Preliminary FY 2024 Financial Results

FEBRUARY 28TH, 2025



Executive summary

- €10bn GBV from new business in 2024, above the €8bn annual target, 70% of 2025 target reached
- Revenues synergies already achieved with value-added services provided to Gardant's customers
- EBITDA ex NRI at €165m at the high-end of guidance. Target also achieved on doValue and Gardant stand-alone
- Leverage at 2.4x² better than the expected 2.6x thanks to higher cash flow generation
- Achieved target capital structure with redemption of 2026 notes and issuance of new 2030 notes



New Business¹ ~€10bn

Gardant Integration Ongoing

EBITDA ex NRIs **€165m**

Financial Leverage 2.4x

New 2030 bond €300m

All 2024 targets reached Solid cash flow, Gardant integration well started and strong capital structure drive growth beyond targets

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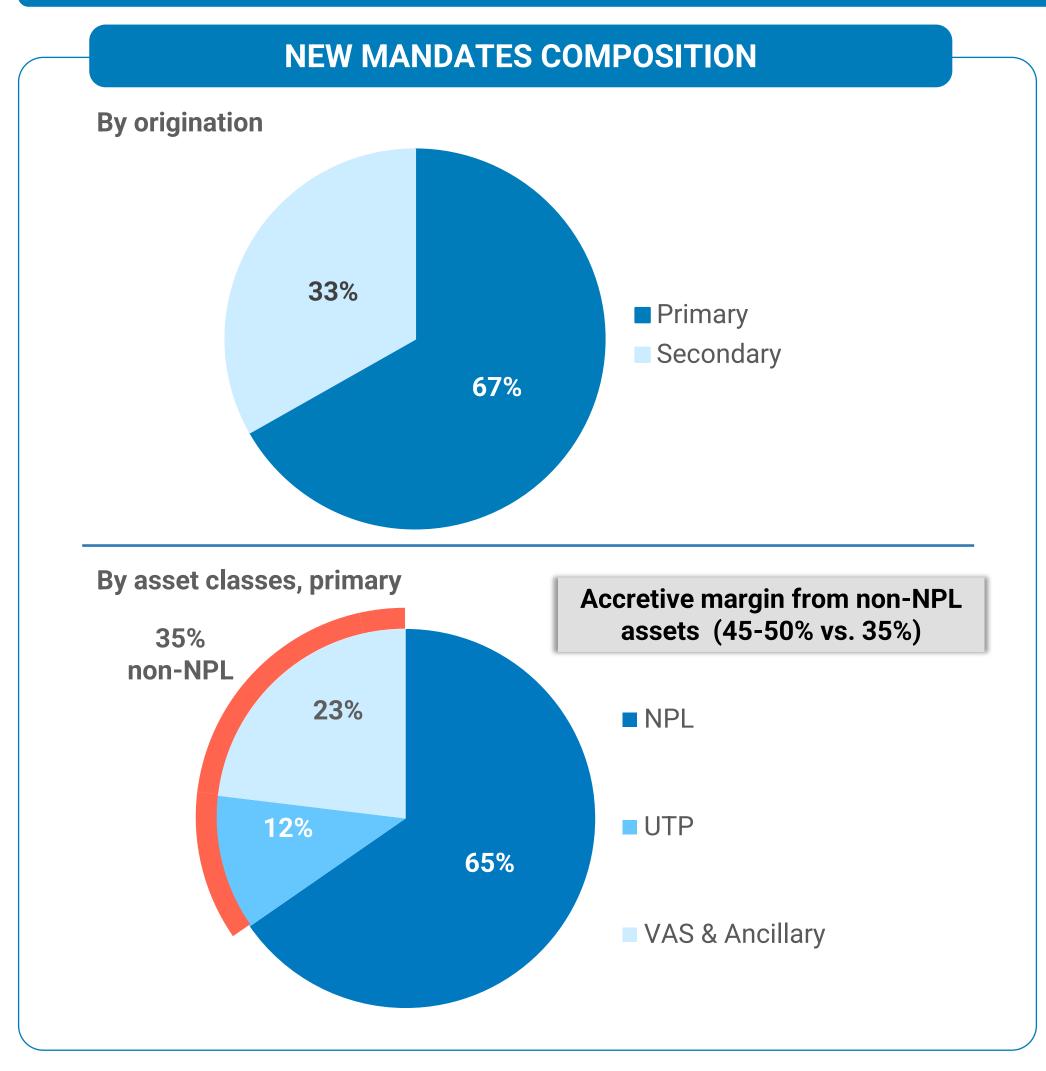




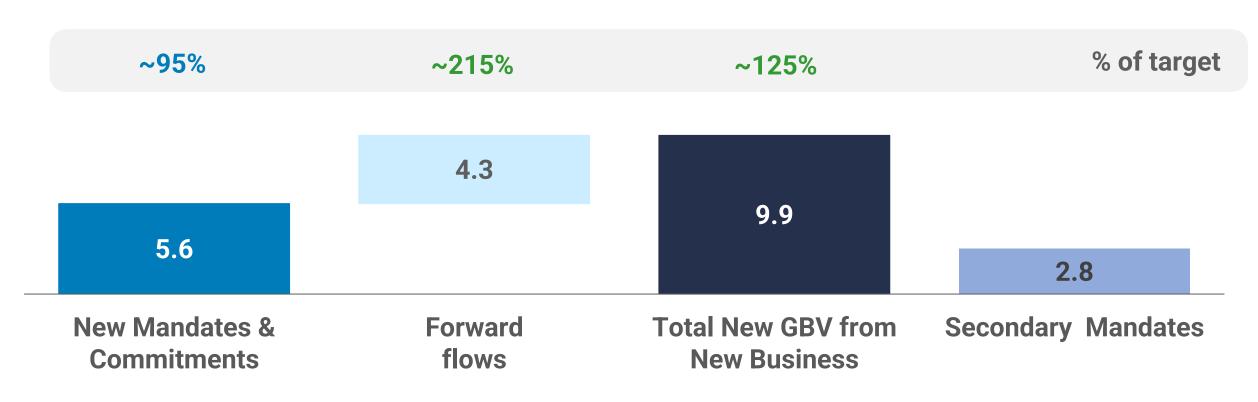


GBV from new business significantly above the €8bn target in 2024

GBV FROM NEW BUSINESS IN 2024







COMMENTS

Strong commercial momentum: new mandates at ~€10bn in 2024, exceeding the €8bn annual target

Forward Flows well above the €2bn annual target

Leading position in Greece: >70% market share on closed deals and 100% retention of servicing mandates in the secondary market for managed portfolios

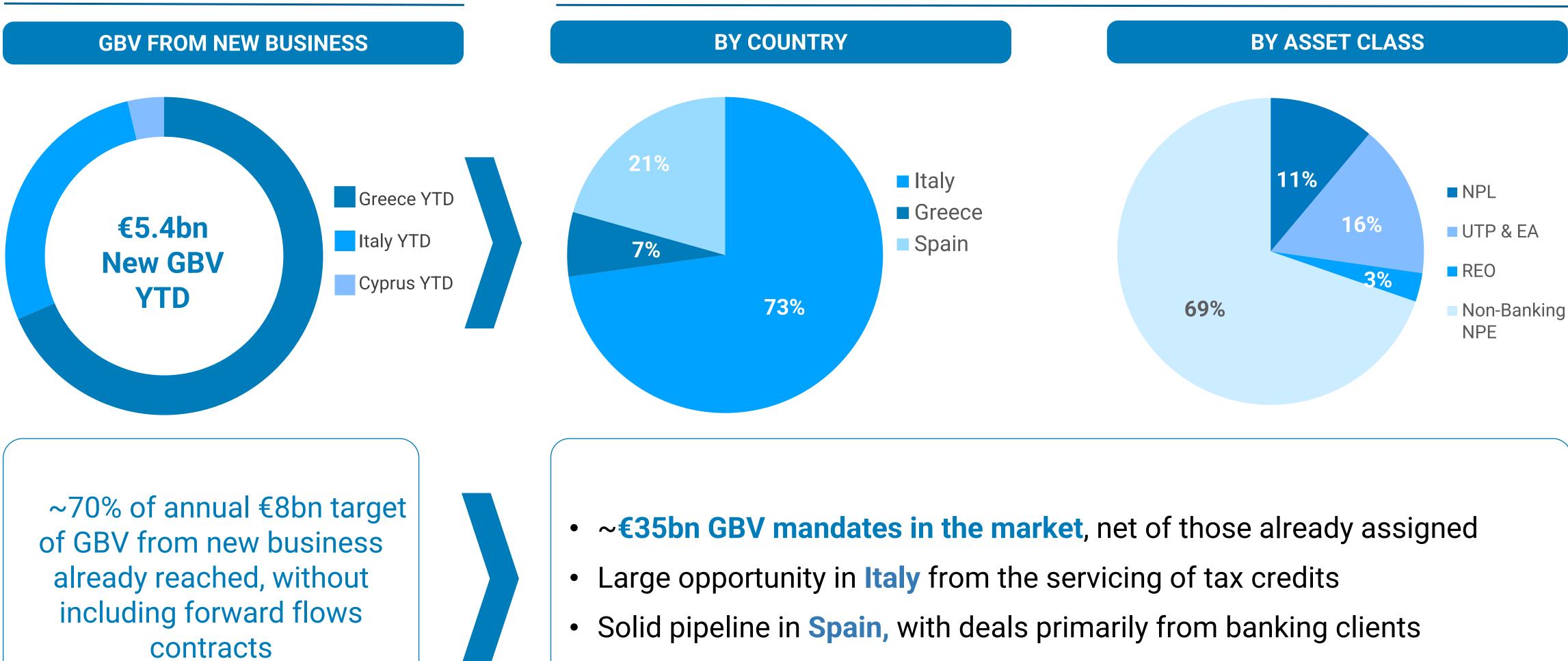
Strengthening presence in Spain: >20% market share in closed secured NPL transactions

Solid leadership in Italy: >25% market share in NPL transactions, confirming our role as a key player in the market



Current contracts and Pipeline will allow us to reach 2025 target ahead of time



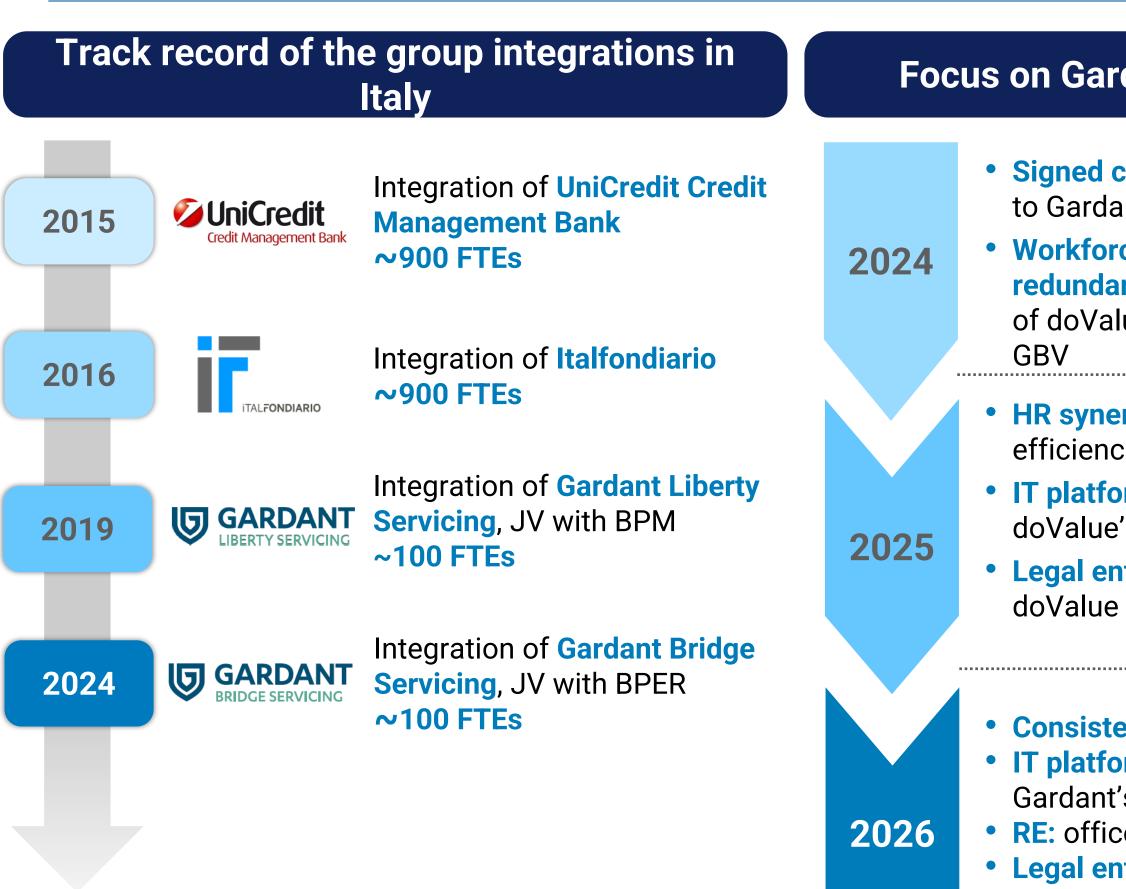








doValue is on track for Gardant successful integration





Focus on Gardant group integration

• **Signed contracts** to provide VAS services to Gardant's customers

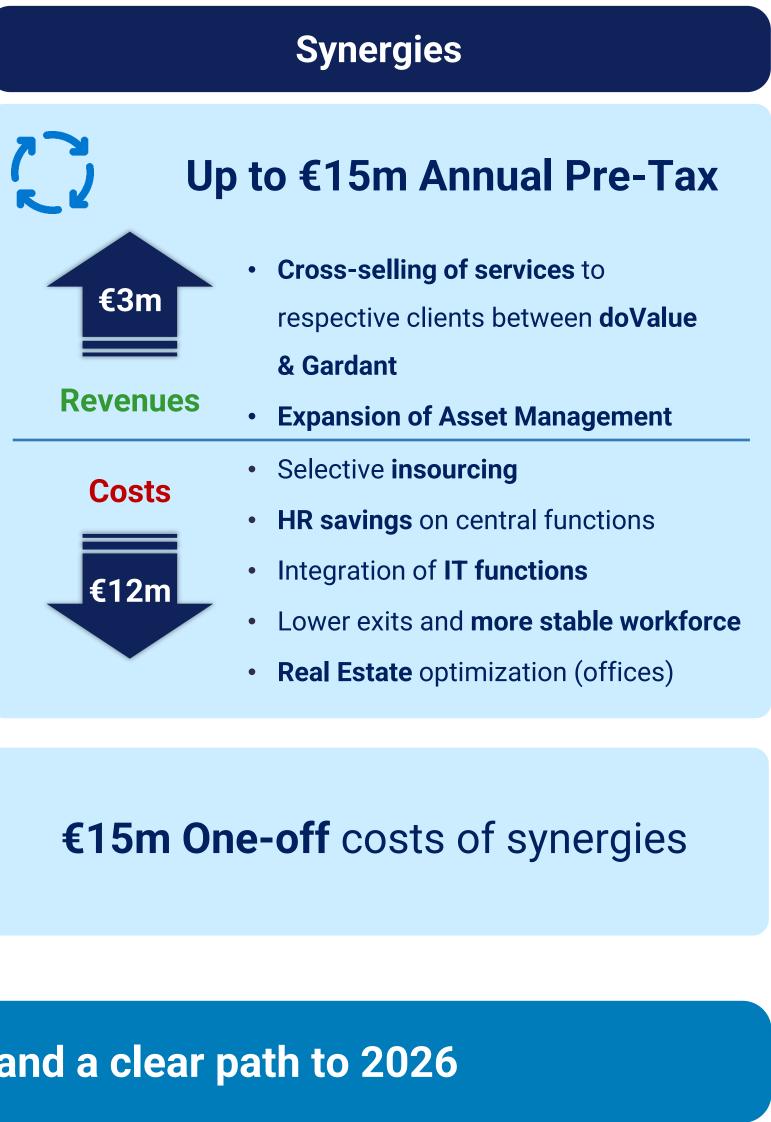
• Workforce optimization: avoided €9m in redundancy costs thanks to redeployment of doValue's FTEs to service Gardant's

HR synergies: workforce integration & cost efficiencies implemented by year-end • **IT platform:** migration of back-end to doValue's platform

• Legal entities simplification: merger of doValue and Gardant's master servicers

Consistent HR cost discipline

• **IT platform:** migration of front-end to Gardant's platform • **RE:** offices rationalization **Legal entities simplification :** further simplification from January 2026

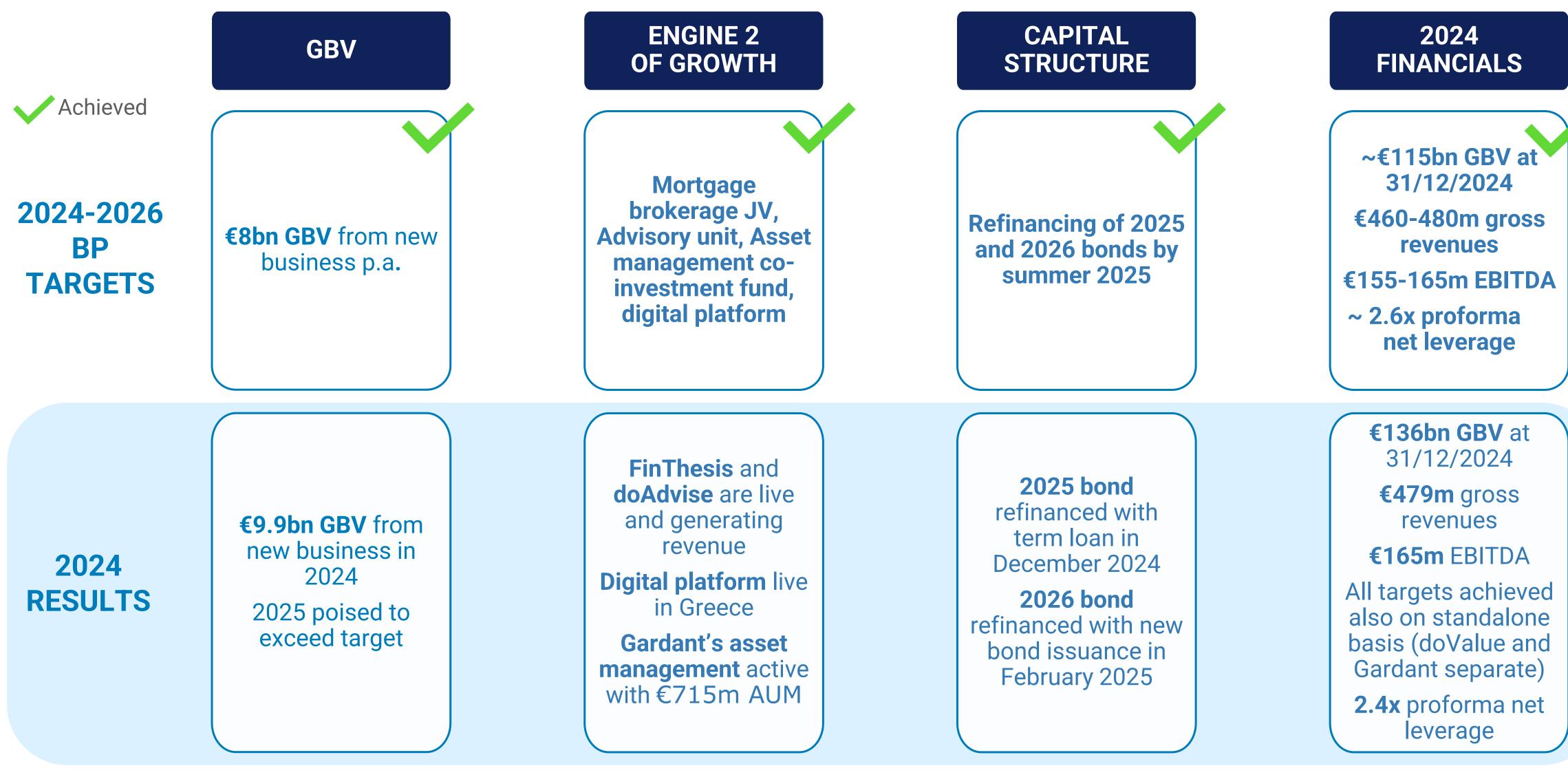


20% of synergies executed, with expectations to reach 40% in 2025 and a clear path to 2026



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Delivering targets outlined at the 2024 Capital Markets Day



doValue





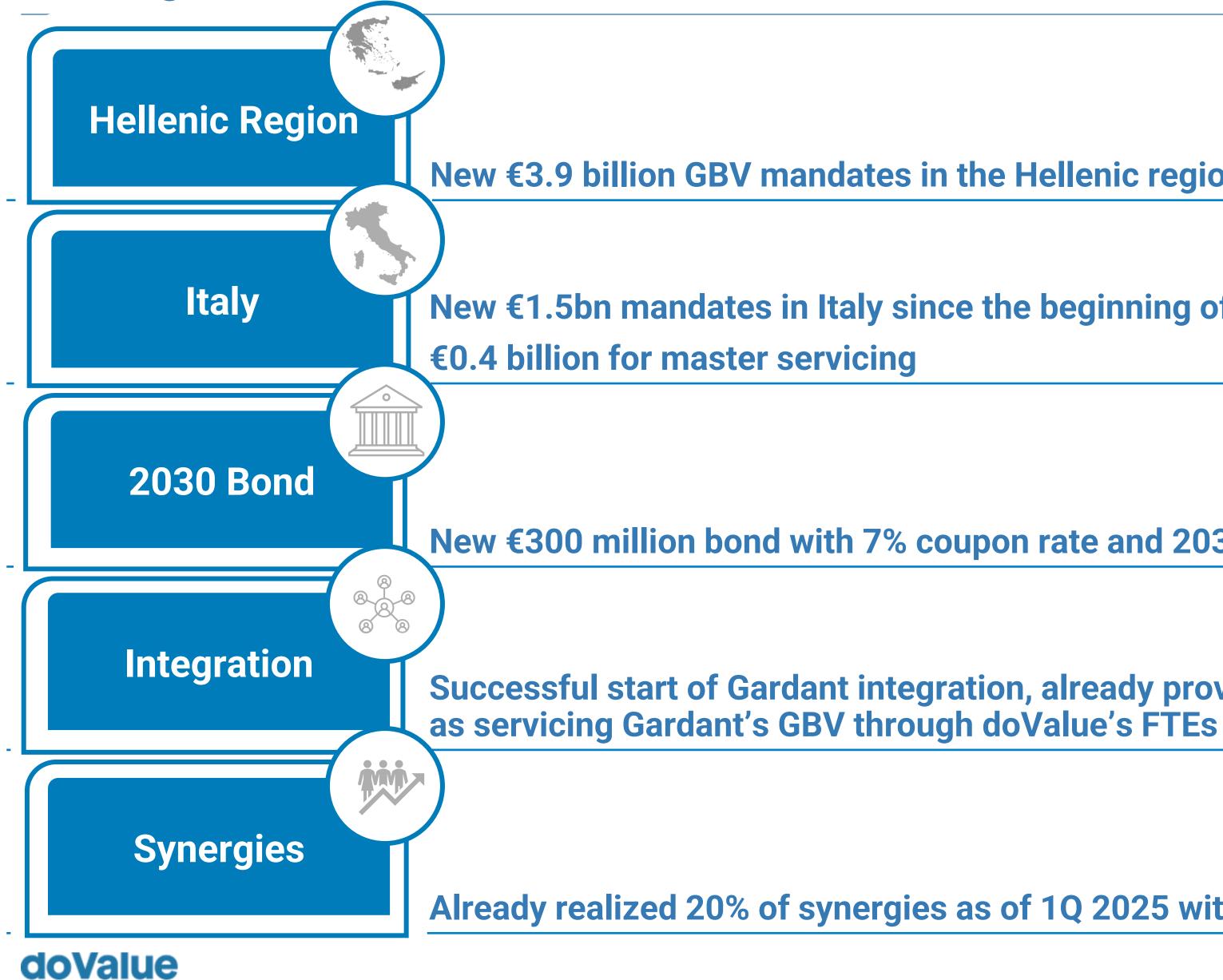








Strong start to 2025



New €3.9 billion GBV mandates in the Hellenic region since the beginning of the year

New €1.5bn mandates in Italy since the beginning of the year

New €300 million bond with 7% coupon rate and 2030 maturity oversubscribed by 6x

Successful start of Gardant integration, already providing VAS to Gardant's clients as well

Already realized 20% of synergies as of 1Q 2025 with expectations to reach 40% in 2025

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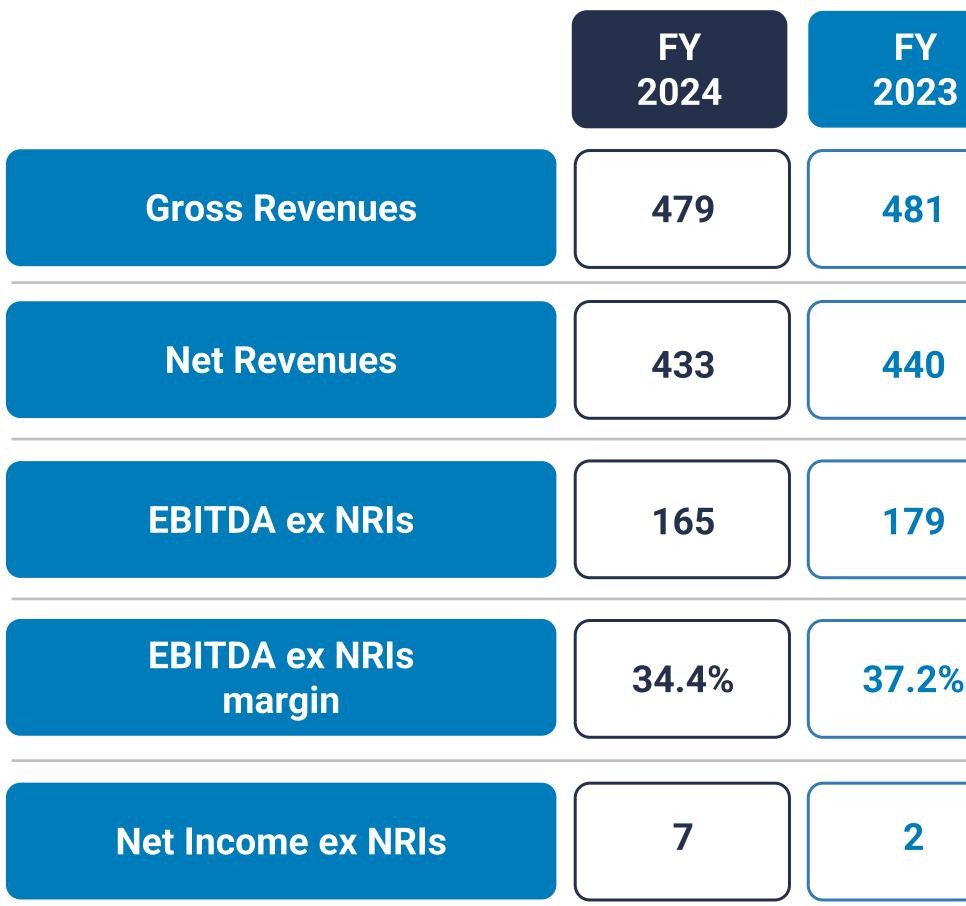
Financial Results Davide Soffietti

Group CFO





Financials at a glance



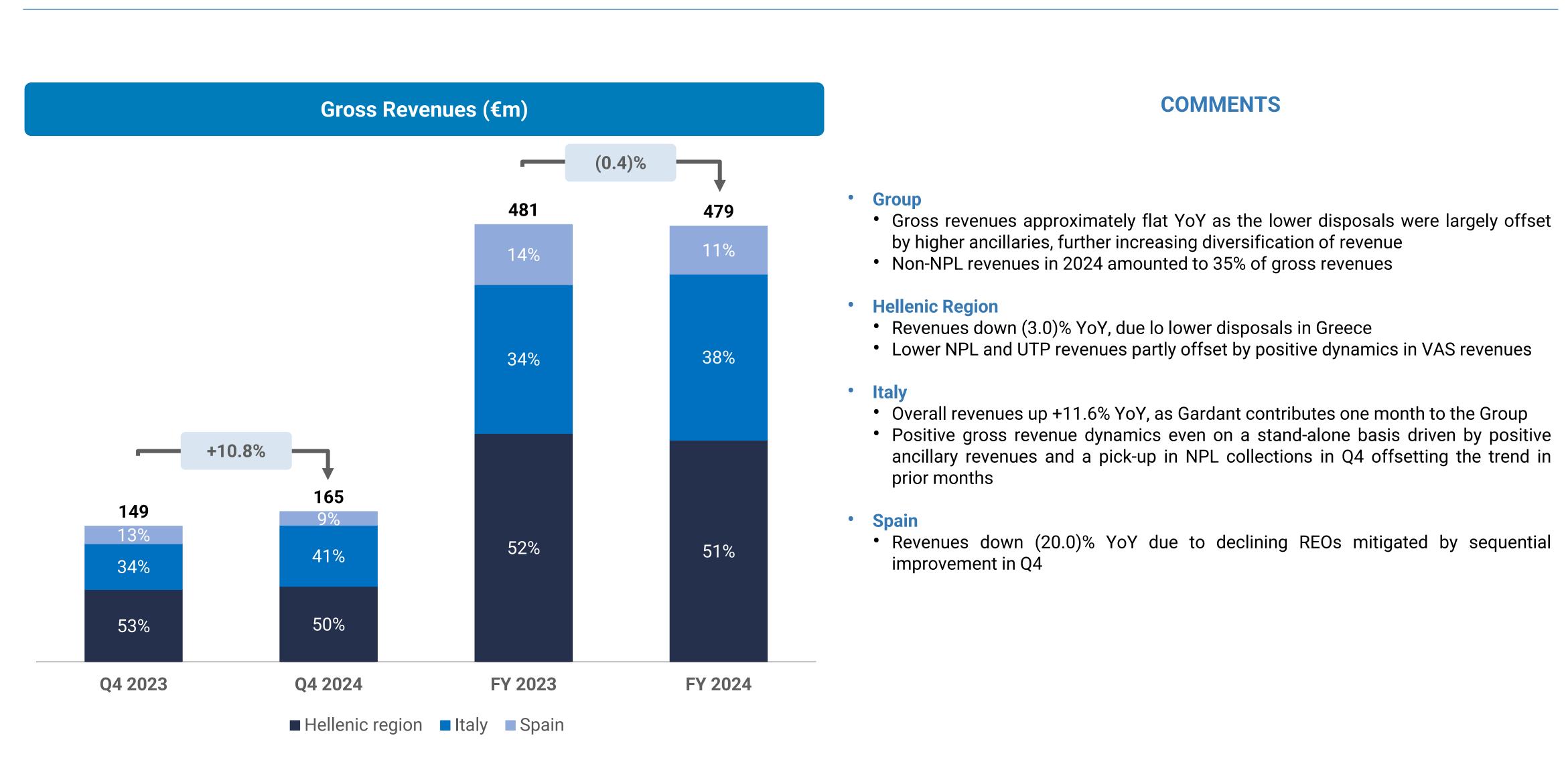


3	Δ% YoY	COMMENTS		
	(0.4)%	 Gross revenues in line with the high end of guidance Strong ancillary revenues more than offset the lower level of disposals vs 2023 		
	(1.5)%	 Higher outsourcing costs driven by Italy due to strong ancillary revenues performance 		
	(7.8)%	 EBITDA at the high end of the guidance Figures include Gardant contributing one month Greece remains a main driver of growth thanks to the structurally higher margins 		
%	(2.8) p.p.	 Trend vs. prior year driven by postponement of certain disposal and higher wage inflation in Italy due to national contract renewal 		
	_	 Increase in Net Income ex NRIs despite trend in EBITDA ex NRIs mostly attributable to the decrease in net write-downs on PPE, intangibles and lower impairment vs. 2023 		

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Gross Revenues

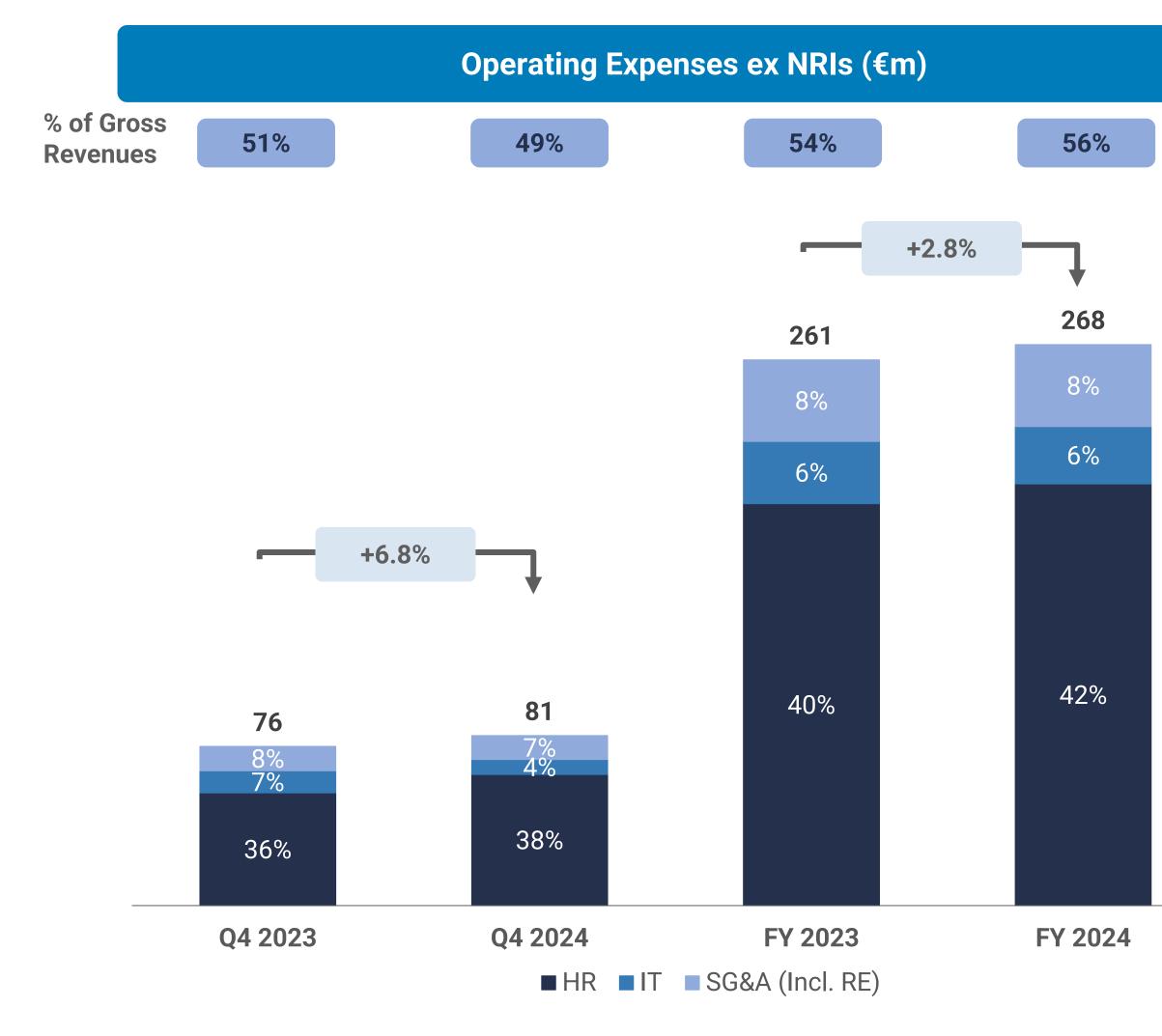
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Note: Excluding Portugal, which is considered as NRI due to its disposal in July 2024

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Operating Expenses



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COMMENTS

Total Operating expenses •

• Successfully contained the natural increase in operating costs from the consolidation of Gardant thanks to continued cost discipline and despite the tough comparison base due to one-off events of 2023 (ex CEO provisions release) and increase of salaries in Italy due to Union agreement with banking sector

HR •

• Higher HR cost (+4.9% YoY) linked to the effect of Gardant consolidation. On a standalone basis HR costs decreased in Italy and Spain thanks to effective cost discipline while the Hellenic Region was impacted by expected increases in HR cost due to the onboarding of new portfolios

• IT, RE and SG&A

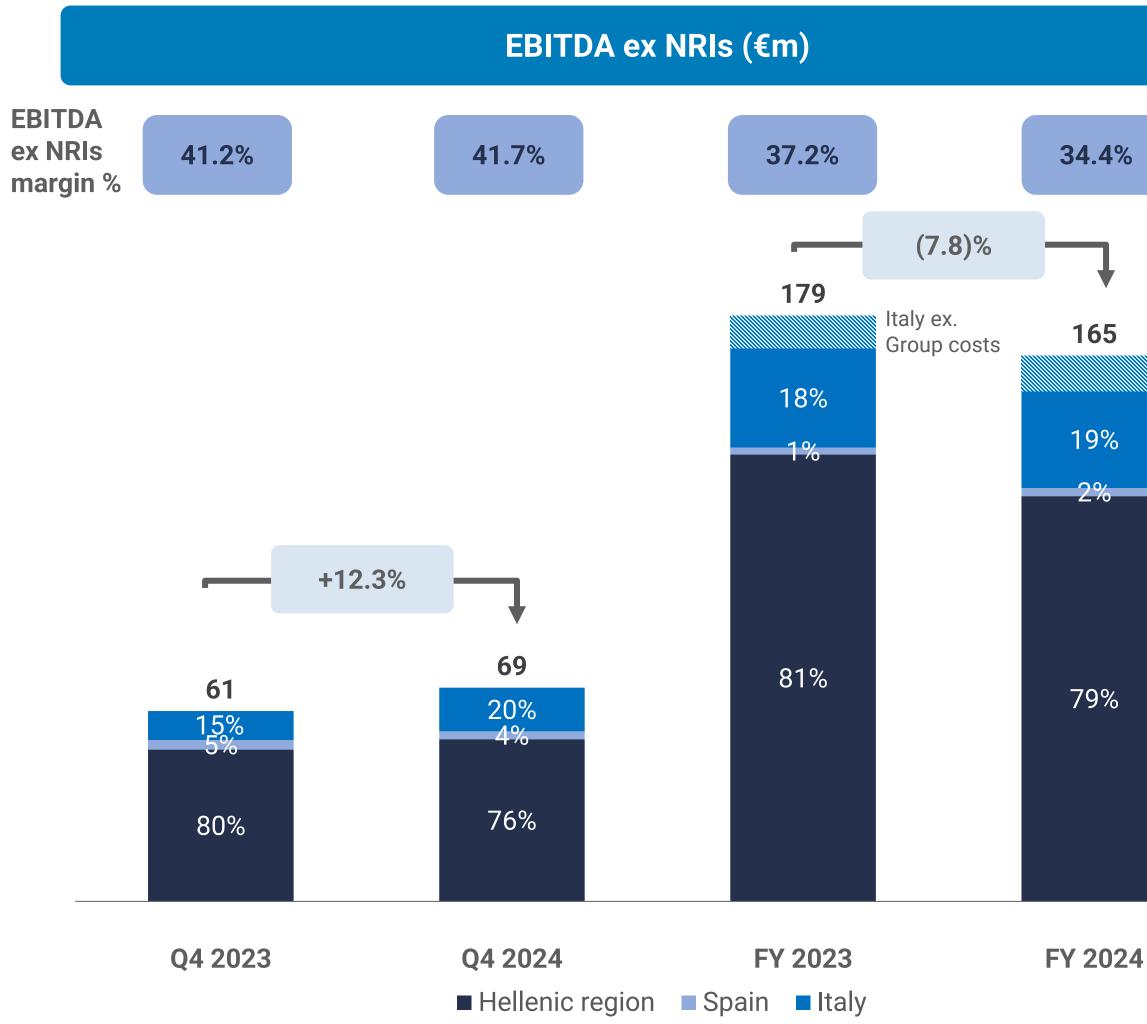
• Operating costs declined YoY (3.1)% as effective cost discipline practices implemented at group level were able to completely offset Gardant consolidation's impact and as well as one-off cost linked to innovation projects



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EBITDA ex NRIs

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Note: FY 2024 EBITDA for Italy including Group costs, worth €11.5m

COMMENTS

Group

- EBITDA ex NRIs at the high-end of Guidance, reaching €165m in 2024 (-7.8% YoY), also thank to Gardant contribution in December
- Variation mainly driven by lower disposals and unfavorable comparison base linked to the release of provisions for former CEO MBO

Hellenic Region

Italy ex. Group costs

- Hellenic EBITDA impacted by lower Net Revenues (€(8.2)m YoY), and higher HR costs, with marginality improving in Q4 in line with the seasonality pattern of collections
- EBITDA margin of 53.7% (vs. 34.4% Group level) driven by the higher base and collection fees in the highly consolidated market and by lower workforce cost vs other countries

Italy •

- EBITDA flattish as the positive gross revenue dynamics derives from an acceleration in collections in Q4 offset by the increased outsourcing and HR costs from Gardant
- Effective cost discipline measures mitigated the wage inflation, the delay of planned exits, as well as the one-off effect from former CEO's MBO

Spain

• EBITDA positive as the continued efforts in achieving a highly flexible cost structure fully offset the decline in REOs



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Net Income

€m	FY 2024	FY 2023
EBITDA ex NRIs	164.8	178.7
Non-Recurring Items	(10.8)	(3.4)
EBITDA	154.0	175.3
Net write-down of PP&E, intangibles, loans and equity investments	(94.6)	(109.4)
EBIT	59.4	66.0
Net financial interest and commission	(29.6)	(29.5)
Net result of financial assets at fair value	(3.6)	(8.2)
EBT	26.2	28.3
Income tax	(32.2)	(41.9)
Tax claim	20.0	-
Minorities	(12.1)	(4.2)
Group Net Income	1.9	(17.8)



elta (%)	COMMENTS
(7.8)%	 Lower EBITDA ex NRIs driven by lower disposals and unfavorable comparison base linked to the release of provisions for former CEO MBO (€5.9m)
221.7%	 Increase in NRIs mainly due to the Gardant transaction costs
(12.1)%	 Lower write-downs on PP&E, intangibles, loans and equity investments in line with collection curves, supported also by the lower impairment partly offset by
(13.5)%	the reversal of the previous year's provision related to Sareb and the valuation at disposal of doValue Portugal in July following its sale
(9.9)%	 Financial interest and commission slightly higher driven by the new term loan for the Gardant Acquisition and the refinancing of the SSNs 2025. Includes
0.2%	€2.7 million component of the tax claim
(55.5)%	 Income tax for the period positively impacted by the favorable comparison base linked to the write-off of DTAs in 2023
(7.2)%	 Tax Claim of €22.7 million, non-recurring outcome related to the arbitration in Spain, is split in a tax component (€20m) and an interest component
(23.1)%	(€2.7m)
-	 Minorities mainly related to doValue Greece, increase driven by one-off effect from a change in consolidation perimeter (Spain 100% vs. 85% ownership in 2023)
189.2%	
-	

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Cash Flow

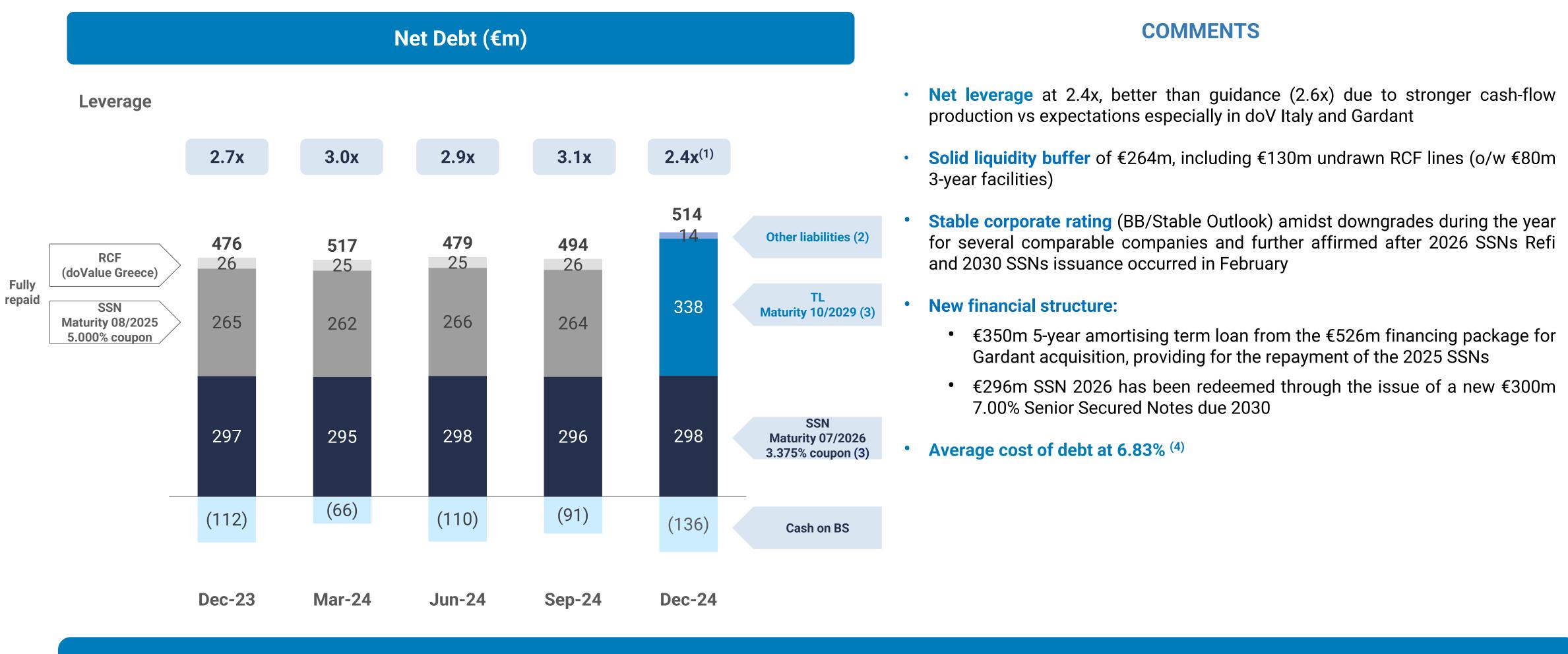
€m	Q4 2024	Q4 2023	FY 2024
EBITDA	61.9	60.0	154.0
Сарех	(11.4)	(12.2)	(23.8)
Change in NWC and accruals on share-based payments	14.0	(1.5)	(4.7)
IFRS 16	(2.8)	(2.0)	(15.6)
Redundancies	(2.1)	(3.4)	(12.1)
Other changes in other assets & liabilities	0.5	0.3	(14.2)
Cash Flow from Operations	60.0	41.2	83.7
Taxes	(10.8)	(7.6)	(25.7)
Financial charges	(5.5)	-	(29.8)
Free Cash Flow	43.7	33.6	28.2
Dividends paid	-	(0.4)	-
Investments in equity & financial assets	_	(23.4)	(3.4)
Gardant transaction	(63.6)	-	(63.6)
Net cash Flow	(19.9)	9.8	(38.7)



FY 2023	COMMENTS
175.3	• Cash flow from operations, equal to $\in 83.7$ m, in 2024, $+6\%$ higher than L ²
(21.4)	(€79.2m) with a much higher cash conversion (54% vs. 44%)
(16.5)	 Moderate increase in Capex (+€2.4m YoY), in line with investment i the digital platform envisaged in the 2024-2026 industrial plan Notable reduction in NWC thanks to improving control of invoicin
(13.0)	 cycle with SPVs and positive advance payments dynamic Lease payments slightly increase compared to prior year Cash out for redundancies lower than expected, thanks to th
(13.4)	 redeployment of doValue's FTEs to service Gardant's GBV Other changes in other assets and liabilities mainly related t
(31.9)	payments from provisioned funds linked to personnel and risks charges, and a tail of IFRS 15 effect
79.2	 Free cash flow of €28.2 million, in line with prior year despite the log EBITDA and the increase in financial charges related to the new term
(27.6)	and the redemption of the 2025 senior secured notes
(23.3)	 Equity & financial assets investments equal to €(3.4)m include th acquisition of Team4 in Spain in 2023, the disposal of doValue Portuga and the share buy-back, as well as financial assets
28.2	 Gardant Transaction cash impact equal to €(63.6)m and includes the new
(53.0)	cash consideration paid, the rights issue and the related transaction costs
(21.0)	
-	
(45.8)	



Financial Structure



Higher FCF generation than planned resulted in lower leverage than guidance (2.6x vs 2.4x)

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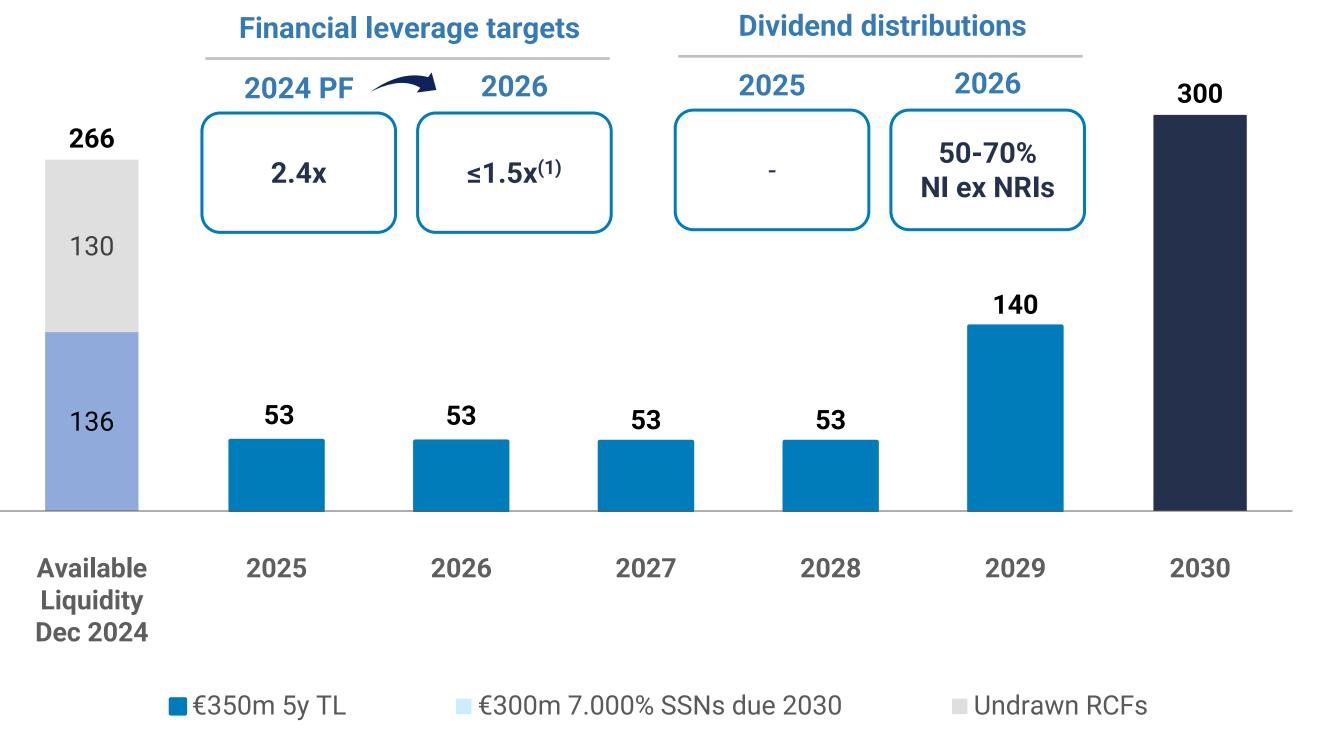
Notes:

(1) Pro forma including Gardant | (2) Including payables for Gardant transaction costs | (3) Including accrued interests and fin. Assets measured at amortized cost (4) Calculated on 2025 capital structure after bond refinancing

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Streamlined capital structure



Strong access to debt markets enhances financial flexibility, ensuring strategic growth and resilience

doValue Note: (1) Leverage target excluding M&A and dividends

Debt maturity profile (€m)

COMMENTS

- Very successful issuance of new SSNs for €300m with strong • demand from the market (6x oversubscribed)
- Cost of debt among the lowest in the sector and consistent with assumptions for 2026 guidance
- Limited refinancing risk with no meaningful maturities until 2029 •
- **Balanced duration** with floating rates (amortizing and unhedged) for ca. €350m and fixed rate for €300m
- High level of liquidity with €136m cash in addition to €130 undrawn • RCF







2025 Guidance

doValue

	2025	
Gross revenues	€600-615m	• Non-NF
Gross Book Value	€130-135bn	 Slight in ~€8bn p
EBITDA ex NRIs	€210-220m	 Includes
		 Free cas assumpti
FCF ⁽¹⁾	€60-70m	- high - inte - €5m
		- €10 - €12
Financial leverage	2.0x ⁽²⁾	• Positive
	2	026 business

Note: (1) Free cash flow after interest, to serve dividend and principal repayment (2) Leverage target before dividend payment

COMMENTS

IPL revenues to ~ 40-45% in 2026 from 35% in 2024

ncrease in GBV YoY as solid inflows are offset by increasing collection rate **p.a. new business** (€6bn new mandates, €2bn future flows)

s synergies in line with business plan (€5m in 2025 and €15m in 2026)

sh flow to serve dividend and principal repayment. Includes the following tions:

ther use of DTAs becoming available in 2025

erest expenses of €45m in 2025

m extraordinary capex in 2025 for IT synergies linked to Gardant

0-15m exit costs in 2025-26 primarily linked to Gardant synergies

2m earn-out for doValue Greece in 2025 shift from 2024

e cash generation will support deleverage by 2026

plan targets confirmed



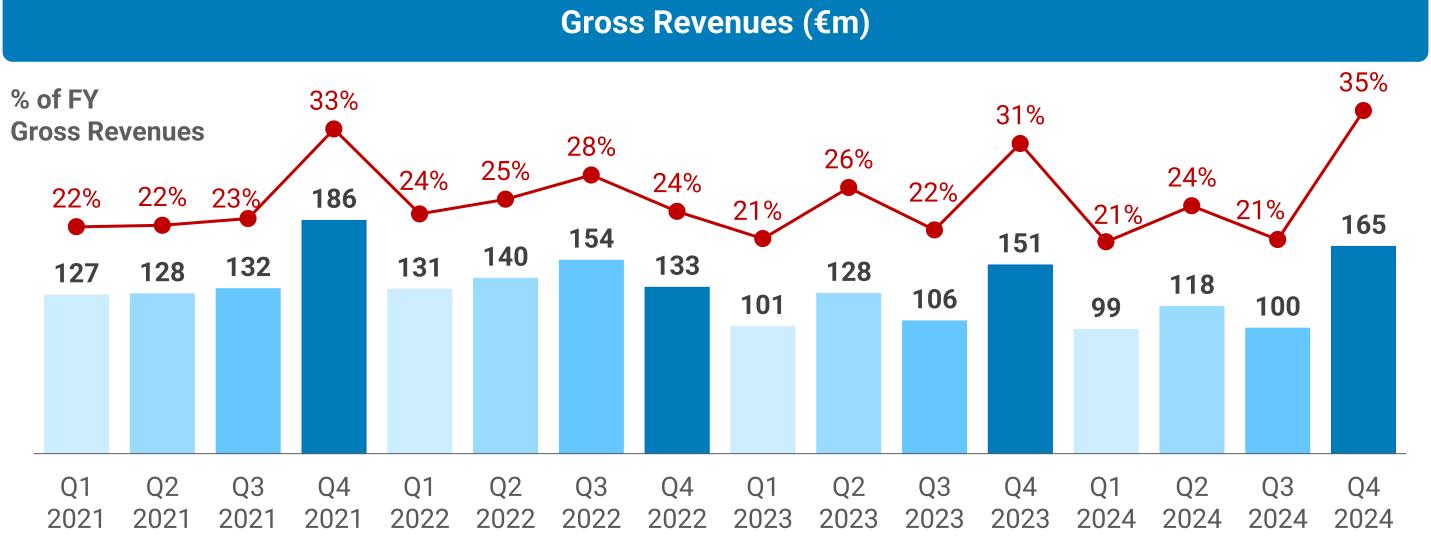
Appendix



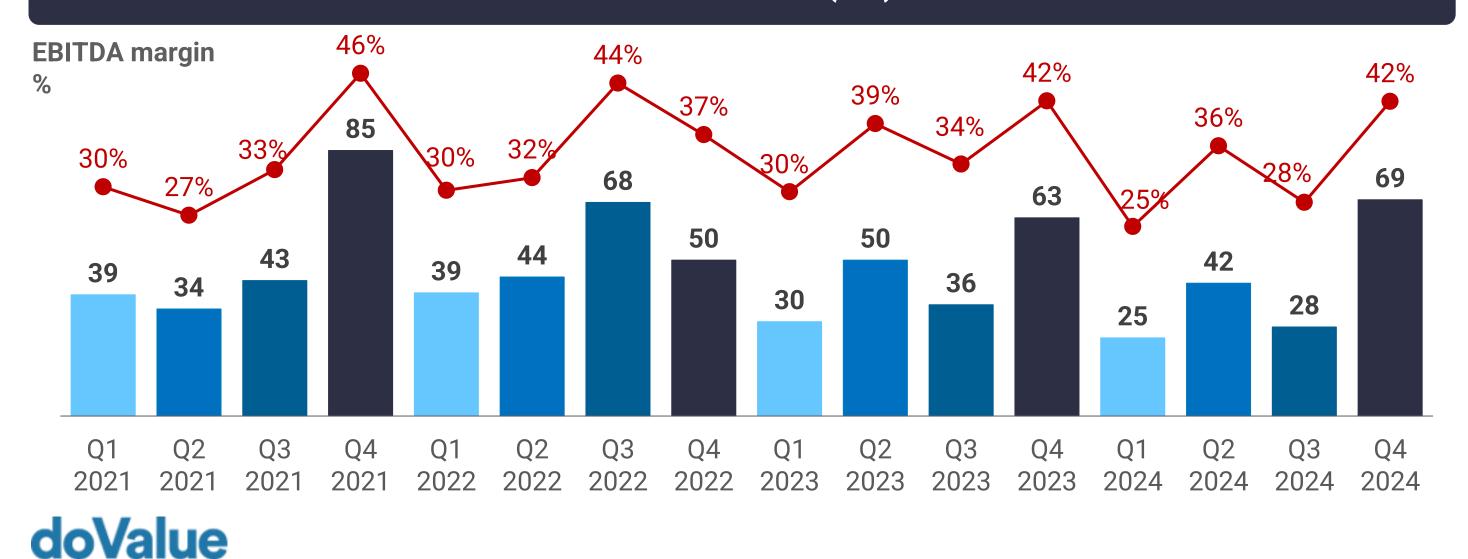
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Seasonality: an historical overview



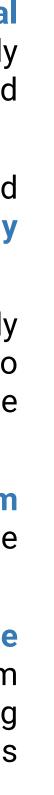
EBITDA ex NRIs (€m)



COMMENTS

- The servicing business is highly affected by seasonal factors impacting on collection capability: mainly closure of courts and debtors' overall decisions and behaviors
- This leads to structural volatility in collections, and therefore profitability and margins on a quarterly basis
- **Collections** and therefore **revenues** are generally higher in the 2nd and 4th quarters due mainly to holiday bonus payments and closure of courts in the summer
- In addition, revenues may undergo upsides from indemnity and/or disposal fees, normally during the 4th quarter
- On the other hand, margins are generally lower in the 1st and 3rd quarters due debtors' recovery from holidays spending, discretionary spending during summer, court closures and legal proceedings slowdown
- Quarterly volatility in the topline is partially smoothed by cost discipline, with many expenses spread out over the year







Quarterly Financials at a glance

Gross Revenues

Net Revenues

EBITDA ex NRIs

EBITDA ex NRIs margin

Net Income ex NRIs

Net Income

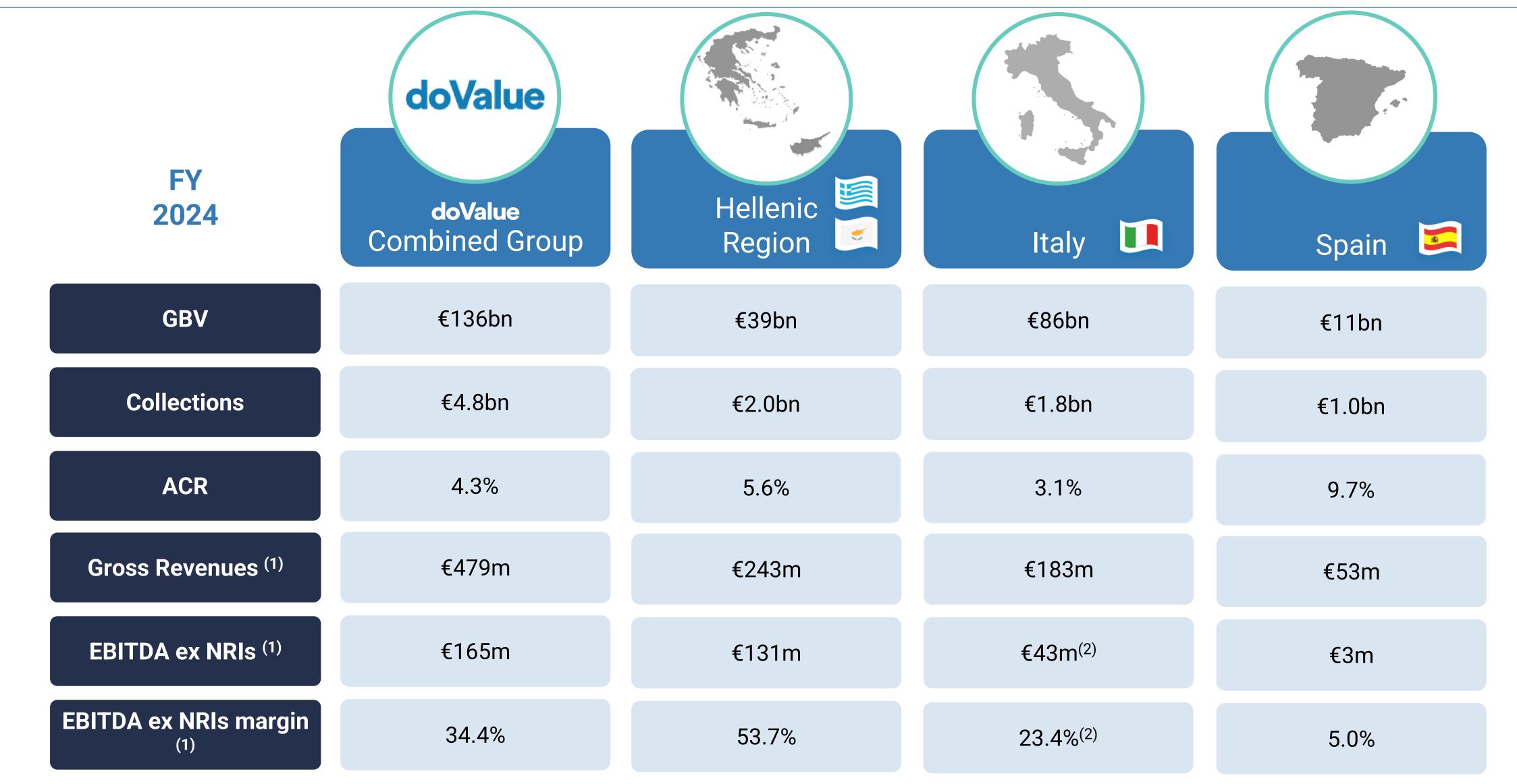
doValue Notes: All figures except Reported Net Income exclude Portugal which is considered as NRI due to its disposal in July 2024 and includes Gardant consolidation for one month



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Regional Performance

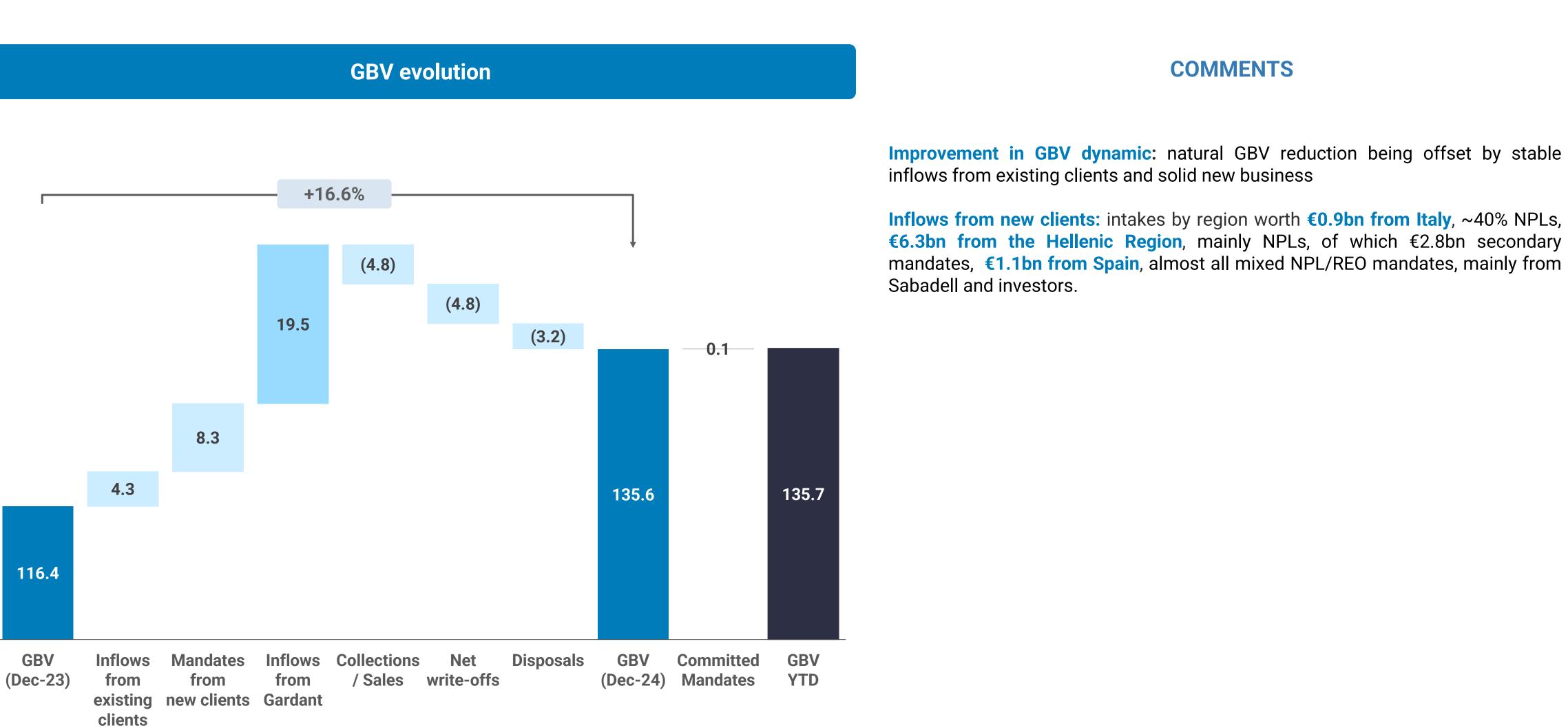
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Notes: (1) Excluding Portugal, which is considered as NRI due to its disposal (2) EBITDA for Italy excluding Group costs worth €11.5m

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GBV dynamics







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Condensed Income Statement

Condensed Income Statement

Servicing Revenues:
o/w: NPE revenues
o/w: REO revenues
Co-investment revenues
Ancillary and other revenues
Gross revenues
NPE Outsourcing fees
REO Outsourcing fees
Ancillary Outsourcing fees
Net revenues
Staff expenses
Administrative expenses
0.W. IT
o.w. Real Estate
o.w. SG&A
Operating expenses
EBITDA
EBITDA margin
Non-recurring items included in EBITDA
EBITDA excluding non-recurring items
EBITDA margin excluding non-recurring items
Net write-downs on property, plant, equipment and intangibles
Net provisions for risks and charges
Net write-downs of loans
Profit (loss) from equity investments
EBIT
Net income (loss) on financial assets and liabilities measured at fair value
Net financial interest and commissions
EBT
Non-recurring items included in EBT
EBT excluding non-recurring items
Income tax
Profit (Loss) for the year
Profit (loss) for the year attributable to Non-controlling interests
Profit (Loss) for the year attributable to the Shareholders of the Parent Company
Non-recurring items included in Profit (loss) for the year
O.w. Non-recurring items included in Profit (loss) for the year attributable to Non-controlling
interest
Profit (loss) for the year attributable to the Shareholders of the Parent Company excluding non-
recurring items
Profit (loss) for the year attributable to Non-controlling interests excluding non-recurring items
Earnings per share (in Euro)
Earnings per share excluding non-recurring items (Euro)
doValue Note: (*) Restated following the final alocation of Team4 purchase price

Change %	Change €	12/31/2023 Restated (*)	12/31/2024
(5.4)%	(22,740)	419,890	397,150
(3.6)%	(13,372)	366,697	353,325
(17.6)%	(9,368)	53,193	43,825
(26.4)%	(340)	1,290	950
30.2%	19,471	64,551	84,022
(0.7)%	(3,609)	485,731	482,122
(9.5)%	1,363	(14,365)	(13,002)
(3.7)%	357	(9,684)	(9,327)
33.1%	(6,123)	(18,525)	(24,648)
(1.8)%	(8,012)	443,157	435,145
3.6%	(7,112)	(196,312)	(203,424)
8.6%	(6,176)	(71,500)	(77,676)
(9.9)%	3,043	(30,662)	(27,619)
1.79	(85)	(5,084)	(5,169)
25.5%	(9,134)	(35,754)	(44,888)
5.0%	(13,288)	(267,812)	(281,100)
(12.1)%	(21,300)	175,345	154,045
(11.5)%	(4.1)%	36.1%	32.0%
n.s	(7,436)	(3,355)	(10,791)
(7.8)%	(13,864)	178,700	164,836
(7.4)%	(2.8)%	37.2%	34.4%
(20.0)%	18,406	(91,920)	(73,514)
10.2%	(1,684)	(16,555)	(18,239)
(112.1)%	1,016	(906)	110
n.s	(2,954)	((2,954)
(9.9)%	(6,516)	65,964	59,448
(55.5)%	4,543	(8,180)	(3,637)
(1.5)%	440	(30,033)	(29,593)
(5.5)%	(1,533)	27,751	26,218
30.3%	(5,970)	(19,674)	(25,644)
8.2%	3,938	47,924	51,862
(70.9)%	29,685	(41,891)	(12,206)
n.s	28,152	(14,140)	14,012
n.s	(7,923)	(4,189)	(12,112)
(110.4)%	20,229	(18,329)	1,900
(75.8)%	16,247	(21,420)	(5,173)
(81.4)%	1,428	(1,755)	(327)
n.s	5,410	1,336	6,746
109.3%	6,495	5,944	12,439
(106.5)%	1.23	(1.16)	0.08
n.s	0.18	0.08	0.27

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Condensed Balance Sheet

Condensed Balance Sheet

Cash and liquid securities

Financial assets

Property, plant and equipment

Intangible assets

Tax assets

Trade receivables

Assets held for sale

Other assets

Total Assets

Financial liabilities: due to banks/bondholders

Other financial liabilities

Trade payables

Tax liabilities

Employee termination benefits

Provisions for risks and charges

Other liabilities

Total Liabilities

Share capital

Share premium

Reserves

Treasury shares

Profit (loss) for the year attributable to the Shareholders of the Parent Company

Net Equity attributable to the Shareholders of the Parent Company

Total Liabilities and Net Equity attributable to the Shareholders of the Parent Company

Net Equity attributable to Non-Controlling Interests

Total Liabilities and Net Equity



doValue Note: (*) Restated following the final alocation of Team4 purchase price

Change 9	Change €	12/31/2023 Restated (*)	12/31/2024
106.6%	119,793	112,376	232,169
6.8%	3,126	46,167	49,293
7.5%	3,627	48,678	52,305
44.19	208,900	473,784	682,684
5.7%	5,717	99,483	105,200
32.4%	64,616	199,345	263,961
(37.5)%	(6)	16	10
25.4%	13,015	51,216	64,231
40.69	418,800	1,031,065	1,449,865
24.7%	145,389	588,030	733,419
(20.6)%	(19,865)	96,540	76,675
29.7%	25,355	85,383	110,738
67.4%	43,893	65,096	108,989
41.6%	3,501	8,412	11,913
(12.6)%	(3,322)	26,356	23,034
28.0%	15,990	57,056	73,046
22.89	210,941	926,873	1,137,814
66.2%	27,334	41,280	68,614
n.s	128,800	-	128,800
(65.0)%	(23,183)	35,676	12,493
53.4%	(3,253)	(6,095)	(9,348)
(110.4)%	20,229	(18,329)	1,900
n.s	149,927	52,532	202,459
36.89	360,868	979,405	1,340,273
112.19	57,932	51,660	109,592
40.69	418,800	1,031,065	1,449,865

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Condensed Cash Flow

Condensed Cash flow

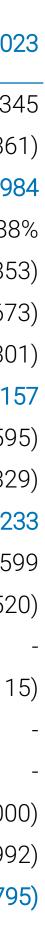
EBITDA
Capex
EBITDA-Capex
as % of EBITDA
Adjustment for accrual on share-based incentive system payments
Changes in Net Working Capital (NWC)
Changes in other assets/liabilities
Operating Cash Flow
Corporate Income Tax paid
Financial charges
Free Cash Flow
(Investments)/divestments in financial assets
Equity (investments)/divestments
Tax claim payment
Treasury shares buy-back
Transaction costs
Right Issue
Dividends paid to minority shareholders
Dividends paid to Group shareholders
Net Cash Flow of the year
Net financial Position - Beginning of year

Net financial Position - Beginning of year Net financial Position - End of year Change in Net Financial Position



12/31/202	12/31/2024	
12/01/202		
175,34	154,045	
(21,361	(23,769)	
153,98	130,276	
889	85%	
(5,853	1,176	
(10,673	(5,895)	
(58,301	(41,885)	
79,15	83,672	
(27,595	(25,656)	
(23,329	(29,777)	
28,23	28,239	
2,59	2,848	
(21,520	(196,800)	
	400	
(2,115	(3,421)	
	(13,114)	
	143,138	
(5,000	_	
(47,992	_	
(45,795	(38,710)	
(429,859	(475,654)	
(475,654	(514,364)	
(45,795	(38,710)	







Glossary

Early Arrears	Loans that are up to 90 days past due
Forward Flows	Agreement with commercial bank related to the management of all f commercial banks
FTE	Full Time Equivalent, i.e. a unit that indicates the workload of an emp
GACS	Garanzia Cartolarizzazione Sofferenze, i.e. the State Guarantee sche and allowed banks to more easily deconsolidate NPL portfolios throu
GBV	Gross Book Value, i.e. nominal value of assets under management b
HAPS	Hercules Asset Protection Scheme, i.e. the State Guarantee scheme Greece and to allow banks to more easily deconsolidate NPL portfoli
NPE	Non-Performing Exposure, i.e. the aggregate od NPL, UTP and Early
NPL	Non-Performing Loan, i.e. loans which are more than 180 days past
NRI	Non-Recurring Items, i.e. costs or revenues which are non-recurring
Performing Loans	Loans which do not present problematic features in terms of princip
REO	Real Estate Owned, i.e. real estate assets owned by a bank / investor
Stage 2 Loans	Subperforming loans – albeit not NP - that have seen a significant in
UTP	Unlikely to Pay, i.e. loans that are between 90-180 days past due and



future NPL generation by the bank for number of years, customary feature of credit servicing platforms spun off by

ployed person in a way that makes workloads comparable across various contexts

eme put together by the Italian Government in 2016 which favoured the creation of a more liquid NPL market in Italy ough securitisations

by doValue, represents the maximum / nominal claim by banks / investors to borrowers on their portfolios

e put together by the Greek Government in 2019 with the aim of favouring the creation of a more liquid NPL market in lios through securitisations

Arrears

due and have been denounced

by nature (typically encountered in M&A or refinancing transactions)

oal / interest repayment by borrowers

r as part of a repossession act

ncrease in credit risk, resulting in "investment grade" credit quality

I denounced or more than 180 past due and not denounced

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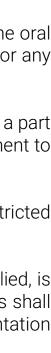
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