

Group 9M 2023 Results Presentation



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This presentation includes both accounting data (based on financial accounts) and internal management data (which are also based on estimates).

Mr. Gianpietro Val, as the manager responsible for preparing the Bank's accounts, hereby states pursuant to Article 154-bis, paragraph 2 of the Financial Consolidated Act that the accounting data contained in this presentation correspond to the documentary evidence, corporate books and accounting records.



Methodological Notes



- The balance sheet and income statement layouts contained in this news release have been reclassified along management criteria in order to provide an indication on the Group's overall performance based on more easily understandable aggregate operating and financial data. These layouts have been prepared based on the financial statement layouts indicated in the Bank of Italy's Circular no. 262/2005 and following updates.
- Starting from 1 July 2022 Banco BPM Vita & Banco BPM Assicurazioni, previously held at 19%, have been consolidated 100% line-by-line. As a consequence:
 - with regard to the balance sheet scheme, starting from 30/09/2022, the items relating to the portfolios of financial assets and liabilities held by these insurance companies were introduced. The previous periods remained unchanged;
 - with regard to the P&L scheme, starting in the third quarter of 2022, the new item 'Net income from insurance business' was introduced, which includes all income components (interest, dividends, realised gains/losses, valuation gains/losses) relating to the financial assets and liabilities portfolio of these insurance companies and the items attributable to the revenues and costs characteristic of the insurance business. It should also be noted that the placement commissions paid by these consolidated insurance companies to Banco BPM's distribution network are shown under the item "Net commissions" for commissions received by the distribution network and under the item "Result from insurance business" for those paid by the companies; the contribution of the above items, as well as that of the other income statement items relating to these wholly-owned companies, is included, line-by-line, in the consolidated income statement starting from the third quarter of 2022. On the other hand, the total net contribution of these companies in the preceding quarters of 2022, when the companies were 19% owned, is shown in the item "Income (loss) from investments in associates carried at equity", for the previous relative stake held;
 - finally, it should be noted that, as of January 1, 2023, IFRS 17 "Insurance Contracts," which introduces new valuation criteria and new accounting rules for insurance products, came into effect, replacing IFRS 4, as illustrated in the methodological notes of the results as of 30/09/2023 press release published on 7 November 2023. In light of this, it should be noted that the balance sheet as at 31/12/2022 and that the quarterly income statements for 2022 shown in this presentation have been restated by retrospective application of IFRS 17.
- Under the agreements between Banco BPM and Crédit Agricole Assurances S.A. entered in December 2022 covering, among others, the disposal of the 65% controlling stake in Banco BPM Assicurazione as of 31 December 2022 the assets and liabilities of the above insurance company are not shown on a "line-by-line" basis, whereas they are aggregated in the reclassified balance sheet line items "Non-current assets held for sale and discontinued operations" and "Liabilities associated with assets held for sale", in accordance with IFRS 5. Conversely, in the income statement the associate's contribution is shown on a "line-by-line" basis, as the disposal of the company under examination does not fall within the "discontinued operations" criteria provided under IFRS 5.
- With reference to the binding agreement signed for the establishment of a strategic partnership aimed at developing a new Italian and independent reality in the digital payments sector, which provides for the contribution to the joint venture BCC Pay S.p.A. of Banco BPM's e-money activities and the equity investment in Tecmarket, it should be noted that for the purposes of preparing the situation as of June 30, 2023, the related assets and liabilities, subject to contribution, are reclassified in the specific balance sheet items "Non-current assets and groups of assets held for sale" and "Liabilities associated with assets held for sale," in line with IFRS 5.
- 2023 Group capital ratios included in this presentation are calculated including the interim profit, subject to ECB authorization, and deducting the amount of the dividend pay-out determined according to the current regulation (see the methodological note number 6 included in the 9M 2023 results press release published on 7 November 2023 for further details).



Agenda



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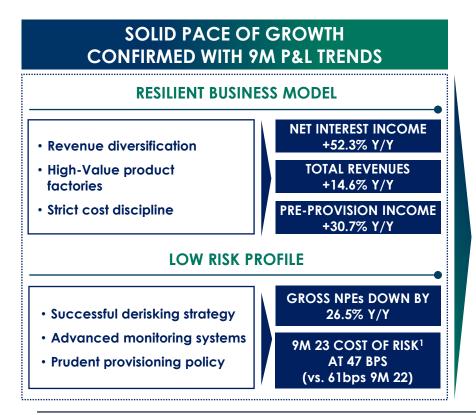


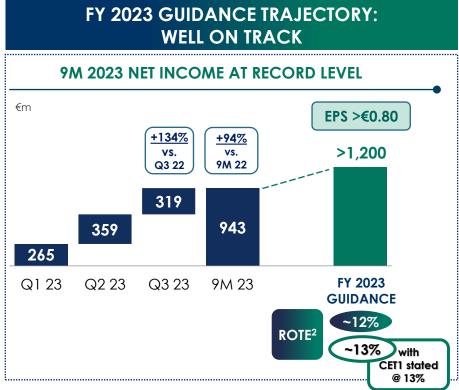


Executive Summary

9M OF STRONG AND SUSTAINABLE PROFITABILITY





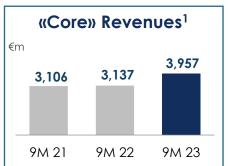


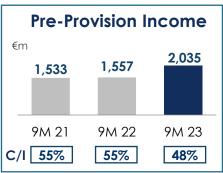


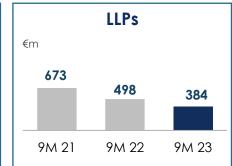
EXCELLENT P&L PERFORMANCE & SOLID FUNDAMENTALS CONFIRMED INVESTMENT GRADE RATING ALSO BY S&P

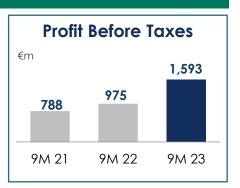


CONFIRMING A GROWING PROFITABILITY TRAJECTORY









STRENGTHENED BALANCE SHEET





 New Investment Grade ratings assigned by S&P: "A-3" / "BBB-" with

Positive Outlook

LCR 160% NSFR² 127% Strong capital base

• Danish Compromise application authorized by ECB³

CET 1 ratio⁴
14.9%

MDA buffer⁴
620 bps



Notes: 1. Includes: NII, Net fees, Income from insurance business and income from associates. 2. Managerial estimate. 3. Authorization received, to come into effect with the capital position as at 31/12/2023. 4. Pro-forma data as at 30/09/2023, including the impact of the Danish Compromise. Stated CET 1 ratio at 14.3% and stated MDA buffer at 559bps.

Ongoing progress in Digital Banking



MAIN DIGITAL-ENABLED ACHIEVEMENTS

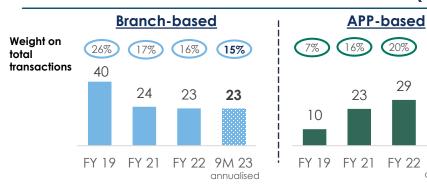
22%

32

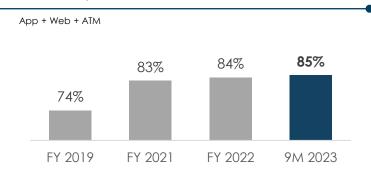
9M 23

annualised

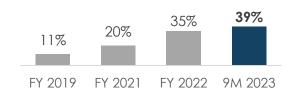
Branch and APP-based transactions (m)



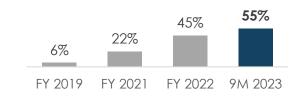
% Remote-based transaction



% Remote & Omnichannel Sales¹



% Commercial contacts in the Digital Branch²





Notes: 1. Remote Sales: Self or Remotely-assisted full digital Sales; Omnichannel Sales: significantly digital channels-contributed branch sales (e.g. on-line price quotation and product selection/request). 2. Outbound commercial calls / Total contacts (including inbound and outbound calls, e-mails, chats).

Sustainability: integration in all key areas



ENVIRONMENTAL & SOCIAL

BUSINESS

- NZBA joined in March 2023, with 5 priority sectors identified¹
- **59.3% Green new loans** to Corporate & Enterprises in 9M 23²
- ~€100m of new loans to Non-Profit sector in 9M 23

- €1.5bn green bonds issued in 9M 2023
- New Green Social & Sustainability Bonds Framework aligned with Taxonomy³ published on 7 Nov. 2023
- 27% share of ESG corporate bonds in the proprietary ptf. as at 30/09/23

PEOPLE & COMMUNITY

- Women in managerial positions: +31% since 2021
- 131.4K hours of ESG training for employees in 9M 23
- €5.3m (+€1m Y/Y) donations & contributions for «E» & «S» projects in 9M 23 (o/w: €3.4m through our Foundations)
- 7.4K hours of corporate community services
- 3.8K hours of ESG awareness training for SMEs and of financial education in 9M 23

GOVERNANCE

ORGANISATION & POLICIES

- Sustainability Committee at Board level established in April 2023, following the renewal of the Board
- Published Guidelines on respecting and safeguarding human rights

STRATEGY

New ESG Action Plan to be fully integrated in the upcoming Strategic Plan

 ESG internal workgroups rationalized in 4 interlinked areas (Risk Mgmt., Credit, Finance & WM and Disclosure), with strong focus on the new incoming Corporate Sustainability Reporting Directive

RECOGNITION OF OUR EFFORTS



Upgraded to A from BBB



ESG Risk Rating improved to 15.7 (Low-Risk) from 22.4 (Medium-Risk)



EE confirmed, with Outlook improved to Positive



Note: 1. Oil & Gas, Power generation, Cement, Automotive and Coal. 2. New lending to Corporate and Enterprises belonging to green/low transition risk sectors and green lending products to Corporate and Enterprise segments (excluding small business & institutional segments). 3. Eligible categories Taxonomy aligned are: Energy, Construction and Real Estate activities and Manufacture of basic chemical

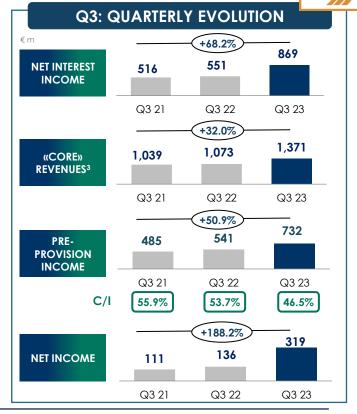


Key Highlights

2

9M 2023: Strong profitability drivers, with Net Income almost doubled Y/Y

P&L	HIGHLIG	P&L HIGHLIGHTS							
€m	Q2 23	Q3 23	Chg. Q/Q	9M 22	9M 23	Chg. Y/Y			
Net interest income	810	869	7.3%	1,590	2,422	52.3%			
Net fees and commissions	470	460	-2.0%	1,440	1,408	-2.2%			
Income from associates	24	34		98	95				
Income from insurance (BBPM Vita & Assicurazioni)	15	8		9	33				
«Core» Revenues	1,319	1,371	4.0%	3,137	3,957	26.2%			
Net financial result	-8	-23		252	-65				
o/w Cost of certificates	-64	-76		-38	-188				
o/w Other NFR	55	53		290	123				
Other net operating income	17	19		52	53				
Total revenues	1,327	1,367	3.0%	3,441	3,945	14.6%			
Operating costs	-635	-635		-1,884	-1,910				
o/w Banking business costs	-629	-632	0.5%	-1,882	-1,898	0.8%			
Pre-Provision income	692	732	5.8%	1,557	2,035	30.7%			
Loan loss provisions	-121	-125	2.9%	-498	-384	-22.9%			
Other ¹	-30	-30		-84	-58				
Profit from continuing operations (pre-tax)	541	578	6.7%	975	1,593	63.3%			
Taxes	-170	-183		-321	-500				
Net profit from continuing operations	372	395	6.1%	654	1,093	67.1%			
Systemic charges and other ²	-13	-76		-167	-150				
Net income	359	319	-11.2%	487	943	93.6%			
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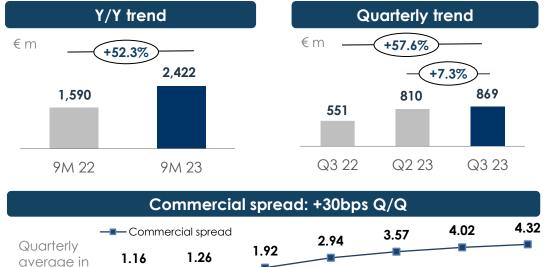
Notes: 1. Includes: Net adj. on other financial assets, Net provisions for risks & charges, Profit (loss) on the disposal of equity, Profit (loss) on FV measurement of tangible assets and other elements (pre-tax). 2. Other includes: PPA and other elements (after tax). 3. Includes: NII, Net fees, Income from insurance business and income from associates.

EMARKET SDIR

CERTIFIED

NII: another quarter of growth





1.59

Q3 22

+0.44

0.33

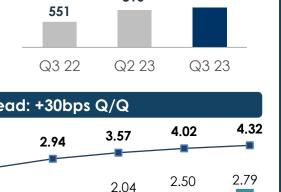
1.53 1.41 1.53

Q1 23

+2.64

Q4 22

+1.76



1.52

Q2 23

+3.39

1.53

Q3 23

+3.82

FY 2023 NII Guidance: ~€3.25bn

NII sensitivity

- **CURRENT INTEREST RATE SCENARIO:**
 - "Observed" deposit beta: ~33%
 - 12M Sensitivity (+100bps): ~€300m
- **POTENTIAL NEW SCENARIO:**
 - In case of an inversion of the rate trend, wide room to limit NII **sensitivity** by expanding the size of the «replicating portfolio»



Euribor 3M Avg.

Asset spread

■ Liability spread

1.75

-0.59 Q1 22

-0.54

1.69

-0.43

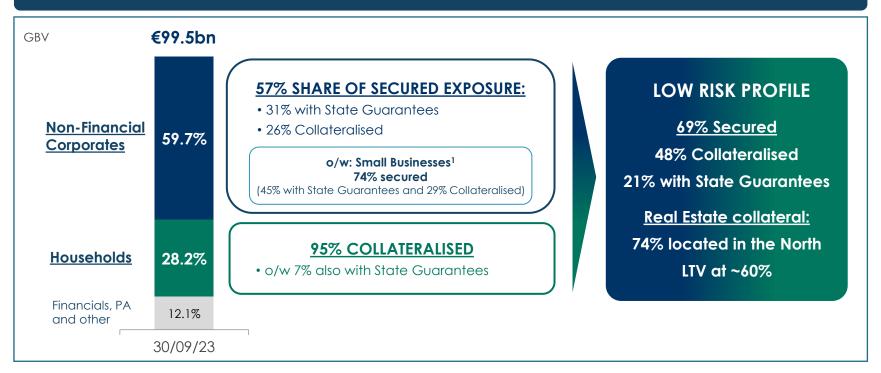
Q2 22

-0.37

Solid franchise value: low risk loan portfolio, highly secured, well positioned



ANALYSIS OF "CORE" PERFORMING CUSTOMER LOANS





Gross performing customer loans data excluding GACS, Senior Notes, REPOs and Leasing; corresponding to a net exposure of \$99.1bn as at 30/09/2023.

Managerial Analysis.

Solid franchise value: total customer funding up by €6.1bn YTD



Analysis of total customer funding¹



- Capital-protected Certificates
- AUC
- AUM
- ■"Core" Direct (C/A & Deposits)

corporate.

POSITIVE FLOWS IN Q3²

RESILIENT VOLUMES

Volume effect
(AUM & AUC net flows +
△ stock of Deposits & Certificates)

+ €1.1bn

Market effect
 (AUM & AUC)

- €1.7bn

HIGH-VALUE & HEALTHY DEPOSIT BASE

- Huge retail base
- Guaranteed deposits >€57bn³: 81% of Household deposits are guaranteed by the Guarantee Scheme (63% incl. SME & Corporates)
- Average retail (Households & SME retail) deposit size: ~€20K

SIGHT DEPOSITS AS AT 30/09/2023²



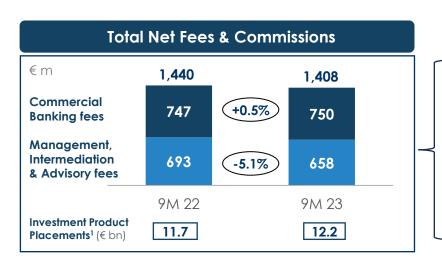
Retail & SME deposits⁴ >80%

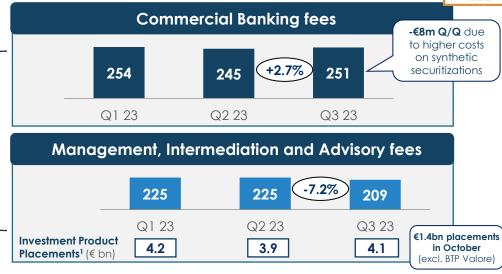


2. Managerial data. 3. Deposits < 100K covered by FITD. 4. Households, SME retail and SME

Net Fees at €1,408m in 9M 2023, supported by Commercial Banking







Commercial Banking fees:

• €750m in 9M 23, +0.5% Y/Y, notwithstanding higher costs on synthetic securitizations (-€25m Y/Y) and the cancellation of fees on excess liquidity on current accounts (~-€30m Y/Y), more than offset by the remaining components, with a strong contribution from cash management & payment services (+€41m Y/Y, +30% Y/Y)

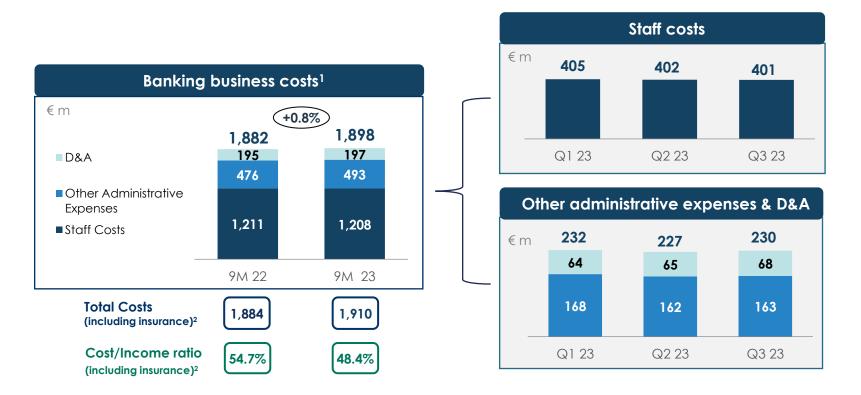
Management, Intermediation and Advisory fees:

• €658m in 9M 23, -5.1% Y/Y mainly due to lower fees from Funds & Sicav (-€56m), partially compensated by higher fees from certificates (+€20m) and AUC products (+€13m)



Strict cost control: Cost/Income down at 48.4% in 9M 23 (54.7% in 9M 22)



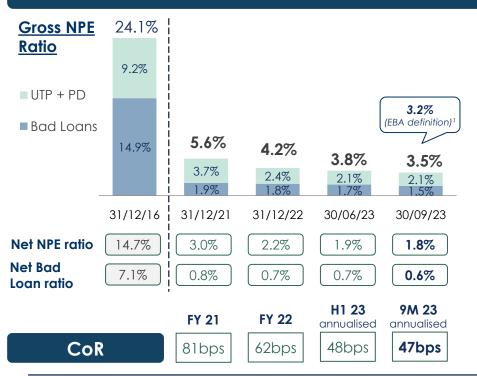


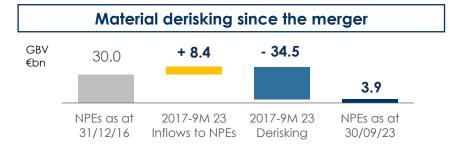


Asset quality turnaround: NPEs and Cost of Risk at record low



NPE EVOLUTION: -€26.1BN VS. PRE-MERGER LEVEL, THANKS TO TOTAL DERISKING OF €34.5BN





- NPEs: stock and ratios well below the original Strategic Plan targets for YE 2024 indicated below:
 - Gross NPE ~€6bn
 - Gross NPE ratio 4.8% (~2.5% net)
- NPE disposal target increased to ≥€900m (from >€700m), with CoR already frontloaded



o/w: >€500m disposals already executed in 9M 2023 (>€300m in Q3)



2016 data based on IAS 39 accounting standards.

2016 Gross NPE ratio includes the restatement for managerial purposes of a portion of write-offs (in coherence with the restatement done in 2017).

Prudent provisioning policy with strong NPE coverage and improving migration rates



Steadily

<1% since

9M 2021

9M 23

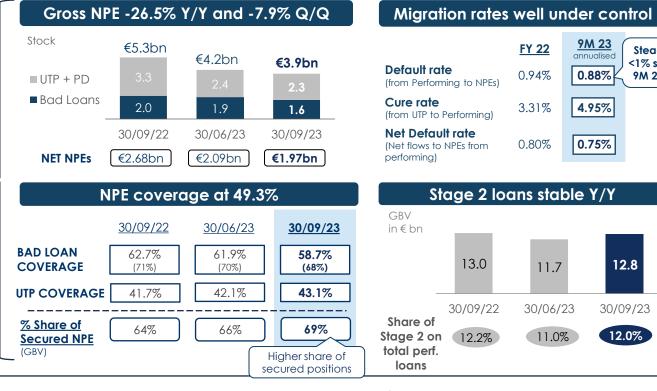
annualised

0.88%

4.95%

0.75%







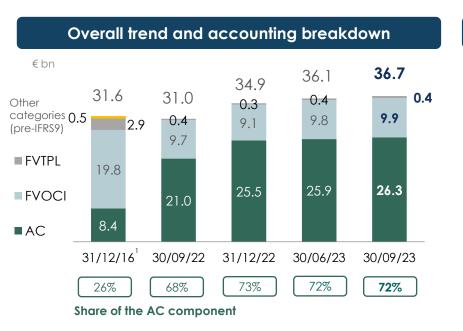
12.8

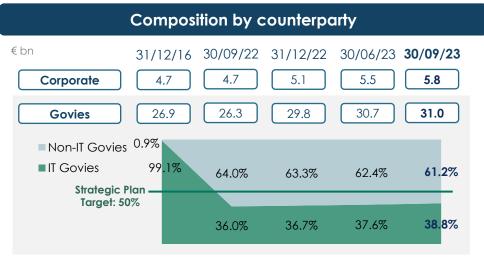
30/09/23

12.0%

Optimization and diversification of Debt securities portfolio







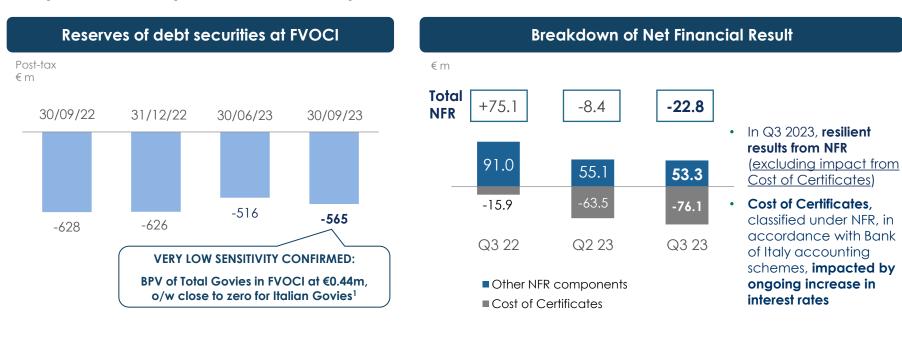
- IT govies on total govies down to 38.8% from 99.1% at YE 2016
- Share of IT govies at FVOCI down to 20.8% from 64% at YE 2016



Reserves of debt securities at FVOCI and Net Financial Result



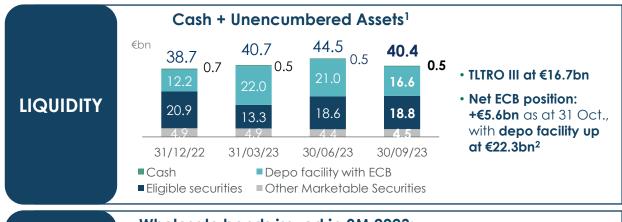
Very low sensitivity of debt securities portfolio at FVOCI confirmed





Sound liquidity & funding position, with ratios well above minimum requirem and plan targets







30/09/23

2021-24 Plan target

160%

>140%

HQLA at ~€30bn³ as at 30/09/23
 (-€3.9bn in 9M), absorbing
 TLTRO III reduction of €10bn



- Wholesale bonds issued in 9M 2023 already above the total amount issued in FY 2022
- New Investment Grade ratings assigned by S&P: "A-3" / "BBB-" with Positive Outlook⁵

NSFR

30/09/236

2021-24 Plan target

127%



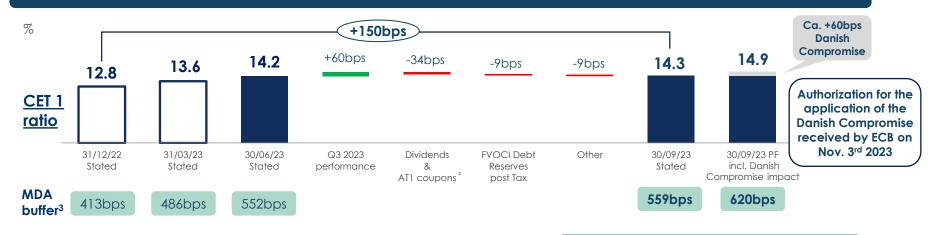


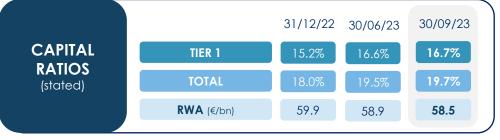
Notes: 1. Include assets received as collateral and is net of accrued interests. Managerial data, net of haircut 2. Excludes the minimum reserve requirements. 3. Weighted amount. 4. Issued under the Green, Social and Sustainability Bonds Framework. 5. Short- and long-term Issuer Credit Ratings. 6. Managerial estimate.

Danish Compromise application authorized: CET 1 ratio PF at 14.9%



STRONG ORGANIC CAPITAL GENERATION: +150BPS IN 9M 2023¹





WINDFALL TAX:

The Board resolved to submit to the next AGM a proposal to set up a dedicated undistributable reserve (€378m)⁴, fully included in CET1 capital





Final Remarks

3

SOLID TRACK RECORD & GROWING SHAREHOLDER VALUE CREATION: READY FOR THE NEW STRATEGIC PLAN



		<u>9M 23</u>	GUIDANCE TRAJECTORY	
	Net Income	€943m (+94% Y/Y)	EPS >0.8 € FY 2023G ¹ EPS ~0.9€ FY 2024G ²	> +75% vs 2022 +12.5% vs 2023G
Excellent P&L performance	Net Interest Income	€2,422m (+52% Y/Y)	~€3.25bn FY 2023G	
& Strengthened		<u>9M 23</u>	FY 2024 PLAN TARGETS	
Balance Sheet	Pre-Provision Income	€2,035m	>€2.1bn	
	CoR (annualized)	47bps	48bps	
	Cost / Income ratio	48%	~53%	OVERDELIVERY VS. PLAN
	Gross NPE ratio	3.5%	4.8%	
	■ CET1 ratio	14.9%3	~14.4%	

Further upside potential

- Resilient NII: "higher for longer" rate scenario, tailwinds from recent investment grade rating action
- Improved diversification of core revenues, with full deployment of bancassurance and payments businesses
- Strict cost discipline
- Low risk profile benefitting from enhanced loan portfolio quality, proactive credit management and material derisking

RAISING OUR AMBITIONS FOR:

- PROFITABILITY
- SHAREHOLDER REMUNERATION

NEW STRATEGIC PLAN TO BE PRESENTED ON DECEMBER 12TH





9M 2023 Performance Details

4

P&L: 9M 2023 comparison

			Char V/V
Reclassified income statement (€m)	9M 22	9M 23	Chg. Y/Y
Net interest income	1,590.5	2,421.6	52.3%
Income (loss) from invest, in associates carried at equity	97.6	94.7	-3.0%
Net interest, dividend and similar income	1,688.1	2,516.3	49.1%
Net fee and commission income	1,440.1	1,408.2	-2.2%
Other net operating income	52.1	52.6	0.9%
Net financial result	251.9	-65.3	n.m
Income from insurance business	8.6	32.7	n.m.
Other operating income	1,752.7	1,428.2	-18.5%
Total income	3,440.7	3,944.6	14.6%
Personnel expenses	-1,210.5	-1,210.4	0.0%
Other administrative expenses	-477.8	-501.9	5.0%
Amortization and depreciation	-195.2	-197.7	1.3%
Operating costs	-1,883.5	-1,910.0	1.4%
Profit (loss) from operations	1,557.2	2,034.5	30.7%
Net adjustments on loans to customers	-497.6	-383.6	-22.9%
Profit (loss) on FV measurement of tangible assets	-48.4	-44.1	-8.7%
Net adjustments on other financial assets	-8.6	0.1	n.m
Net provisions for risks and charges	-29.0	-13.8	-52.2%
Profit (loss) on the disposal of equity and other invest.	1.7	0.1	-95.7%
Income (loss) before tax from continuing operations	975.5	1,593.2	63.3%
Tax on income from continuing operations	-321.4	-500.1	55.6%
Income (loss) after tax from continuing operations	654.0	1,093.1	67.1%
Systemic charges after tax	-151.8	-127.3	-16.2%
Realignment of fiscal values to accounting values	0.0	0.0	n.m.
Goodwill impairment	-8.1	0.0	n.m.
Income (loss) attributable to minority interests	0.2	0.4	n.m.
Purchase Price Allocation after tax	-32.1	-21.5	-33.1%
Fair value on own liabilities after Taxes	25.3	-1.4	n.m
Net income (loss) for the period	487.4	943.4	93.6%



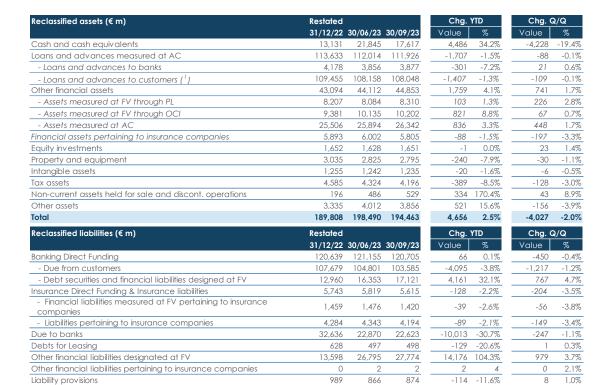


P&L: Quarterly results

									SDIR
Reclassified income statement (€m)	Q1 22	Q2 22	Q3 22	Q4 22	Q1 23	Q2 23	Q3 23	Chg. Q/Q	Chg.
Net interest income	511.5	527.6	551.3	724.0	743.0	809.9	868.7	58.7	7.:
Income (loss) from invest, in associates carried at equity	42.4	15.7	39.5	38.4	36.3	24.3	34.1	9.8	40.5%
Net interest, dividend and similar income	554.0	543.3	590.8	762.3	779.3	834.2	902.8	68.6	8.2%
Net fee and commission income	480.1	486.8	473.2	447.3	478.7	469.5	460.0	-9.5	-2.0%
Other net operating income	16.7	15.0	20.4	19.5	16.9	16.5	19.1	2.6	16.0%
Net financial result	127.9	48.9	75.1	-9.0	-34.1	-8.4	-22.8	-14.4	n.m.
Income from insurance business			8.6	13.1	9.6	15.0	8.2	-6.8	-45.5%
Other operating income	624.7	550.7	577.3	470.9	471.0	492.7	464.5	-28.1	-5.7%
Total income	1,178.7	1,094.0	1,168.1	1,233.2	1,250.3	1,326.9	1,367.3	40.5	3.0%
Personnel expenses	-407.9	-405.3	-397.3	-391.9	-405.4	-402.9	-402.2	0.7	-0.2%
Other administrative expenses	-155.6	-162.7	-159.6	-170.4	-170.2	-166.6	-165.1	1.6	-0.9%
Amortization and depreciation	-61.2	-64.1	-69.9	-84.6	-64.5	-65.2	-68.1	-2.9	4.4%
Operating costs	-624.7	-632.1	-626.8	-646.9	-640.1	-634.7	-635.3	-0.6	0.1%
Profit (loss) from operations	554.0	461.9	541.3	586.3	610.3	692.2	732.1	39.9	5.8%
Net adjustments on loans to customers	-151.1	-152.6	-193.9	-184.7	-137.5	-121.3	-124.8	-3.6	2.9%
Profit (loss) on FV measurement of tangible assets	-1.2	-39.6	-7.5	-60.0	-1.9	-30.5	-11.8	18.7	-61.4%
Net adjustments on other financial assets	-3.2	-2.3	-3.0	-0.5	0.7	0.5	-1.0	-1.5	n.m
Net provisions for risks and charges	-8.1	-4.6	-16.3	-28.2	2.5	0.9	-17.2	-18.0	n.m
Profit (loss) on the disposal of equity and other invest.	1.5	-0.1	0.3	0.5	0.2	-0.4	0.3	0.7	n.m
Income (loss) before tax from continuing operations	391.9	262.8	320.9	313.4	474.2	541.4	577.6	36.1	6.7%
Tax on income from continuing operations	-138.4	-92.6	-90.4	-85.6	-147.4	-169.7	-183.0	-13.3	7.8%
Income (loss) after tax from continuing operations	253.4	170.2	230.4	227.8	326.8	371.8	394.6	22.8	6.1%
Systemic charges after tax	-74.6	0.0	-77.3	0.0	-57.3	-0.4	-69.6	-69.3	n.m.
Goodwill impairment	0.0	-8.1	0.0	0.0	0.0	0.0	0.0	0.0	
Income (loss) attributable to minority interests	0.0	0.1	0.0	0.6	0.0	0.4	0.1	-0.3	-74.0%
Purchase Price Allocation after tax	-8.5	-7.2	-16.5	-10.2	-7.4	-6.8	-7.3	-0.4	6.3%
Fair value on own liabilities after Taxes	0.2	25.5	-0.3	-20.5	3.3	-5.8	1.2	7.0	n.m
Net income (loss) for the period	170.6	180.4	136.4	197.6	265.3	359.1	319.0	-40.1	-11.2%



Balance Sheet



268

26

2,266

13,016

319

245

6,534

13,388

189.808 198.490 194.463

0

294

244

2,218

13,617

9.6%

-2.1%

4.6%

2.5%

218 844.0%

-48

601

4.656

0 -60.3%



Data as at 31/12/2022 have been restated as a result of the retrospective application of IFRS 17 accounting standard by the Group-owned Insurance Subsidiaries, as well as IFRS 9 BANCO BPM for the Group's insurance affiliates. See Methodological Notes.

Note: 1. The item "Customer Loans" includes the Senior notes of GACS transactions

Liabilities associated with assets held for sale

Tax liabilities

Other liabilities

Total

Minority interests

Shareholders' equity



-26 -8.0%

229

-2 -0.7%

-4,316 -66.1%

-4.027 -2.0%

0 -25.3%

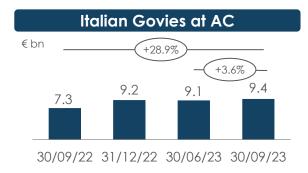
1.7%

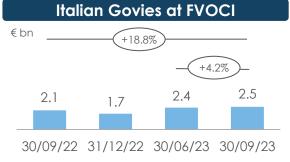
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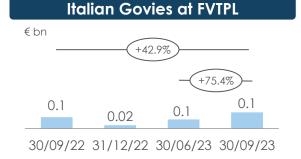
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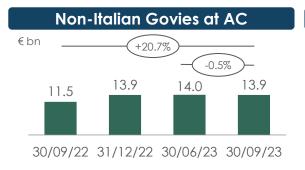
Focus on Govies portfolio

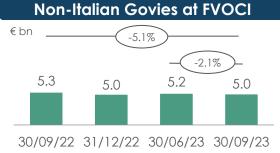














Non-Italian Govies at FVTPL



Direct funding from the Banking business





	30/09/22	31/12/22	30/06/23	30/09/23	% chg. Y/Y	% chg. YTD	% chg. Q/Q
C/A & Sight deposits	102.8	103.4	100.9	100.1	-2.5%	-3.2%	-0.8%
Time deposits	0.5	0.3	0.4	0.3	-37.6%	17.8%	-21.5%
Bonds	12.9	12.9	16.3	17.1	32.3%	32.2%	4.7%
Other	2.7	2.5	2.0	2.0	-25.1%	-20.2%	-0.9%
Capital-protected Certificates	3.8	4.3	5.0	4.9	29.2%	14.5%	-1.9%
Direct Funding (excl. Repos)	122.7	123.4	124.7	124.5	1.5%	0.8%	-0.2%



Successful issuance activity and well diversified liability profile

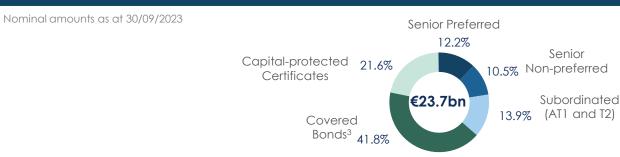


Wholesale bonds issued since 2022 at €5.75bn, with a well diversified seniority



- Wholesale bonds issued for a total of €3.0bn in 9M 2023 (o/w: 50% (green»)
- In rolling out its funding plan, Banco BPM will consider not only regulatory MREL requirements but also rating agency thresholds

Bonds & Certificates outstanding

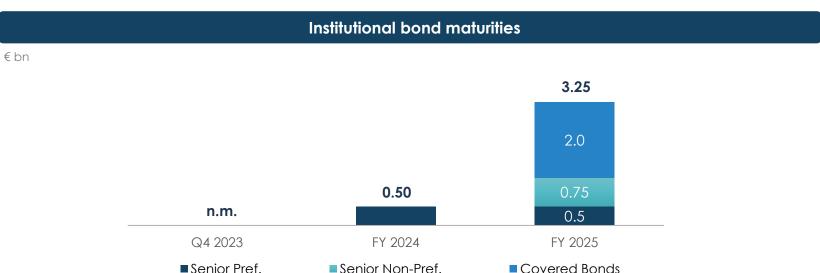




Managerial data.

Bond maturities: limited and manageable amounts



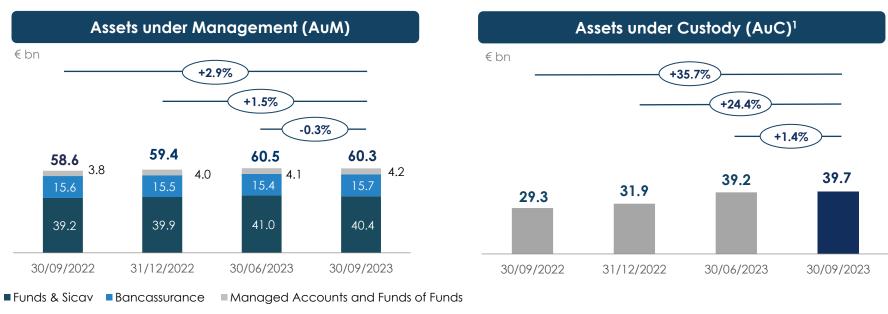


Following the reimbursement in 9M 2023 of institutional bonds for a total of €1.9bn (of which: €1.4bn Covered Bonds and €0.5bn Senior Preferred), the Group faces rather limited and manageable amounts of bond maturities in the future



Indirect customer funding up at €100bn: +13.8%Y/Y





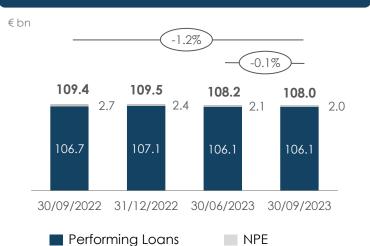
- Total Indirect Customer Funding up at €100.0bn, from €99.6bn as at 30/06/2023, €91.3bn as at 31/12/2022 and €87.8bn as at 30/09/2022
- The increase in Q3 2023 is driven by Assets under Custody, thanks to positive volume effect



Net Customer Loans



Net Customer Loans



						Change	
Net Performing Customer Loans	30/09/22	31/12/22	30/06/23	30/09/23	In % Y/Y	In % YTD	In % Q/Q
Core customer loans	102.9	102.8	100.9	99.1	-3.7%	-3.6%	-1.8%
- Medium/Long-Term loans	80.6	80.4	79.3	78.6	-2.4%	-2.2%	-0.8%
- Current Accounts	8.9	8.4	8.6	7.6	-15.0%	-9.4%	-12.1%
- Cards & Personal Loans	1.0	1.0	0.8	0.7	-31.0%	-26.8%	-11.2%
- Other loans	12.3	13.0	12.2	12.1	-1.5%	-6.6%	0.0%
GACS Senior Notes	2.0	1.9	1.6	1.5	-26.4%	-22.9%	-7.1%
Repos	1.2	1.9	3.1	5.1	317.5%	169.6%	61.8%
Leasing	0.6	0.5	0.5	0.4	-24.7%	-18.2%	-6.3%
Total Net Performing Loans	106.7	107.1	106.1	106.1	-0.6%	-1.0%	0.0%



Analysis of Customer loan portfolio



Performing customer loan stock breakdown as at 30/09/2023

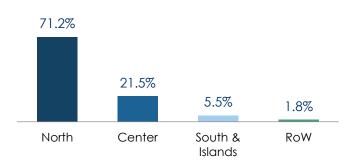
Managerial data, GBV

Breakdown by customer segments



Breakdown by geographic area

(excluding GACS Senior Notes)



9M 2023 NEW LENDING AT €14.6bn²:

- 95% concentrated in the best rating classes (Low-Mid categories)³
- 75% in Northern Italy



NPE migration dynamics







Asset Quality details

EMARKET SDIR CERTIFIED

Loans to Customers at AC¹

Gross exposures	30/09/2022	31/12/2022	30/06/2023	30/09/2023	Chg	. Y/Y	Chg	. YTD	Chg.	Q/Q
€/m and %				_	Value	%	Value	%	Value	%
Bad Loans	1,997	2,047	1,868	1,630	-367	-18.4%	-417	-20.4%	-238	-12.7%
UTP	3,218	2,639	2,280	2,169	-1,048	-32.6%	-470	-17.8%	-110	-4.8%
Past Due	78	82	77	91	13	16.6%	9	10.8%	14	17.9%
NPE	5,293	4,769	4,225	3,891	-1,402	-26.5%	-878	-18.4%	-335	-7.9%
Performing Loans	107,139	107,520	106,484	106,499	-640	-0.6%	-1,021	-1.0%	15	0.0%
TOTAL CUSTOMER LOANS	112,432	112,289	110,709	110,390	-2,042	-1.8%	-1,899	-1.7%	-319	-0.3%

Net exposures	30/09/2022	31/12/2022	30/06/2023	30/09/2023	Chg	. Y/Y	Chg	. YTD	Chg.	Q/Q
€/m and %					Value	%	Value	%	Value	%
Bad Loans	744	721	711	673	-71	-9.6%	-48	-6.6%	-38	-5.4%
UTP	1,876	1,575	1,321	1,235	-641	-34.2%	-340	-21.6%	-85	-6.5%
Past Due	56	60	56	64	8	14.1%	4	6.7%	8	14.6%
NPE	2,676	2,356	2,088	1,972	-704	-26.3%	-383	-16.3%	-116	-5.5%
Performing Loans	106,701	107,099	106,070	106,076	-625	-0.6%	-1,023	-1.0%	6	0.0%
TOTAL CUSTOMER LOANS	109,377	109,455	108,158	108,048	-1,329	-1.2%	-1,407	-1.3%	-109	-0.1%

Coverage ratios	30/09/2022	31/12/2022	30/06/2023	30/09/2023
Bad Loans	62.7%	64.8%	61.9%	58.7%
UTP	41.7%	40.3%	42.1%	43.1%
Past Due	28.1%	26.9%	27.6%	29.6%
NPE	49.4%	50.6%	50.6%	49.3%
Performing Loans	0.41%	0.39%	0.39%	0.40%
TOTAL CUSTOMER LOANS	2.7%	2.5%	2.3%	2.1%



Capital position in detail¹



FULLYLOADED CAPITAL POSITION (€/m and %)	30/09/2022	31/12/2022 Restated	31/03/2023	30/06/2023	30/09/2023		
CET 1 Capital	7,397 8.786	7,686 9.076	8,076 9,466	8,386 9,776	8,381 9,771		
T1 Capital Total Capital	10,576	10,800	7,400 11,192	9,776 11,484	11,510		
RWA	61,399	59,859	59,514	58,859	58,501		
CET 1 Ratio	12.05%	12.84%	13.57%	14.25%	14.33%		
AT1	2.26%	2.32%	2.34%	2.36%	2.38%		
T1 Ratio	14.31%	15.16%	15.91%	16.61%	16.70%		
Tier 2	2.92%	2.88%	2.90%	2.90%	2.97%		
Total Capital Ratio	17.23%	18.04%	18.81%	19.51%	19.68%		
Leverage ratio Fully Loaded as at 30/09/2023: 4.97%							

FULLY LOADED 31/12/2022 31/03/2023 **RWA COMPOSITION** 30/09/2022 30/06/2023 30/09/2023 Restated (€/bn) CREDIT & COUNTERPARTY 52.9 50.8 50.6 49.8 49.6 RISK of which: Standard 27.7 26.1 26.5 26.6 26.3 1.3 1.3 MARKETRISK 1.4 1.4 1.4 OPERATIONAL RISK 6.9 7.4 7.4 7.4 7.4 CVA 0.2 0.3 0.2 0.2 0.2 TOTAL 59.9 59.5 58.9 61.4 58.5



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