consists of a team of about 30 resources.
- Revenues increasing significantly since its foundation (+80% CAGR)



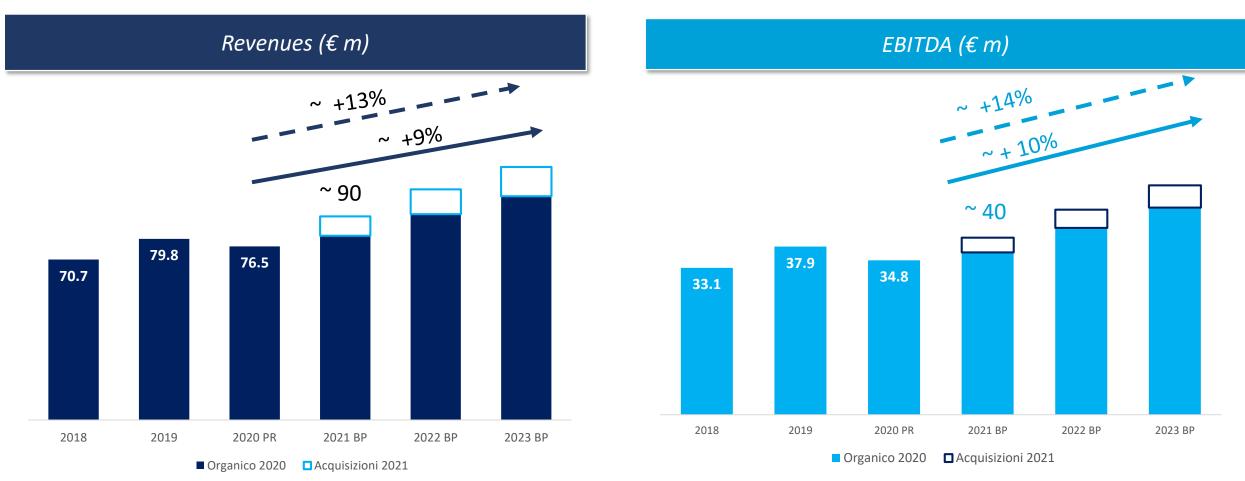




Innovation & Marketing Services: Business Plan 2021 – 2023; Organic growth and 2021 perimeter



The Three-Year Plan on an organic basis (i.e. constant perimeter) forecasts revenue growth of approximately 9% and EBITDA growth of c. 10%. Including recent acquisitions, revenues will grow by around 13% and EBITDA will grow by c. 14%.



^{*} The 2021 - 2023 Plan is based on various assumptions, expectations, projections and forward-looking data of Management relating to future events and are subject to multiple uncertainties and other factors beyond the control of Tinexta Group. There are a number of factors that may cause results and trends to differ materially from those expressed or implied in the forward-looking information and, accordingly, such information is not a reliable guarantee of future performance.

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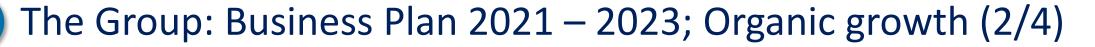
The Group: Guidelines (1/4)



- ✓ Continue the gradual expansion of the range of innovative products and services in all Business areas
- ✓ Proceed with a compound growth rate of "High Single Digit" revenues in the different Business areas
- ✓ Continue to improve operating efficiency by increasing the EBITDA margin % of the group
- ✓ Continue with the focus on Operating Cash generation aimed at continuous deleveraging that enables further investments to enlarge the perimeter









The Three-Year Plan, on an organic basis, forecasts revenue growth of around 6% and EBITDA growth of around 10%.



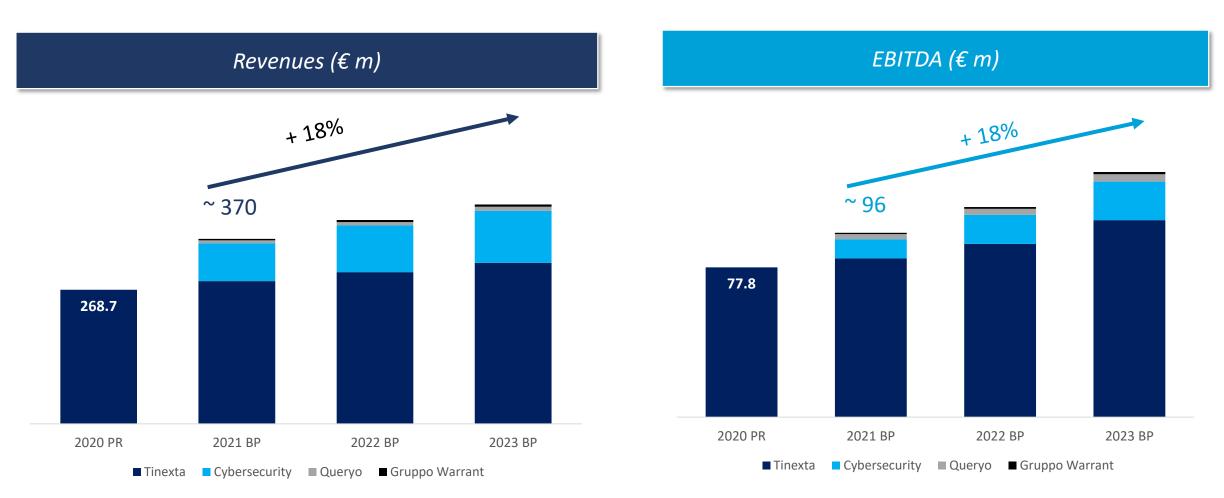
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The Group: Business Plan 2021 – 2023; Organic growth + Acquisitions (3/4)



Accelerated growth in Revenues and EBIDTA with the contribution of recent acquisitions



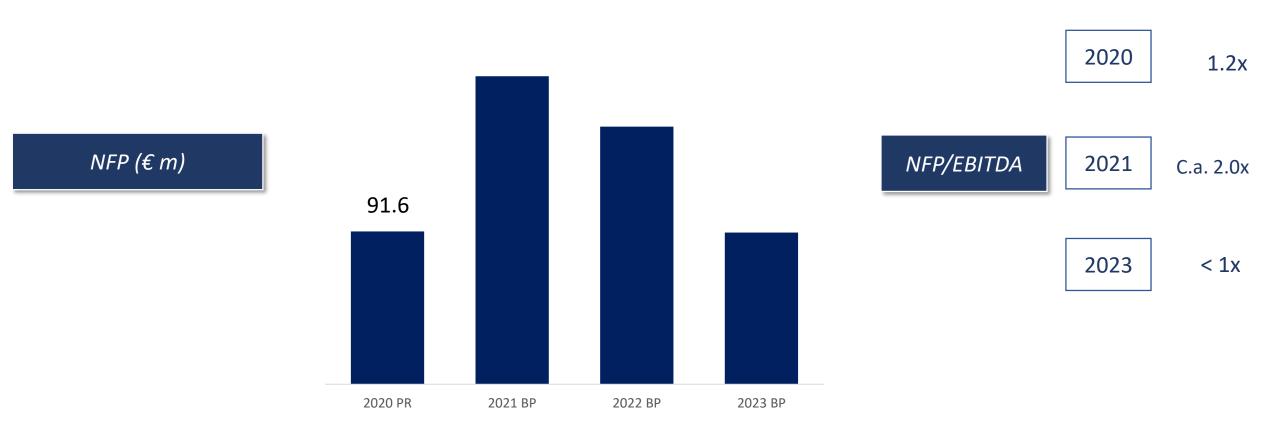
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The Group: Business Plan 2021 – 2023; Organic growth (4/4)



The Three-Year Plan based on the new perimeter provides for a significant reduction in net debt and a gradual reduction in the NFP/Ebitda ratio at the end of the plan, which is expected to be lower than 1



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The Group: M&A guidelines (1/2)



The Tinexta Group intends to allocate a significant part of the cash generated during the period of the Business Plan to new acquisitions, maintaining a conservative policy of financial leverage and supporting medium-long term development.

Primary objectives:

- Completamento dell'offerta di prodotti e servizi sui mercati di riferimento in Italia
- **Growth abroad** with the aim of expanding the **international revenue** component in the long term
- **Extension** of the range of products and services in highly innovative areas
- Completion of the products and services range on the reference markets in Italy

Successful track record:

Approximately 25 M&A transactions sicne 2013, with a total expenditure of c. € 300 m



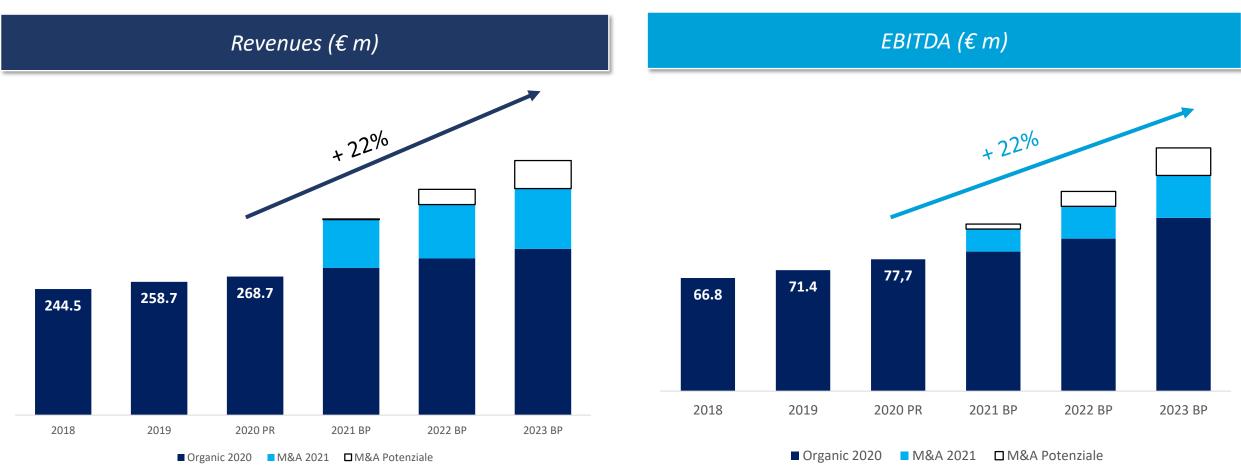




The Group: Business Plan 2021 – 2023; Including M&A potential (2/2)



The significant deleveraging envisaged over the period of the business plan, combined with leverage between 2.5x and 2.0x, provides investment opportunities for changes in the perimeter of around 200 million euros.



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In a complex macroeconomic context, continuous path of growth and improved profitability by further reducing net debt



The 2021 - 2023 Business plan features a sustained revenue growth rate, further growth in profitability and significant deleverage capability

In this context, the Group has the possibility to further pursue the process of growth through external lines





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